

145355-2026 - Competition

Netherlands – IT services: consulting, software development, Internet and support – EA
Managed SOC-dienstverlening UMC's
OJ S 43/2026 03/03/2026
Contract or concession notice – standard regime
Services

1. Buyer

1.1. Buyer

Official name: Stichting Amsterdam UMC
Email: inkoop.vumc@amsterdamumc.nl
Legal type of the buyer: Body governed by public law
Activity of the contracting authority: Health

1.1. Buyer

Official name: Academisch Ziekenhuis Maastricht
Email: inkoop@mumc.nl
Legal type of the buyer: Body governed by public law
Activity of the contracting authority: Health

1.1. Buyer

Official name: Erasmus MC
Email: aanbestedingen@erasmusmc.nl
Legal type of the buyer: Body governed by public law
Activity of the contracting authority: Health

1.1. Buyer

Official name: Leids Universitair Medisch Centrum (LUMC)
Email: aanbestedingen@lumc.nl
Legal type of the buyer: Body governed by public law
Activity of the contracting authority: Health

1.1. Buyer

Official name: Universitair Medisch Centrum Groningen (UMCG)
Email: info-inkoop@umcg.nl
Legal type of the buyer: Body governed by public law
Activity of the contracting authority: Health

1.1. Buyer

Official name: Universitair Medisch Centrum Utrecht
Email: m.m.plancken@umcutrecht.nl
Legal type of the buyer: Body governed by public law
Activity of the contracting authority: Health

1.1. Buyer

Official name: Radboud universitair medisch centrum
Email: inkoop@umcn.nl
Legal type of the buyer: Body governed by public law
Activity of the contracting authority: Health

2. Procedure

2.1. Procedure

Title: EA Managed SOC-dienstverlening UMC's

Description: Het leveren van managed SOC-diensten en optionele diensten. Deze aanbesteding wordt uitgevoerd in UMCNL-verband. UMCNL is de koepelorganisatie van de Universitaire Medische Centra (UMC's). Tezamen met deelnemende UMC's vergroten wij inkoopvolume en streven wij naar efficiëntie in het gebruik van producten en diensten. betreft Soc-diensten voor maximaal 7 UMC's waarvan 4 definitief Soc-diensten zullen afnemen. omvang van opdracht in endpoints zijn: Amsterdam UMC 40.000, Erasmus MC, 25.000, LUMC 12.000, UMCG 14.000 OPT-in'ers, UMCU, 25.000, MUMC 10.000, Radboud UMC, 28.000

Procedure identifier: fa91d82f-4ab7-4282-84c9-bd4557b7003e

Internal identifier: RD0042

Type of procedure: Open

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

Additional classification (cpv): 72212732 Data security software development services, 72250000 System and support services, 72315000 Data network management and support services

2.1.2. Place of performance

Country: Netherlands

Anywhere in the given country

Additional information: landelijk.

2.1.4. General information

Legal basis:

Directive 2014/24/EU

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: Procurement Document

5. Lot

5.1. Lot: LOT-0000

Title: EA Managed SOC-dienstverlening UMC's

Description: Het leveren van managed SOC-diensten en optionele diensten. Deze aanbesteding wordt uitgevoerd in UMCNL-verband. UMCNL is de koepelorganisatie van de Universitaire Medische Centra (UMC's). Tezamen met deelnemende UMC's vergroten wij inkoopvolume en streven wij naar efficiëntie in het gebruik van producten en diensten. betreft Soc-diensten voor maximaal 7 UMC's waarvan 4 definitief Soc-diensten zullen afnemen. omvang van opdracht in endpoints zijn: Amsterdam UMC 40.000, Erasmus MC, 25.000, LUMC 12.000, UMCG 14.000 OPT-in'ers, UMCU, 25.000, MUMC 10.000, Radboud UMC, 28.000

Internal identifier: 1

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

Additional classification (cpv): 72212732 Data security software development services, 72250000 System and support services, 72315000 Data network management and support services

Options:

Description of the options: Umc's kunnen aanvullende adviezen en diensten van leverancier verwachten in kader van PEN testen, risk assessments, en Ethical Hacking

5.1.2. Place of performance

Country: Netherlands

Anywhere in the given country

Additional information: landelijk.

5.1.3. Estimated duration

Duration: 6 Years

5.1.4. Renewal

Maximum renewals: 3

Other information about renewals: initiële overeenkomst betreft 3 jaar waarna hij 3 maal met een jaar verlengt kan worden.

5.1.6. General information

Reserved participation:

Participation is not reserved.

