

145650-2026 - Result

Ireland – IT services: consulting, software development, Internet and support – TR3339-
Technical and Professional Services to ESB Network’s Smart Metering Operations Centre
(SMOC)

OJ S 43/2026 03/03/2026

Contract or concession award notice – standard regime
Services

1. Buyer

1.1. Buyer

Official name: Electricity Supply Board (ESB)

Email: esprocurement@esb.ie

Legal type of the buyer: Body governed by public law, controlled by a central government authority

Activity of the contracting authority: General public services

Activity of the contracting entity: Electricity-related activities

2. Procedure

2.1. Procedure

Title: TR3339-Technical and Professional Services to ESB Network’s Smart Metering Operations Centre (SMOC)

Description: The Contracting Entity intends to procure a single supplier framework agreement for the provision of Technical and Professional Services to support the ESNB SMOC. At present SMOC has a requirement for approximately 40 resources in total. Approximately 14 vendor resources are currently required. Vendor resources are required to fill a variety of expert and specialist roles. These roles relate to the technical, process, service and business activities needed to support the operation of the AMI system and the delivery of smart electricity metering services. Experienced vendor resources and subject matter experts* (SME*) fill a number of SMOC roles supporting the key systems and services including, but not limited to, MDMS, HES, end-to-end data and service delivery, root cause analysis, reporting, testing, risk management and service management.

Procedure identifier: b8eb05d6-2b68-4131-9b59-85a6f5c7b6f5

Internal identifier: TR3339

Type of procedure: Restricted

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

Additional classification (cpv): 72100000 Hardware consultancy services, 72200000 Software programming and consultancy services, 72300000 Data services, 72400000 Internet services, 72500000 Computer-related services, 72600000 Computer support and consultancy services, 72700000 Computer network services, 72800000 Computer audit and testing services, 72900000 Computer back-up and catalogue conversion services, 72261000 Software support services, 72262000 Software development services, 72263000 Software implementation

services, 72265000 Software configuration services, 72264000 Software reproduction services , 72266000 Software consultancy services, 72267000 Software maintenance and repair services, 72267100 Maintenance of information technology software, 72267200 Repair of information technology software, 72268000 Software supply services, 72610000 Computer support services, 72510000 Computer-related management services, 72590000 Computer-related professional services, 72591000 Development of service level agreements, 72513000 Office automation services, 72211000 Programming services of systems and user software, 72212000 Programming services of application software, 72212100 Industry specific software development services, 72212170 Compliance software development services, 72212218 License management software development services, 72212300 Document creation, drawing, imaging, scheduling and productivity software development services, 72212331 Project management software development services, 72212332 Scheduling software development services, 72212422 Software development services suites, 72212451 Enterprise resource planning software development services, 72212482 Business intelligence software development services, 72212511 Desktop communications software development services, 72212514 Remote access software development services, 72212517 IT software development services, 72222000 Information systems or technology strategic review and planning services, 72222100 Information systems or technology strategic review services, 72222200 Information systems or technology planning services, 72222300 Information technology services, 72223000 Information technology requirements review services, 72224000 Project management consultancy services, 72224100 System implementation planning services, 72224200 System quality assurance planning services, 72225000 System quality assurance assessment and review services, 72226000 System software acceptance testing consultancy services, 72227000 Software integration consultancy services, 72246000 Systems consultancy services, 72253200 Systems support services

2.1.2. Place of performance

Town: Dublin

Country subdivision (NUTS): Extra-Regio NUTS 3 (ALZZZ)

Country: Ireland

2.1.3. Value

Estimated value excluding VAT: 24 000 000,00 EUR

2.1.4. General information

Legal basis:

Other

5. Lot

5.1. Lot: LOT-0001

Title: TR3339-Technical and Professional Services to ESB Network's Smart Metering Operations Centre (SMOC)

Description: The Contracting Entity intends to procure a single supplier framework agreement for the provision of Technical and Professional Services to support the ESBN SMOC. At present SMOC has a requirement for approximately 40 resources in total. Approximately 14 vendor resources are currently required. Vendor resources are required to fill a variety of expert and specialist roles. These roles relate to the technical, process, service and business activities needed to support the operation of the AMI system and the delivery of smart electricity metering services. Experienced vendor resources and subject matter experts* (SME*) fill a number of SMOC roles supporting the key systems and services including, but

not limited to, MDMS, HES, end-to-end data and service delivery, root cause analysis, reporting, testing, risk management and service management.

