

Norway-Namsos: Information technology services

OJ S 62/2019 28/03/2019

Contract notice

Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Statskog SF Hovedkontoret

National registration number: 966056258

Postal address: Serviceboks 1016

Town: Namsos

NUTS code: NO Norge

Postal code: 7809

Country: Norway

Contact person: Bård Hansen

E-mail: bah@statskog.no

Telephone: +47 90946091

Internet address(es):

Main address: <https://permalink.mercell.com/102518373.aspx>

Address of the buyer profile: <http://www.statskog.no/>

I.3. Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at: <https://permalink.mercell.com/102518373.aspx>

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: <https://permalink.mercell.com/102518373.aspx>

I.4. Type of the contracting authority

National or federal agency/office

I.5. Main activity

Economic and financial affairs

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Procurement of IT Infrastructure and Operational Services

II.1.2. Main CPV code

72222300 Information technology services

II.1.3. Type of contract

Services

II.1.4. Short description

Statskog SF would like to enter into a contract for a system for the operation of Statskog's IT systems, including the implementation of an establishment project for the transition from the existing operational environment. This procurement will be made in accordance with the competitive dialogue procedure, with a pre-qualification of up to 5 tenderers.

II.1.5. Estimated total value

II.1.6. Information about lots

This contract is divided into lots: no

II.2. Description

II.2.2. Additional CPV code(s)

30200000 Computer equipment and supplies, 48000000 Software package and information systems, 48800000 Information systems and servers, 72100000 Hardware consultancy services, 72300000 Data services, 72400000 Internet services, 72600000 Computer support and consultancy services, 72700000 Computer network services

II.2.3. Place of performance

NUTS code: NO Norge

II.2.4. Description of the procurement

The entities' aim of the procurement is that Statskog SF gets a cost efficient service contract with a qualified, robust and appropriate operational and system supplier, so that the company is able to fulfil its tasks in a secure and good way.

This procurement will attempt to:

- sign a contract with a tenderer who can deliver secure stable IT services and products for internal and external users,
- see to the need for adequate information security, including minimising vulnerability and risk exposure,
- making the operation and management of the IT systems more efficient, including relieving the existing server room,
- achieve advantages and reduced costs by consolidation and the use of shared services if possible,
- achieve predictable costs for IT operations,
- ensure a clear division of responsibility between the supplier and Statskog's internal service deliveries,
- ensure development and innovation that is useful for Statskog,
- deliver a system that supports a gradual transition to public and other cloud services in later phases.

Statskog SF would like, in Phase 1 of the procurement, to procure services equivalent to "infrastructure as a service, IaaS", based on the following aims:

- when the system in Phase 1 is established, the server rooms in Namsos will be relieved, and the supplier will be responsible for the central operation of the infrastructure, with an option for the operation of the local network, WLAN and WAN,
- the chosen delivery must not prevent further development and integration with cloud services on an application level, or public cloud services.

In phase 1, the procurement must, as a minimum, include:

- a complete system with services and operation that sees to Statskog's need for:
 - server capacity. Client concept for final users (not necessarily personal equipment such as PCs and mobiles),

- existing functionality and integrations on an application and service level,
 - Storage capacity,
 - integration with external services,
 - administrator access for external consultants,
 - backups and recovery,
 - monitoring,
 - an option for the use of reverse proxy, or other technology, for routing from the public network to internal services,
 - external log on with 2 factor verification,
 - performance and response times in the systems and network that, as a minimum, are equivalent to the current level,
 - network communication,
 - user administration with award of user access to different systems, password administration, etc.,
 - different operational services that include:
 - server operation, operation of network components and storage systems, monitoring of infrastructure, services and processes, backup and recovery, configuration management, capacity expansions, performance and trend reports, etc.,
 - secure storage of Statskog's data in Norway,
 - possible application and database operation,
 - operation and monitoring of external integrations and transfer jobs,
 - monitoring and remote operation of printers and multi-functional machines,
 - support service for Statskog IT,
 - Norwegian speaking consultants and Norwegian as the working language in the dialogue with Statskog.
- The procurement and contract will be based on the Government's Standard Contract for Operations, SSA-D.

II.2.5. Award criteria

Criteria below

Quality criterion - Name: References and previous experience in the last 3 years, including information on the timeframe, scope (value), and a customer reference with a name, telephone number and email address / Weighting: 5 %

Quality criterion - Name: Tenderers must describe how Statskog's XenDesktop environment will be taken care of in their proposed system / Weighting: 10 %

Quality criterion - Name: Tenderers must describe how their dedicated or split environments will be integrated with public cloud services, such as MS Azure or AWS, including Statskog's existing system in O365 / Weighting: 5 %

Quality criterion - Name: Network and communication system / Weighting: 20 %

Quality criterion - Name: Tenderers must describe their proposed system, as well as how the existing environment can be migrated or converted to services from the tenderer / Weighting: 40 %

Price - Weighting: 20 %

II.2.6. Estimated value

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 36

This contract is subject to renewal: yes

Description of renewals:

The contract will then be automatically renewed for 1 year at a time, unless 6 months notice is given by Statskog or 12 months notice by the tenderer, before the renewal date.

