

Spain-Madrid: Technical assistance services
OJ S 50/2023 10/03/2023
Contract notice
Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Dirección General del Instituto para la Diversificación y Ahorro de la Energía (IDAE)

National registration number: Q2820009E

Postal address: Madera 8

Town: Madrid

NUTS code: ES300 Madrid

Postal code: 28004

Country: Spain

Contact person: Dirección General del Instituto para la Diversificación y Ahorro de la Energía (IDAE)

E-mail: 440@idae.es

Telephone: +34 914564988

Fax: +34 915230414

Internet address(es):

Main address: <http://www.idae.es>

Address of the buyer profile: <https://contrataciondelestado.es/wps/poc?uri=deeplink:perfilContratante&idBp=Sh7TDTsiNU0%3D>

I.3. Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at: https://contrataciondelestado.es/wps/poc?uri=deeplink:detalle_licitacion&idEvl=cypnAuCwAjiXQV0WE7IYPw%3D%3D

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted to the abovementioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at: <https://contrataciondelestado.es/wps/poc?uri=deeplink:perfilContratante&idBp=Sh7TDTsiNU0%3D>

I.4. Type of the contracting authority

Ministry or any other national or federal authority, including their regional or local subdivisions

I.5. Main activity

General public services

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Servicio de Información al Ciudadano en Eficiencia Energética y Energías Renovables (SICER)

Reference number: CONTR/2022/575

II.1.2. Main CPV code

71356200 Technical assistance services

II.1.3. Type of contract

Services

II.1.4. Short description

Servicio de Información al Ciudadano en Eficiencia Energética y Energías Renovables (SICER)

II.1.5. Estimated total value

Value excluding VAT: 722 234,80 EUR

II.1.6. Information about lots

This contract is divided into lots: no

II.2. Description**II.2.2. Additional CPV code(s)**

72253100 Helpdesk services, 79510000 Telephone-answering services, 79511000 Telephone operator services, 79512000 Call centre

II.2.3. Place of performance

NUTS code: ES300 Madrid

II.2.4. Description of the procurement

Servicio de Información al Ciudadano en Eficiencia Energética y Energías Renovables (SICER)

II.2.5. Award criteria

Criteria below

Quality criterion - Name: Alcance de la oferta / Weighting: 25

Quality criterion - Name: Calidad de la oferta / Weighting: 20

Quality criterion - Name: Metodología control de calidad / Weighting: 5

Price - Weighting: 50

II.2.6. Estimated value

Value excluding VAT: 722 234,80 EUR

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 24

This contract is subject to renewal: no

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: no

II.2.13.

Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section III: Legal, economic, financial and technical information

III.1. Conditions for participation

III.1.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions:

Capacidad de obrar

III.1.2. Economic and financial standing

List and brief description of selection criteria:

Otros

III.1.3. Technical and professional ability

List and brief description of selection criteria:

- Otros

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

IV.2. Administrative information

IV.2.2. Time limit for receipt of tenders or requests to participate

Date: 11/04/2023 Local time: 12:00

IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.2.4. Languages in which tenders or requests to participate may be submitted

Spanish

IV.2.7. Conditions for opening of tenders

Date: 26/04/2023 Local time: 15:19

Place:

Datos de Dirección:

Calle:

CP:

Población:

País:

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: IDAE

Postal address: Madera, 8

Town: Madrid

Postal code: 28004

Country: Spain

E-mail: 440@idae.es

Internet address: <https://www.idae.es/home>

VI.5. Date of dispatch of this notice

06/03/2023