

UK-Uxbridge: Transport services (excl. Waste transport)
OJ S 86/2013 03/05/2013
Contract award notice
Services

Directive 2004/18/EC

Section I: Contracting authority

I.1. Name and addresses

Official name: The Hillingdon Hospital NHS Trust

Postal address: The Furze

Town: Uxbridge

Postal code: UB8 3NN

Country: United Kingdom

For the attention of: John Dangerfield

E-mail: john.dangerfield@thh.nhs.uk

Telephone: +44 1895279575

Fax: +44 1895279720

Internet address(es):

General address of the contracting authority: www.thh.nhs.uk

I.2. Type of the contracting authority

Body governed by public law

I.3. Main activity

I.4. Contract award on behalf of other contracting authorities

The contracting authority is purchasing on behalf of other contracting authorities: no

Section II: Object of the contract

II.1. Description

II.1.1. Title

Non-emergency Patient Transport Service 2012.

II.1.2. Type of contract and place of performance or delivery

Services

Service category No 2: Land transport services [2], including armoured car services, and courier services, except transport of mail

NUTS code UKI23 Outer London - West and North West

II.1.3. Information about a framework agreement or a dynamic purchasing system (DPS)

II.1.4. Short description of the contract or purchase(s)

Transport services (excl. Waste transport). Public road transport services. Special-purpose road passenger-transport services. The Trust requires a provider that can facilitate movement of patients to and from the Trust (and other locations). The contract will include the following mobility categories: walkers, wheelchairs, stretchers, specialist care patients, plus other mobilities to be confirmed. The scope of the journeys will be centred around the local area but will also include longer range movements when required.

The Trust will monitor the provider to deliver this service to robust KPI's and SLA's to ensure that patient movements are completed to a high quality standard and in a timely manor.

II.1.5. CPV code(s)

60000000 Transport services (excl. Waste transport), 60112000 Public road transport services , 60130000 Special-purpose road passenger-transport services

II.1.6. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

II.2. Total value of the contract/lot

II.2.1. Total value of the contract/lot

Section IV: Procedure

IV.1. Type of procedure

IV.1.1. Type of procedure

Restricted

IV.2. Award criteria

IV.2.1. Award criteria

The most economically advantageous tender in terms of

1. Quality:Criteria Overall % Sub %Implementation 5 Implementation programme for each service. 5 Management and Staffing 50 Staffing structure. 30Off site management structure and support functions; 5Staffing terms and conditions (TUPE and non TUPE) 2Staff employment, vetting and retention procedures and occupational health screening and on-going occupational health support. 2Details of how the TUPE process will be managed. 2Working Time Directive Regulations 2Staff training and competence assessments undertaken for management, drivers and control centre staff; 5Staff uniform and PPE that will be provided. 2 Service Delivery 30 Evaluation against detailed method statement as to how the Service will be performed and managed, including but not limited too: Optimum integration of service delivery designed to eliminate replication of journeys 2Booking systems to be used. 2Communication channels. 2Numbers and type of vehicles available at what times 4How out of hours requests will be co-ordinated and managed. 2How flexibility around demand fluctuations will be achieved. 2How short notice bookings especially discharges will be managed; 2How escorts will be accommodated. 2How aborted journeys will be reduced. 2Transporting of patients requiring specialist vehicles / equipment / staff. 2Patients who speak / understand limited English will be provided for. 2How the quality standards will be met. 2Patient confidentiality/Information governance. 2Detailed specifications of all vehicles including type and age and a list of the equipment that will be used in those vehicles; 2 Quality Assurance and Control 10 Quality assurance /quality control procedures and how the quality standards will be measured. 3Reporting procedures and report content to include a sample quality/ finance report. 2Complaints procedure. 2Type of patient opinion surveys that will be used. 1Internal and external cleaning regime and infection control measures. 2 Sustainability 5 Environment Policy. 1Any specific environmental initiatives in respect of the service to be provided. 2Contingency plans in respect of staff, vehicles and systems. 2. Weighting 55

2. Price. Weighting 45

IV.2.2. Information about electronic auction

An electronic auction has been used: no

IV.3. Administrative information

IV.3.1. File reference number attributed by the contracting authority

HILL/NEPTS/2012.

IV.3.2. Previous publication concerning this procedure

no

Section V: Award of contract

V.1. Date of conclusion of the contract

1.3.2013

V.2. Information about tenders

Number of tenders received: 4

Number of tenders received by electronic means: 0

V.3. Name and address of the contractor

Official name: E-Zec

Postal address: Redhill Areodrome, Kingsmill Lane

Town: Redhill

Postal code: RH1 5YP

Country: United Kingdom

V.4. Information on value of the contract/lot

Total value of the procurement:

Lowest offer 977 095 and Highest offer 1 305 082 GBP
excluding VAT

If annual or monthly value:

Number of months: 36

V.5. Information about subcontracting

The contract is likely to be subcontracted: no

Section VI: Complementary information

VI.1. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

VI.2. Additional information

The contracting authority considers that this contract may be suitable for economic operators that are small or medium enterprises (SMEs). However, any selection of tenderers will be based solely on the criteria set out for the procurement, and the contract will be awarded on the basis of the most economically advantageous tender.

To view this notice, please click here: <https://www.delta-esourcing.com/delta/viewNotice.html?noticeId=58513196>

GO Reference: GO-2013429-PRO-4767753.

VI.3. Procedures for review

VI.3.1. Review body

Official name: The Hillingdon Hospital NHS Trust
Postal address: The Furze
Town: Uxbridge
Postal code: UB8 3NN
Country: United Kingdom
Telephone: +44 1895279896

Body responsible for mediation procedures

Official name: The Hillingdon Hospital NHS Trust
Postal address: The Furze
Town: Uxbridge
Postal code: UB8 3NN
Country: United Kingdom
Telephone: +44 1895279896

VI.3.2. Review procedure

VI.3.3. Service from which information about the review procedure may be obtained

Official name: The Hillingdon Hospital NHS Trust
Postal address: The Furze
Town: Uxbridge
Postal code: UB8 3NN
Country: United Kingdom
Telephone: +44 1895279896

VI.4. Date of dispatch of this notice

29.4.2013