

**United Kingdom-London: Health services**  
**OJ S 82/2016 27/04/2016**  
**Contract award notice**  
**Services**

**Legal Basis:**

Directive 2014/24/EU

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**Section I: Contracting authority**

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**I.1. Name and addresses**

Official name: NHS Enfield Clinical Commissioning Group (CGG)  
Postal address: Holbrook House, Cockfosters Road, Barnet  
Town: London  
NUTS code: UKI London  
Postal code: EN4 ODR  
Country: United Kingdom  
Contact person: NCL POD Procurement team: [clinical.procurement@nelcsu.nhs.uk](mailto:clinical.procurement@nelcsu.nhs.uk)  
E-mail: [clinical.procurement@nelcsu.nhs.uk](mailto:clinical.procurement@nelcsu.nhs.uk)  
Telephone: +44 2036881037  
**Internet address(es):**  
Main address: <https://www.nww.nelcsu.nhs.uk>

**I.1. Name and addresses**

Official name: Barnet CCG  
Postal address: North London Business Park, Oakleigh Road South  
Town: London  
NUTS code: UKI London  
Postal code: N11 1NP  
Country: United Kingdom  
E-mail: [clinical.procurement@nelcsu.nhs.uk](mailto:clinical.procurement@nelcsu.nhs.uk)  
**Internet address(es):**  
Main address: <http://nww.nelcsu.nhs.uk>

**I.1. Name and addresses**

Official name: Haringey CCG  
Postal address: 4th Floor, River Park House, 225 High Road, Wood Green,  
Town: London  
NUTS code: UKI London  
Postal code: N22 8HQ  
Country: United Kingdom  
E-mail: [clinical.procurement@nelcsu.nhs.uk](mailto:clinical.procurement@nelcsu.nhs.uk)  
**Internet address(es):**  
Main address: <http://nww.nelcsu.nhs.uk>

**I.1. Name and addresses**

Official name: Camden CCG  
Postal address: Stephenson House, 75 Hampstead Road  
Town: London  
NUTS code: UKI London

Postal code: NW1 2PL  
Country: United Kingdom  
E-mail: [clinical.procurement@nelcsu.nhs.uk](mailto:clinical.procurement@nelcsu.nhs.uk)  
**Internet address(es):**  
Main address: <http://nww.nelcsu.nhs.uk>

**I.1. Name and addresses**

Official name: Islington CCG  
Postal address: 338-346 Goswell Road  
Town: London  
NUTS code: UKI London  
Postal code: EC1V 7LQ  
Country: United Kingdom  
E-mail: [clinical.procurement@nelcsu.nhs.uk](mailto:clinical.procurement@nelcsu.nhs.uk)  
**Internet address(es):**  
Main address: <http://nww.nelcsu.nhs.uk>

**I.2. Information about joint procurement**

The contract involves joint procurement

**I.4. Type of the contracting authority**

Body governed by public law

**I.5. Main activity**

Health

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**Section II: Object**

**II.1. Scope of the procurement**

**II.1.1. Title**

Integrated 111/ GP Out of Hours Service for the benefit of NCL CCGs (a group of 5 clinical commissioning groups encompassing Enfield CCG, Barnet CCG, Haringey CCG, Camden CCG and Islington CCG).

**II.1.2. Main CPV code**

85100000 Health services

**II.1.3. Type of contract**

Services

**II.1.4. Short description**

Enfield Clinical Commissioning Group (CCG) is running this procurement on behalf of NCL CCGs (a group of 5 clinical commissioning groups encompassing: Barnet CCG, Camden CCG, Enfield CCG, Haringey CCG and Islington CCG. All 5 CCGs have committed to working together to transform urgent care services across the patch, and in doing so, to commission clinically safe, high quality, and sustainable urgent care services. To achieve its ambition, the CCGs intend to commission an Integrated NHS 111 and GP Out of Hours services, taking advantage of new and innovative ways of working (which may include service delivery models and technology) to deliver a seamless and truly integrated NHS 111 and GP Out of Hours service to the local population.

The service contract is expected to commence in October of 2016 for an initial contract term of [five (5)] years, with an option exercisable by the CCGs to extend the contract for a further two (2) year period.

#### **II.1.6. Information about lots**

This contract is divided into lots: no

#### **II.1.7. Total value of the procurement**

Value excluding VAT: 50 000 000,00 GBP

### **II.2. Description**

#### **II.2.2. Additional CPV code(s)**

85100000 Health services, 85121100 General-practitioner services, 85323000 Community health services, 85141000 Services provided by medical personnel, 79512000 Call centre, 85141220 Advisory services provided by nurses, 85312310 Guidance services

#### **II.2.3. Place of performance**

NUTS code: UKI London

Main site or place of performance: London.

#### **II.2.4. Description of the procurement**

All 5 CCGs have committed to working together to transform urgent care services across the patch, and in doing so, to commission clinically safe, high quality, and sustainable urgent care services. To achieve its ambition, the CCGs intend to commission an Integrated NHS 111 and GP Out of Hours services, taking advantage of new and innovative ways of working (which may include service delivery models and technology) to deliver a seamless and truly integrated NHS 111 and GP Out of Hours service to the local population.

The CCGs are looking to appoint a highly qualified provider to deliver their NHS 111 and GP Out of Hours service, and intend to award a single contract for the NHS 111 and GP Out of Hours service. The anticipated delivery model is for an accountable lead provider which, together with its supply chain, will deliver the NHS 111 and GP Out of Hours service under the contract.

