

UK-London: provision of an automated notification system — EMA/2011/33/IS
OJ S 89/2012 10/05/2012
Contract award notice
Services

Directive 2004/18/EC

Section I: Contracting authority

I.1. Name and addresses

Official name: European Medicines Agency (EMA)

Postal address: 7 Westferry Circus, Canary Wharf

Town: London

Postal code: E14 4HB

Country: United Kingdom

For the attention of: Ms Magdalena Clayton

E-mail: magdalena.clayton@ema.europa.eu

Telephone: +44 2074188400

Fax: +44 2074188660

Internet address(es):

General address of the contracting authority: <http://www.ema.europa.eu/>

Address of the buyer profile: http://www.ema.europa.eu/ema/index.jsp?curl=pages/about_us/general/general_content_000259.jsp&mid=WC0b01ac0580029487

I.2. Type of the contracting authority

European institution/agency or international organisation

I.3. Main activity

Health

I.4. Contract award on behalf of other contracting authorities

The contracting authority is purchasing on behalf of other contracting authorities: no

Section II: Object of the contract

II.1. Description

II.1.1. Title

Provision of an automated notification system — EMA/2011/33/IS.

II.1.2. Type of contract and place of performance or delivery

Services

Service category No 24: Education and vocational education services

Main site or place of performance: European Medicines Agency (EMA), 7 Westferry Circus, Canary Wharf, London E14 4HB, UNITED KINGDOM.

NUTS code UKI12 Inner London - East

II.1.3. Information about a framework agreement or a dynamic purchasing system (DPS)

II.1.4. Short description of the contract or purchase(s)

The Agency requires a Web-hosted, secure, reliable, scalable, cost-effective automated notification system which is capable of simultaneously notifying 1 000 staff at present. A

possibility to upload user details from the Excel spreadsheet provided by the Agency is a mandatory requirement. Real time tracking of recipients' message acknowledgements must be possible as well as auditability post event. Possibility of hosting documents is highly desirable.

II.1.5. CPV code(s)

64216000 Electronic message and information services

II.1.6. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

II.2. Total value of the contract/lot

II.2.1. Total value of the contract/lot

Value: 100 000 EUR
excluding VAT

Section IV: Procedure

IV.1. Type of procedure

IV.1.1. Type of procedure

Restricted

IV.2. Award criteria

IV.2.1. Award criteria

The most economically advantageous tender in terms of

1. Quality of service and hands-on demonstration. Weighting 60
2. Price. Weighting 40

IV.2.2. Information about electronic auction

An electronic auction has been used: no

IV.3. Administrative information

IV.3.1. File reference number attributed by the contracting authority

EMA/2011/33/IS.

IV.3.2. Previous publication concerning this procedure

Contract notice

Notice number in the OJ S: [2011/S 160-263018](#) of 23.8.2011

Section V: Award of contract

Contract No: EMA/2011/33/IS

Lot title: Provision of an automated notification system

V.1. Date of conclusion of the contract

29.3.2012

V.2. Information about tenders

Number of tenders received: 2

V.3. Name and address of the contractor

Official name: Enera Limited

Postal address: Midlothian Innovation Centre, Pentlandfield Business Park

Town: Roslin
Postal code: EH25 9RE
Country: United Kingdom
E-mail: info@enera.co.uk
Telephone: +44 1314409675
Fax: +44 1314409682
Internet address: <http://www.enera.com>

V.4. Information on value of the contract/lot

Total value of the procurement:
Value: 100 000 EUR
excluding VAT
If annual or monthly value:
Number of years: 4

V.5. Information about subcontracting

The contract is likely to be subcontracted: no

Section VI: Complementary information

VI.1. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

VI.2. Additional information

VI.3. Procedures for review

VI.3.1. Review body

Official name: General Court
Postal address: rue du Fort Niedergrünwald
Town: Luxembourg
Postal code: 2925
Country: Luxembourg
E-mail: generalcourt.registry@curia.europa.eu
Telephone: +352 4303-1
Fax: +352 4303-2100
Internet address: <http://curia.europa.eu>

VI.3.2. Review procedure

Precise information on deadline(s) for review procedures: Within 2 months of the notification to the plaintiff, or, in absence thereof, of the day on which it came to the knowledge. A complaint to the European Ombudsman does not have as an effect either to suspend this period or to open a new period for lodging appeals.

VI.3.3. Service from which information about the review procedure may be obtained

Official name: European Medicines Agency
Postal address: 7 Westferry Circus, Canary Wharf
Town: London
Postal code: E14 4HB
Country: United Kingdom
E-mail: info@ema.europa.eu

Telephone: +44 2074188400

Fax: +44 2074188416

Internet address: <http://www.ema.europa.eu>

VI.4. Date of dispatch of this notice

30.4.2012