The maximum contract period is 8 years from when it is signed.

II.2.9. Information about the limits on the number of candidates to be invited

Envisaged minimum number: 3 Maximum number: 5

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: yes

Description of options:

Statskog is considering an option to expand the service delivery in later phases:

(a) option for a concept for the installation and preparation of personal IT equipment such as PCs and smartphones/tablets;

(b) option for the installation and maintenance of network equipment in WAN, WLAN, LAN;

(c) option for monitoring and operating communication lines and routers;

(d) option for monitoring and operating local communication systems;

(a) this includes local networks LAN/WLAN;

(e) on-site assignments connected to the maintenance of local infrastructure components (internal distribution system);

(f) option for a concept for licence administration for minimum server, database, Citrix, and O365;

(g) option for the delivery of personal IT equipment, such as laptop PCs, PCs, thin clients, tablets and smartphones;

(h) option for the delivery of printers and other periphery equipment.

Any options and a draft of the schedule for later phases will be specified in the dialogue with the pre-qualified tenderers.

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section III: Legal, economic, financial and technical information

III.1. Conditions for participation

III.1.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions:

Tenderers must be a legally established company. Norwegian companies can document this by presenting a company registration certificate not older than 6 months from the deadline for submitting tenders.

Foreign companies: verification that the company is registered in a trade index or a register of business enterprises as prescribed by the law of the country where the company is established.

III.1.2. Economic and financial standing

List and brief description of selection criteria:

Tenderers must have their tax and VAT payments in order, as well as the financial capacity to fulfil the assignment/contract.

Minimum level(s) of standards possibly required:

Tenderers must present:

— tax certificate (tax certificate for tax issued by the tax collector/municipal cashier (form RF-1244)) which is no more than 6 months old,

— VAT Certificate (Certificate for paid VAT issued by the tax collection office (form RF-1244)) which is no more than 6 months old.

Foreign tenderers must provide certificates from equivalent authorities to the Norwegian authorities.

The tax certificates must be issued by the tax collection office in the municipality where the tenderer has his head office and by the tax officer in the corresponding county. Tenderers with tax arrears will be rejected. Exceptions will be made from this rule if a tenderer is in a dispute with the tax authorities. If this is relevant, documentation in relation to the case, must be submitted.

The company's most recent annual report, including recent information of relevance to the company's fiscal figures.

Presentation of the company's annual accounts or extracts thereof.

A statement of the company's turnover for the last 3 years, with relevance to this contract.

Credit evaluation/rating, not older than one year, and which is based on the last known fiscal figures. The rating shall be carried out by an officially certified credit rating institution.

Equivalent documentation must be provided for any sub-suppliers as part of the qualification application.

Foreign tenderers must provide certificates from equivalent authorities to the Norwegian authorities.

III.1.3. Technical and professional ability

List and brief description of selection criteria:

Documentation of competence and capacity must be given in relation to the unit or units in the company that will be responsible for providing the operational services for Statskog.

Minimum level(s) of standards possibly required:

Project manager competence and experience from equivalent migration projects.

Competence in the operation of test and production environments, with customer applications and integrations, both internally and externally.

Competence in the optimisation, operation and monitoring of communication services and network systems.

Tenderers must have competence in system architecture and must be a competent consultant for Statskog as regards technological choices, with the competence and ability to take part in technical discussions with system suppliers and users.

Competence in public cloud services and the ability to see the feasibility of integrations with them.

III.2. Conditions related to the contract

III.2.2. Contract performance conditions

The contract will be based on the Government's Standard Contract for Operations, SSA-D.

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Competitive dialogue

IV.1.3. Information about a framework agreement or a dynamic purchasing system**IV.1.4. Information about reduction of the number of solutions or tenders during negotiation or dialogue**

Recourse to staged procedure to gradually reduce the number of solutions to be discussed or tenders to be negotiated

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

IV.2. Administrative information**IV.2.2. Time limit for receipt of tenders or requests to participate**

Date: 26/04/2019 Local time: 12:00

IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates

Date: 06/05/2019

IV.2.4. Languages in which tenders or requests to participate may be submitted

Norwegian

IV.2.6. Minimum time frame during which the tenderer must maintain the tender

Duration in months: 3 (from the date stated for receipt of tender)

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.3. Additional information**VI.4. Procedures for review****VI.4.1. Review body**

Official name: Klagenemnda for offentlige anskaffelser

Town: Bergen

Country: Norway

VI.5. Date of dispatch of this notice

25/03/2019