

145194-2026 - Result

Spain – Information technology services – SUMINISTRO Y SERVICIOS PROFESIONALES PARA EL PROYECTO PILOTO DE TURISMO INTELIGENTE DE LA COMUNIDAD DE MADRID DE LA NUBE INETUM ADD INN

OJ S 43/2026 03/03/2026

Contract or concession award notice – standard regime

Services

1. Buyer

1.1. Buyer

Official name: Agencia para la Administración Digital de la CM

Email: inmaculada.martinez.rufian@madrid.org

Legal type of the buyer: Body governed by public law, controlled by a regional authority

Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: SUMINISTRO Y SERVICIOS PROFESIONALES PARA EL PROYECTO PILOTO DE TURISMO INTELIGENTE DE LA COMUNIDAD DE MADRID DE LA NUBE INETUM ADD INN

Description: El objeto del Contrato Basado (en adelante CB) es el suministro y consumo en nube de los productos de la Plataforma de Turismo Inteligente del Catálogo ubicado en la Web pública del proveedor de Nube INETUM Add Inn. Adicionalmente, también es objeto de este CB el plan de soporte y asistencia.

Procedure identifier: 19fe12d5-4c18-400b-8ada-e1f2dd53d72b

Previous notice: 649072-2024

Internal identifier: ECON/000149/2025

Type of procedure: Other multiple stage procedure

Main features of the procedure: Se trata de un contrato basado en un Acuerdo Marco cuya licitación si fue publicada en el DOUE

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72222300 Information technology services

2.1.2. Place of performance

Town: Madrid

Country subdivision (NUTS): Madrid (ES300)

Country: Spain

2.1.3. Value

Estimated value excluding VAT: 1 396 672,86 EUR

2.1.4. General information

Legal basis:

Directive 2014/24/EU

Directiva 2014/24/UE -

5. Lot

5.1. Lot: LOT-0000

Title: SUMINISTRO Y SERVICIOS PROFESIONALES PARA EL PROYECTO PILOTO DE TURISMO INTELIGENTE DE LA COMUNIDAD DE MADRID DE LA NUBE INETUM ADD INN

Description: El objeto del Contrato Basado (en adelante CB) es el suministro y consumo en nube de los productos de la Plataforma de Turismo Inteligente del Catálogo ubicado en la Web pública del proveedor de Nube INETUM Add Inn. Adicionalmente, también es objeto de este CB el plan de soporte, asistencia o similar.

Internal identifier: ECON/000149/2025

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72514000 Computer facilities management services

Options:

Description of the options: PRÓRROGA 24 MESES

5.1.2. Place of performance

Town: MADRID

Country subdivision (NUTS): Madrid (ES300)

Country: Spain

5.1.3. Estimated duration

Start date: 03/12/2025

Duration: 24 Months

5.1.6. General information

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.10. Award criteria

Criterion:

Type: Quality

Description: Criterios evaluables de forma automática por aplicación de fórmulas

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 50

Criterion:

Type: Price

Description: Criterios relacionados con oferta económica

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 50

5.1.15. Techniques

Framework agreement:

Framework agreement, with reopening of competition

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Tribunal Administrativo de Contratación Pública de la Comunidad de Madrid

6. Results

Value of all contracts awarded in this notice: 634 851,31 EUR

6.1. Result lot identifier: LOT-0000

Winner selection status: At least one winner was chosen.

6.1.2. Information about winners

Winner:

Official name: INETUM ESPAÑA, S.A.

Tender:

Tender identifier: Adjudicación de un contrato sin publicación previa de una convocatoria de licitación en el Diario Oficial de la Unión Europea en los casos enumerados a continuación • El contrato no entra en el ámbito de aplicación de la Directiva Explicación: Se trata de un contrato basado en un Acuerdo Marco cuya licitación si fue publicada en el DOUE

Identifier of lot or group of lots: LOT-0000

Value of the tender: 634 851,31 EUR

Subcontracting: No

Contract information:

Identifier of the contract: ECON/000149/2025

Title: SUMINISTRO Y SERVICIOS PROFESIONALES PARA EL PROYECTO PILOTO DE TURISMO INTELIGENTE DE LA COMUNIDAD DE MADRID DE LA NUBE INETUM ADD INN

Date on which the winner was chosen: 22/10/2025

Date of the conclusion of the contract: 03/12/2025

The contract is awarded within a framework agreement: yes

Notice that created the framework agreement: 649072-2024

6.1.4. Statistical information

Received tenders or requests to participate:

Type of received submissions: Tenders

Number of tenders or requests to participate received: 1

Type of received submissions: Tenders submitted electronically

Number of tenders or requests to participate received: 1

Type of received submissions: Tenders from micro, small or medium tenderers

Number of tenders or requests to participate received: 0

Type of received submissions: Tenders from tenderers registered in other European Economic Area countries than the country of the buyer

Number of tenders or requests to participate received: 0

Type of received submissions: Tenders from tenders registered in countries outside of the European Economic Area

Number of tenders or requests to participate received: 0

Range of tenders:

Value of the lowest admissible tender: 634 850,00 EUR

Value of the highest admissible tender: 634 850,00 EUR

8. Organisations

8.1. ORG-0001

Official name: Agencia para la Administración Digital de la CM
Registration number: Q785005C
Postal address: C/ Embajadores, 181
Town: MADRID
Postcode: 28045
Country subdivision (NUTS): Madrid (ES300)
Country: Spain
Contact point: MARÍA INMACULADA MARTÍNEZ RUFÍAN
Email: inmaculada.martinez.rufian@madrid.org
Telephone: +34 675985182
Internet address: <http://www.comunidad.madrid/servicios/administracion-digital-punto-acceso-general/madrid-digital>
Buyer profile: http://www.madrid.org/cs/Satellite?language=es&pagename=PortalContratacion%2FPage%2FPCON_home

Roles of this organisation:

Buyer

8.1. ORG-0002

Official name: INETUM ESPAÑA, S.A.
Size of the economic operator: Large
Registration number: A28855260
Postal address: Calle María de Portugal 9-11, Edificio 1
Town: Madrid
Postcode: 28050
Country subdivision (NUTS): Madrid (ES300)
Country: Spain
Contact point: <https://www.inetum.com/es/espana>
Telephone: 91 387 47 00

Roles of this organisation:

Procurement service provider

Tenderer

Winner of these lots: LOT-0000

8.1. ORG-0003

Official name: Tribunal Administrativo de Contratación Pública de la Comunidad de Madrid
Registration number: .
Postal address: Plaza de Chamberí, 8
Town: Madrid
Postcode: 28010
Country subdivision (NUTS): Madrid (ES300)
Country: Spain
Email: tribunal.contratacion@madrid.org
Telephone: 91 720 63 46
Internet address: <http://www.madrid.org>

Roles of this organisation:

Review organisation

8.1. ORG-0000

Official name: Publications Office of the European Union
Registration number: PUBL
Town: Luxembourg

Postcode: 2417
Country subdivision (NUTS): Luxembourg (LU000)
Country: Luxembourg
Email: ted@publications.europa.eu
Telephone: +352 29291
Internet address: <https://op.europa.eu>

Roles of this organisation:

TED eSender

Notice information

Notice identifier/version: df60795a-2e0c-40aa-b3cb-cf9099f499ed - 01
Form type: Result
Notice type: Contract or concession award notice – standard regime
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