#### **II.2.5. Award criteria**

Quality criterion - Name: Service Delivery / Weighting: 15

Quality criterion - Name: Demand and Workforce Planning / Weighting: 15

Quality criterion - Name: Clinical Governance and Quality / Weighting: 15

Quality criterion - Name: Mobilisation / Weighting: 5

Quality criterion - Name: Stakeholder Involvement and Feedback / Weighting: 5

Quality criterion - Name: Information Reporting, IM&T / IG / Weighting: 7

Quality criterion - Name: Premises and Equipment / Weighting: 3

Quality criterion - Name: OSCE / Presentation / Weighting: 15

Cost criterion - Name: Contract Bid Price / Weighting: 20

#### **II.2.11. Information about options**

Options: yes

Description of options:

The initial contract term will be for a period of [five (5)] years, with an option to extend (exercisable by the CCGs during the initial term) for a further two years period (the total potential contract length therefore being seven (7) years).

#### **II.2.13.**

## Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:  
no

### II.2.14. Additional information

#### Section IV: Procedure

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##### IV.1. Description

###### IV.1.1. Type of procedure

Restricted procedure

###### IV.1.3. Information about a framework agreement or a dynamic purchasing system

###### IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

##### IV.2. Administrative information

###### IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2015/S 188-341276](#)

###### IV.2.8. Information about termination of dynamic purchasing system

###### IV.2.9. Information about termination of call for competition in the form of a prior information notice

#### Section V: Award of contract

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A contract/lot is awarded: yes

##### V.2. Award of contract

###### V.2.1. Date of conclusion of the contract

05/04/2016

###### V.2.2. Information about tenders

Number of tenders received: 3

The contract has been awarded to a group of economic operators: no

###### V.2.3. Name and address of the contractor

Official name: London Central and West Unscheduled Care Collaborative

Postal address: St Charles Centre for Health and Wellbeing, Exmoor Street

Town: London

NUTS code: UKI London

Postal code: W10 6DZ

Country: United Kingdom

The contractor is an SME: yes

###### V.2.4. Information on value of the contract/lot

Initial estimated total value of the contract/lot: 50 000 000,00 GBP

Total value of the contract/lot: 49 925 184,00 GBP

###### V.2.5. Information about subcontracting

## Section VI: Complementary information

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### VI.3. Additional information

The contracting authority considers that this contract may be suitable for economic operators that are small or medium enterprises (SMEs). However, any selection of tenderers will be based solely on the criteria set out for the procurement, and the contract will be awarded on the basis of the most economically advantageous tender. Section I.1 — NHS Enfield Clinical Commissioning Group ('CCG') is leading this procurement on behalf of itself and Barnet CCG, Camden CCG, Enfield CCG, Haringey CCG and Islington CCG (collectively the 'CCGs'). It is anticipated at this stage all five CCGs will contract with the successful provider however the Commissioners reserve the right to change this in future, including (but not limited to) the withdrawal of any one of the CCGs from the procurement process.

Section II.2.1) The value ranges specified in this section are estimates and indicative only. The final contract value may fall above or below the stated value range. [The upper figure also includes the potential option(s) detailed in Section II.1.5 and II.2.2]

Section II.3 — The period referred to is the maximum duration of the contract (if all options are exercised).

Section IV.1.2): The maximum numbers to be invited to tender is 5 — in the event of a tie in scores the CCGs reserve the right to award a joint position. The CCGs reserve the right to invite less than 5 bidders to tender should there be less than 5 bidders interested and pre-qualified.

Section VI.3.4 The prequalification questionnaire and memorandum of information are available for download from the e-tendering portal (Pro-Contract) the address for which is in section I.1 and also given here ([www.supplying2nhs.com](http://www.supplying2nhs.com)). These documents are available until the date specified in section IV.3.4. To obtain these documents interested organisations must first register on the Pro-Contract portal. Interested organisations must refer to the guides and other documents which are available on the Pro-Contract portal (supplier opportunities section) to guide them through the electronic registration and submission process.

Formal requests to participate must be made by completion and submission of the pre-qualification questionnaire (in accordance with the requirements set out in the pre-qualification questionnaire) by the time and date specified in section IV.3.4. Questionnaires submitted after the deadline may not be considered.

Should you experience any problems with [www.supplying2nhs.com](http://www.supplying2nhs.com) then please email: [support@due-north.com](mailto:support@due-north.com) or telephone: 01670 597136.

The CCGs shall not be liable for any costs or expenses incurred by any candidate or bidder in connection with the completion and return of the information requested in this Contract Notice, or in the completion or submission of any tender, irrespective of the outcome of the competition or if the competition is cancelled or postponed.

To view this notice, please click here:

<https://www.delta-esourcing.com/delta/viewNotice.html?noticeId=199826636>

GO Reference: GO-2016422-PRO-8104835.

### VI.4. Procedures for review

#### VI.4.1. Review body

Official name: North and East London Commissioning Support Unit

Postal address: Clifton House, 75-77 Worship Street

Town: London

Postal code: EC2A 2DU

Country: United Kingdom

E-mail: [clinical.procurement@nelcsu.nhs.uk](mailto:clinical.procurement@nelcsu.nhs.uk)

Telephone: +44 2036881037

#### **VI.4.3. Review procedure**

Precise information on deadline(s) for review procedures:

The CCGs will incorporate a standstill period at the point information on the award of the contract is communicated to tenderers. That notification will provide full information on the award decision. The standstill period, which will be for a minimum of 10 calendar days, provides time for unsuccessful tenderers to challenge the award decision before the contract is entered into. Part 9 of the Public Contracts Regulations 2006 (SI 2006 No 5) (as amended) provides for aggrieved parties who have been harmed or are at risk of harm by breach of the Regulations to take action in the High Court (England, Wales and Northern Ireland). Any such action must be brought within the applicable limitation period.

#### **VI.5. Date of dispatch of this notice**

22/04/2016