The names and professional qualifications of the staff assigned to perform the contract must be given: Not required

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

Additional information: Looptijd is met opties en dus 3+1+1+1

5.1.7. Strategic procurement

Aim of strategic procurement: Innovative purchase

Description: n.v.t.

5.1.8. Accessibility criteria

Accessibility criteria for persons with disabilities are not included because the procurement is not intended for use by natural persons

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

5.1.10. Award criteria

Criterion:

Type: Quality

Name: Bijlage F, PvW vraag 1

Description: Zie beschrijven document 6.3.1, blz 46

Category of award weight criterion: Weight (points, exact)

Award criterion number: 8

Criterion:

Type: Quality

Name: Bijlage F, PvW Vraag 2
Description: Zie beschrijvend document 6.3.1 blz. 46
Category of award weight criterion: Weight (points, exact)
Award criterion number: 2

Criterion:

Type: Quality

Name: Kwaliteitsvraag 1 – Aangeboden oplossing
Description: zie pagina 50 t/m 51 beschrijvend document
Category of award weight criterion: Weight (points, exact)
Award criterion number: 10

Criterion:

Type: Quality

Name: Kwaliteitsvraag 2 – Implementatie van de SOC-dienstverlening
Description: Zie beschrijvend document blz. 52 t/m 53
Category of award weight criterion: Weight (points, exact)
Award criterion number: 10

Criterion:

Type: Quality

Name: Kwaliteitsvraag 3 – Uitvoering van de SOC-dienstverlening
Description: Zie beschrijvend document blz. 54 t/m 55
Category of award weight criterion: Weight (points, exact)
Award criterion number: 20

Criterion:

Type: Quality

Name: Kwaliteitsvraag 4 – Samenwerking met derde partijen en andere deelnemers
Description: Zie beschrijvend document blz. 56 t/m 57
Category of award weight criterion: Weight (points, exact)
Award criterion number: 10

Criterion:

Type: Quality

Name: Kwaliteitsvraag 5 – Toekomstige ontwikkelingen
Description: Zie beschrijvend document blz. 58 t/m 59
Category of award weight criterion: Weight (points, exact)
Award criterion number: 5

Criterion:

Type: Quality

Name: Kwaliteitsvraag 6 – Duurzaamheid
Description: Zie beschrijvend document blz. 60 t/m 61
Category of award weight criterion: Weight (points, exact)
Award criterion number: 5

Criterion:

Type: Price

Name: Prijs
Description: bevat de prijs uitvraag
Category of award weight criterion: Weight (points, exact)
Award criterion number: 30

5.1.11. Procurement documents

Deadline for requesting additional information: 10/04/2026 12:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Address of the procurement documents: <https://www.tenderned.nl/aankondigingen/overzicht/414123>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://www.tenderned.nl/aankondigingen/overzicht/414123>

Languages in which tenders or requests to participate may be submitted: Dutch

Electronic catalogue: Not allowed

Variants: Not allowed

Deadline for receipt of tenders: 01/05/2026 17:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Duration during which the tender must remain valid: 90 Days

Information about public opening:

Opening date: 02/05/2026 10:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Required

Electronic ordering will be used: no

Electronic payment will be used: no

Legal form that must be taken by a group of tenderers that is awarded a contract: verklaring onderaanneming-Rechtsgeldige vertegenwoordiging

5.1.15. Techniques

Framework agreement:

Framework agreement, without reopening of competition

Maximum number of participants: 1

Justification for the duration of the framework agreement: Langere looptijd dan maximaal 4 jaar is gemotiveerd op gronde van 2 factoren. - Leverancier heeft aanzienbare tijd nodig om kennis en ervaring op te bouwen bij UMC's om zijn prestaties op gewenst niveau te brengen. - UMC's wensen een langere looptijd zodat collega UMC's genoeg tijd hebben om bij toekomstige aanbestedingen gezamenlijk aan te besteden.

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Mediation organisation: Stichting Amsterdam UMC - Directeur Strategische Inkoop Amsterdam UMC

Review organisation: Stichting Amsterdam UMC - Directeur Strategische Inkoop Amsterdam UMC

Information about review deadlines: 20 kalenderdagen

Organisation providing additional information about the procurement procedure: Stichting Amsterdam UMC

Organisation providing more information on the review procedures: Stichting Amsterdam UMC - Directeur Strategische Inkoop Amsterdam UMC

Organisation receiving requests to participate: Stichting Amsterdam UMC

8. Organisations

8.1. ORG-0001

Official name: Stichting Amsterdam UMC
Registration number: 31644435
Postal address: De Boelelaan 1117
Town: AMSTERDAM
Postcode: 1081HV
Country subdivision (NUTS): Groot-Amsterdam (NL32B)
Country: Netherlands
Contact point: Rick van den Dolder
Email: inkoop.vumc@amsterdamumc.nl
Telephone: +31 204444444
Internet address: <https://www.amsterdamumc.nl/>