Internal identifier: TR3339

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

Additional classification (cpv): 72100000 Hardware consultancy services, 72200000 Software programming and consultancy services, 72300000 Data services, 72400000 Internet services, 72500000 Computer-related services, 72600000 Computer support and consultancy services, 72700000 Computer network services, 72800000 Computer audit and testing services, 72900000 Computer back-up and catalogue conversion services, 72261000 Software support services, 72262000 Software development services, 72263000 Software implementation services, 72265000 Software configuration services, 72264000 Software reproduction services, 72266000 Software consultancy services, 72267000 Software maintenance and repair services, 72267100 Maintenance of information technology software, 72267200 Repair of information technology software, 72268000 Software supply services, 72610000 Computer support services, 72510000 Computer-related management services, 72590000 Computer-related professional services, 72591000 Development of service level agreements, 72513000 Office automation services, 72211000 Programming services of systems and user software, 72212000 Programming services of application software, 72212100 Industry specific software development services, 72212170 Compliance software development services, 72212218 License management software development services, 72212300 Document creation, drawing, imaging, scheduling and productivity software development services, 72212331 Project management software development services, 72212332 Scheduling software development services, 72212422 Software development services suites, 72212451 Enterprise resource planning software development services, 72212482 Business intelligence software development services, 72212511 Desktop communications software development services, 72212514 Remote access software development services, 72212517 IT software development services, 72222000 Information systems or technology strategic review and planning services, 72222100 Information systems or technology strategic review services, 72222200 Information systems or technology planning services, 72222300 Information technology services, 72223000 Information technology requirements review services, 72224000 Project management consultancy services, 72224100 System implementation planning services, 72224200 System quality assurance planning services, 72225000 System quality assurance assessment and review services, 72226000 System software acceptance testing consultancy services, 72227000 Software integration consultancy services, 72246000 Systems consultancy services, 72253200 Systems support services

5.1.2. Place of performance

Country subdivision (NUTS): Extra-Regio NUTS 3 (ALZZZ)

Country: Ireland

5.1.3. Estimated duration

Duration: 7 Years

5.1.5. Value

Estimated value excluding VAT: 24 000 000,00 EUR

5.1.6. General information

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.7. Strategic procurement

Aim of strategic procurement: No strategic procurement

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: The High Court of Ireland

Organisation providing additional information about the procurement procedure: Electricity Supply Board (ESB)

Organisation providing offline access to the procurement documents: Electricity Supply Board (ESB)

Organisation providing more information on the review procedures: The High Court of Ireland

6. Results

6.1. Result lot identifier: LOT-0001

Winner selection status: No winner was chosen and the competition is closed.

The reason why a winner was not chosen: Decision of the buyer, because of a change in needs

6.1.4. Statistical information

Received tenders or requests to participate:

Type of received submissions: Tenders

Number of tenders or requests to participate received: 4

8. Organisations

8.1. ORG-0001

Official name: Electricity Supply Board (ESB)

Registration number: 8F52100V

Postal address: 27 Fitzwilliam Street Lower, Dublin

Town: Dublin

Postcode: D02 KT92

Country subdivision (NUTS): Extra-Regio NUTS 3 (ALZZZ)

Country: Ireland

Email: esprocurement@esb.ie

Telephone: 0000

Internet address: <https://www.esb.ie>

Buyer profile: <https://www.esb.ie>

Roles of this organisation:

Buyer

Organisation providing additional information about the procurement procedure

Organisation providing offline access to the procurement documents

8.1. ORG-0002

Official name: The High Court of Ireland
Registration number: The High Court of Ireland
Department: The High Court of Ireland
Postal address: Four Courts, Inns Quay, Dublin 7
Town: Dublin
Postcode: D07 WDX8
Country subdivision (NUTS): Dublin (IE061)
Country: Ireland
Email: HighCourtCentralOffice@courts.ie

Telephone: +353 1 8886000

Roles of this organisation:

Review organisation

Organisation providing more information on the review procedures

8.1. ORG-0003

Official name: European Dynamics S.A.

Registration number: 002024901000

Department: European Dynamics S.A.

Town: Athens

Postcode: 15125

Country subdivision (NUTS): Βόρειος Τομέας Αθηνών (EL301)

Country: Greece

Email: eproc-esender@eurodyn.com

Telephone: +30 2108094500

Roles of this organisation:

TED eSender

Notice information

Notice identifier/version: 465cc733-d871-4695-b4cc-956fddf1ed7e - 01

Form type: Result

Notice type: Contract or concession award notice – standard regime

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