

**Norway-Oslo: Business and management consultancy services**

OJ S 62/2019 28/03/2019

Contract notice

Services

**Legal Basis:**

Directive 2014/24/EU

**Section I: Contracting authority**

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**I.1. Name and addresses**

Official name: Helsedirektoratet

National registration number: 983 544 622

Postal address: Universitetsgata 2

Town: Oslo

NUTS code: NO011 Oslo

Postal code: 0130

Country: Norway

Contact person: Yngve Berntsen

E-mail: [Yngve.Berntsen@nhn.no](mailto:Yngve.Berntsen@nhn.no)**Internet address(es):**Main address: <http://www.helsedirektoratet.no>**I.3. Communication**The procurement documents are available for unrestricted and full direct access, free of charge, at: <https://tendsign.no/doc.aspx?Uniqueld=afvqxmtihb&GoTo=Docs>

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: <https://tendsign.no/doc.aspx?Uniqueld=afvqxmtihb&GoTo=Tender>**I.4. Type of the contracting authority**

National or federal agency/office

**I.5. Main activity**

Health

**Section II: Object**

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**II.1. Scope of the procurement****II.1.1. Title**

Strategic and Methodical Support for Improvement of Quality and Safety of Patients

Reference number: 19/00563

**II.1.2. Main CPV code**

79410000 Business and management consultancy services

**II.1.3. Type of contract**

Services

**II.1.4. Short description**

The project "I trygge hender 24-7" ("In safe hands 24-7") shall contribute to reducing patient injuries by using goal-oriented measures for the entire health care services. The project has three paramount goals:

- reduce patient injuries,
- establish permanent structures for the safety of patients,
- improve the structure for the safety of patients in the health care service.

This requires assistance for three main areas:

- methodology support,
- strategic development support,
- training programmes.

#### **II.1.5. Estimated total value**

#### **II.1.6. Information about lots**

This contract is divided into lots: no

### **II.2. Description**

#### **II.2.2. Additional CPV code(s)**

80320000 Medical education services, 80500000 Training services, 80511000 Staff training services, 80590000 Tutorial services

#### **II.2.3. Place of performance**

NUTS code: NO011 Oslo

#### **II.2.4. Description of the procurement**

The project "I trygge hender 24-7" ("In safe hands 24-7") shall contribute to reducing patient injuries by using goal-oriented measures for the entire health care services. The project has 3 paramount goals:

- reduce patient injuries,
- establish permanent structures for the safety of patients,
- improve the structure for the safety of patients in the health care service.

This requires assistance for three main areas:

- methodology support,
- strategic development support,
- training programmes.

#### **II.2.5. Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.6. Estimated value**

#### **II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Start: 09/07/2019

This contract is subject to renewal: yes

Description of renewals:

2 extensions, each for 12 months.

#### **II.2.10. Information about variants**

Variants will be accepted: no

#### **II.2.11. Information about options**

Options: no

### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

### **II.2.14. Additional information**

## **Section IV: Procedure**

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### **IV.1. Description**

#### **IV.1.1. Type of procedure**

Restricted procedure

#### **IV.1.3. Information about a framework agreement or a dynamic purchasing system**

#### **IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: yes

### **IV.2. Administrative information**

#### **IV.2.2. Time limit for receipt of tenders or requests to participate**

Date: 02/05/2019 Local time: 12:00

#### **IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates**

#### **IV.2.4. Languages in which tenders or requests to participate may be submitted**

English, Norwegian

#### **IV.2.6. Minimum time frame during which the tenderer must maintain the tender**

Tender must be valid until: 28/09/2019

## **Section VI: Complementary information**

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### **VI.1. Information about recurrence**

This is a recurrent procurement: no

### **VI.3. Additional information**

Visma notice: <https://opic.com/id/afvkxmtihb>

### **VI.4. Procedures for review**

#### **VI.4.1. Review body**

Official name: Klagenemnda for offentlige anskaffelser

Town: Bergen

Country: Norway

### **VI.5. Date of dispatch of this notice**

26/03/2019