

## 145353-2025 - Competition

France – IT services: consulting, software development, Internet and support – Hébergement et Services d'Exploitation IKOS

OJ S 45/2025 05/03/2025

Contract or concession notice – standard regime

Services

### 1. Buyer

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#### 1.1. Buyer

Official name: Eneal

Email: [fdubess@eneal.fr](mailto:fdubess@eneal.fr)

Legal type of the buyer: Public undertaking

Activity of the contracting authority: Housing and community amenities

### 2. Procedure

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#### 2.1. Procedure

Title: Hébergement et Services d'Exploitation IKOS

Description: Il s'agit d'un accord-cadre composite, structuré en deux lots distincts, définissant les prestations et le niveau de service attendus par ENEAL pour la migration, l'hébergement et l'infogérance de son infrastructure informatique.

Procedure identifier: f5652ba2-43b5-4b96-b4b5-674391152e09

Internal identifier: 2025-004

Type of procedure: Open

##### 2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

##### 2.1.2. Place of performance

Postal address: 12 Rue Chantecrit

Town: Bordeaux

Postcode: 33000

Country subdivision (NUTS): Gironde (FRI12)

Country: France

##### 2.1.4. General information

**Legal basis:**

Directive 2014/24/EU

##### 2.1.5. Terms of procurement

**Terms of submission:**

The tenderer must submit tenders for all lots

##### 2.1.6. Grounds for exclusion

Bankruptcy:

### 5. Lot

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## 5.1. Lot: LOT-0001

Title: Lot 1 Hébergement de IERP IKOS©

Description: L'hébergement de la solution IKOS© éditée par SOPRA -STERIA sur un Serveur IBM POWER SYSTEM I La mise en place et l'administration de 3 environnements "production, préproduction, démo" (voir article 3) sur un seul serveur mutualisé La mise en place d'une ligne MPLS à 10 Mb/s (a minima) disponible 24/24 - 7/7 - GTR 4H en dual backup La surveillance du bon fonctionnement des environnements La surveillance des traitements (planification des tâches) Le suivi des sauvegardes, des procédures d'archivage et de l'externalisation des supports Le diagnostic et l'escalade sur incidents, le PRA L'administration système des 3 environnements production, préproduction, démo (voir article 3) La réversibilité en fin de contrat

Internal identifier: 1

### 5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

### 5.1.2. Place of performance

Anywhere

### 5.1.3. Estimated duration

Duration: 4 Years

### 5.1.6. General information

#### Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

### 5.1.9. Selection criteria

Criterion:

Type: Economic and financial standing

### 5.1.11. Procurement documents

Address of the procurement documents: <https://www.achatpublic.com/sdm/ent2/gen/index.jsp>

### 5.1.12. Terms of procurement

#### Terms of submission:

Electronic submission: Not allowed

Languages in which tenders or requests to participate may be submitted: French

Electronic catalogue: Not allowed

Variants: Allowed

Deadline for receipt of tenders: 07/04/2025 16:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Duration during which the tender must remain valid: 6 Months

#### Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Allowed

Electronic ordering will be used: no

Electronic payment will be used: no

#### 5.1.15. Techniques

##### Framework agreement:

Framework agreement, without reopening of competition

##### Information about the dynamic purchasing system:

No dynamic purchase system

Electronic auction: no

#### 5.1.16. Further information, mediation and review

Mediation organisation: Tribunal Judiciaire de Bordeaux

Review organisation: Tribunal Judiciaire de Bordeaux

Information about review deadlines: sans objet

Organisation providing more information on the review procedures: Tribunal Judiciaire de Bordeaux

#### 5.1. Lot: LOT-0002

Title: Lot 2 Services d'Exploitation pour IERP IKOS©

Description: Installation et recette des patches IKOS (packs correctifs toute les semaines, service pack 2 dans l'année) sur demande d'ENEAL : Montée de version IKOS© pour les 3 environnements : production, préproduction, démo (voir schéma article 3) Gestion des ordres d'exploitation Refresh des environnements IKOS sur demande

Internal identifier: 2

##### 5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

##### 5.1.2. Place of performance

Anywhere

##### 5.1.3. Estimated duration

Duration: 4 Years

##### 5.1.6. General information

###### Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

##### 5.1.7. Strategic procurement

Social objective promoted: Accessibility for all

##### 5.1.9. Selection criteria

Criterion:

Type: Other

##### 5.1.11. Procurement documents

Languages in which the procurement documents are officially available: French

Address of the procurement documents: <https://www.achatpublic.com/sdm/ent2/gen/index.jsp>

##### 5.1.12. Terms of procurement

###### Terms of submission:

Electronic submission: Not allowed

Languages in which tenders or requests to participate may be submitted: French

Electronic catalogue: Not allowed

Variants: Allowed

Deadline for receipt of tenders: 07/04/2025 16:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Duration during which the tender must remain valid: 6 Months

**Terms of contract:**

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Allowed

Electronic ordering will be used: no

Electronic payment will be used: no

**5.1.15. Techniques**

**Framework agreement:**

Framework agreement, without reopening of competition

**Information about the dynamic purchasing system:**

No dynamic purchase system

Electronic auction: no

**5.1.16. Further information, mediation and review**

Mediation organisation: Tribunal Judiciaire de Bordeaux

Review organisation: Tribunal Judiciaire de Bordeaux

Information about review deadlines: sans objet

Organisation providing more information on the review procedures: Tribunal Judiciaire de Bordeaux

## 8. Organisations

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**8.1. ORG-0001**

Official name: Eneal

Registration number: 461 201 337 00031

Postal address: 12 Rue chantecriit

Town: Bordeaux

Postcode: 33000

Country subdivision (NUTS): Gironde (FRI12)

Country: France

Contact point: fabien dubes

Email: [fdubes@eneal.fr](mailto:fdubes@eneal.fr)

Telephone: 06 12 17 02 01

Internet address: <https://www.eneal.fr/>

Buyer profile: <https://www.achatpublic.com/sdm/ent2/gen/index.jsp>

**Roles of this organisation:**

Buyer

**8.1. ORG-0002**

Official name: Tribunal Judiciaire de Bordeaux

Registration number: 173 301 110 00529

Department: 33000

Town: Bordeaux

Postcode: 33000

Country subdivision (NUTS): Gironde (FRI12)

Country: France

Internet address: <https://www.cours-appel.justice.fr/bordeaux/tribunal-judiciaire-de-bordeaux-0>

**Roles of this organisation:**

Review organisation

Organisation providing more information on the review procedures

Mediation organisation

## Notice information

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Form type: Competition

Notice type: Contract or concession notice – standard regime

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