

Norway-Trondheim: IT services: consulting, software development, Internet and support

OJ S 58/2021 24/03/2021

Contract notice

Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Helseplattformen AS

National registration number: 922307814

Postal address: Havnegata 9

Town: Trondheim

NUTS code: NO Norge

Postal code: 7010

Country: Norway

Contact person: Knut Selliseth

E-mail: knut.selliseth@hemit.no

Telephone: +47 5090890

Internet address(es):Main address: <https://permalink.mercell.com/151978103.aspx>Address of the buyer profile: <https://helseplattformen.no/>**I.3. Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at: <https://permalink.mercell.com/151978103.aspx>

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: <https://permalink.mercell.com/151978103.aspx>

I.4. Type of the contracting authority

Body governed by public law

I.5. Main activity

Health

Section II: Object

II.1. Scope of the procurement**II.1.1. Title**

Service Management Solution for Helseplattformen (the Health Platform)

Reference number: 2021/526

II.1.2. Main CPV code

72000000 IT services: consulting, software development, Internet and support

II.1.3. Type of contract

Services

II.1.4. Short description

The health platform wants to purchase an IT solution for service management. The system must be provided as a service.

II.1.5. Estimated total value

Value excluding VAT: 30 000 000,00 NOK

II.1.6. Information about lots

This contract is divided into lots: no

II.2. Description

II.2.2. Additional CPV code(s)

48000000 Software package and information systems

II.2.3. Place of performance

NUTS code: NO060 Trøndelag

Main site or place of performance: Trondheim.

II.2.4. Description of the procurement

The contracting authority wants tenders for a cloud-based IT solution for service management (the service management solution), a project for introduction of this and administration services during the contract period. HPAS will receive and process events from HPAS' customer, residents and patients in the region, as well as their own employees, and will also have a need to provide information to these. For the case flow to be more efficient, the service management solution must be integrated with the actors and cooperating partners' service management solutions. The service management solution will contribute to HPAS effectively providing support to the users of HPAS' solutions and services. The service management solution will also contribute to streamlining HPAS' management of the health platform. The service management solution must be delivered as a service, and the contracting authority aims to cover both their existing and future needs within the service management area during the contract period through this procurement.

For a more detailed description of the desired solution and introduction project see SSA-L Annex 1: 'Kundens kravspesifikasjon' (Contracting Authority's Requirement Specification). Helse Midt-Norge ved Hermit (the Central Norway Regional Health Authority c/o Hermit) participates in this procurement where they want an option (a possibility, but no obligation) to use the services by entering into a separate contract.

One or more negotiations rounds will be conducted with the tenderers invited to participate after the tender deadline. See the tender documentation chapter 2 about this.

II.2.5. Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value

Value excluding VAT: 30 000 000,00 NOK

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 36

This contract is subject to renewal: yes

Description of renewals:

The contract will be automatically renewed for 1 (one) year at a time, unless 3 (three) months notice is given by the contracting authority before the renewal date.

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: yes

Description of options:

Helse Midt-Norge ved Hemit (the Central Norway Regional Health Authority c/o Hemit) participates in this procurement where they want an option (a possibility, but no obligation) to use the services by entering into a separate contract.

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section III: Legal, economic, financial and technical information

III.1. Conditions for participation

III.1.2. Economic and financial standing

List and brief description of selection criteria:

Tenderers must have sufficient economic and financial solidity to fulfil the contractual obligations.

Minimum level(s) of standards possibly required:

A credit rating that designates the tenderer 'credit worth' or better. This means that tenderer must have a rating equivalent to at least 'A' (rating form D&B or similar). The requirement can possibly be met through a parent company guarantee.

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

IV.2. Administrative information

IV.2.2. Time limit for receipt of tenders or requests to participate

Date: 20/04/2021 Local time: 12:00

IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.2.4. Languages in which tenders or requests to participate may be submitted

Norwegian

IV.2.6. Minimum time frame during which the tenderer must maintain the tender

Duration in months: 6 (from the date stated for receipt of tender)

IV.2.7. Conditions for opening of tenders

Date: 20/04/2021 Local time: 12:00

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.2. Information about electronic workflows

Electronic invoicing will be accepted

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: Trondheim Tingrett

Town: Trondheim

Postal code: 7018

Country: Norway

VI.5. Date of dispatch of this notice

19/03/2021