Other contact points:

Official name: Directeur Strategische Inkoop Amsterdam UMC
Postal address: De Boelelaan 1117
Town: Amsterdam
Postcode: 1081 HV
Country subdivision (NUTS): Groot-Amsterdam (NL32B)
Country: Netherlands
Contact point: Mw. I.H. Samson
Email: ilana.samson@amsterdamumc.nl
Internet address: <http://www.vumc.nl>

Other contact points:

Official name: Directeur Strategische Inkoop Amsterdam UMC
Postal address: De Boelelaan 1117
Town: Amsterdam
Postcode: 1081 HV
Country subdivision (NUTS): Groot-Amsterdam (NL32B)
Country: Netherlands
Contact point: Mw. I.H. Samson
Email: ilana.samson@amsterdamumc.nl
Internet address: <http://www.vumc.nl>

Other contact points:

Official name: Directeur Strategische Inkoop Amsterdam UMC
Town: Amsterdam
Postcode: 1081 HV
Country subdivision (NUTS): Groot-Amsterdam (NL32B)
Country: Netherlands
Contact point: Mw. I.H. Samson
Email: ilana.samson@amsterdamumc.nl
Internet address: <http://www.vumc.nl>

Roles of this organisation:

Buyer
Organisation providing additional information about the procurement procedure
Organisation receiving requests to participate
Review organisation
Organisation providing more information on the review procedures
Mediation organisation

8.1. ORG-0002

Official name: Academisch Ziekenhuis Maastricht
Registration number: 56698522
Postal address: P. Debyelaan 25
Town: MAASTRICHT
Postcode: 6229HX
Country subdivision (NUTS): Zuid-Limburg (NL423)
Country: Netherlands
Email: inkoop@mumc.nl
Telephone: +31 433876842
Internet address: <https://www.mumc.nl/>

Roles of this organisation:

Buyer

8.1. ORG-0003

Official name: Erasmus MC
Registration number: 332188652
Postal address: Dr. Molewaterplein 40
Town: ROTTERDAM
Postcode: 3015 GD
Country subdivision (NUTS): Groot-Rijnmond (NL366)
Country: Netherlands
Email: aanbestedingen@erasmusmc.nl
Telephone: +31 107040704
Internet address: <http://www.erasmusmc.nl>

Roles of this organisation:

Buyer

8.1. ORG-0004

Official name: Leids Universitair Medisch Centrum (LUMC)
Registration number: 141696672
Postal address: Albinusdreef 2
Town: LEIDEN
Postcode: 2333ZA
Country subdivision (NUTS): Agglomeratie Leiden en Bollenstreek (NL363)
Country: Netherlands
Email: aanbestedingen@lumc.nl
Telephone: +31 715299611
Internet address: <http://www.lumc.nl>

Roles of this organisation:

Buyer

8.1. ORG-0005

Official name: Universitair Medisch Centrum Groningen (UMCG)
Registration number: 551914741
Postal address: Hanzeplein 1
Town: GRONINGEN
Postcode: 9713GZ
Country subdivision (NUTS): Overig Groningen (NL115)
Country: Netherlands
Email: info-inkoop@umcg.nl
Telephone: +31 503616161

Internet address: <http://www.umcg.nl>

Roles of this organisation:

Buyer

8.1. ORG-0006

Official name: Universitair Medisch Centrum Utrecht

Registration number: 51666152

Postal address: Heidelberglaan 100

Town: UTRECHT

Postcode: 3584CX

Country subdivision (NUTS): Utrecht (NL350)

Country: Netherlands

Email: m.m.plancken@umcutrecht.nl

Telephone: +31 651897018

Internet address: <http://www.umcutrecht.nl>

Roles of this organisation:

Buyer

8.1. ORG-0007

Official name: Radboud universitair medisch centrum

Registration number: 221778972

Postal address: Geert Grooteplein-Zuid 10

Town: Nijmegen

Postcode: 6525GA

Country subdivision (NUTS): Arnhem/Nijmegen (NL226)

Country: Netherlands

Email: inkoop@umcn.nl

Telephone: +31 243692705

Internet address: <http://www.radboudumc.nl>

Roles of this organisation:

Buyer

Notice information

Notice identifier/version: 72b6401e-36b1-41df-8582-2c35a8e3be7b - 01

Form type: Competition

Notice type: Contract or concession notice – standard regime

Notice subtype: 16

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