

United Kingdom-Glasgow: Gas appliance maintenance services
OJ S 85/2014 02/05/2014
Contract award notice
Services

Directive 2004/18/EC

Section I: Contracting authority

I.1. Name and addresses

Official name: Thistle Housing Association
Postal address: 26 Glenmore Avenue, Toryglen
Town: Glasgow
Postal code: G4 9TH
Country: United Kingdom
For the attention of: Ms Daniella Sprott
Telephone: +44 6132700

Internet address(es):

Address of the buyer profile: http://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA13703

I.2. Type of the contracting authority

Other: Housing Association

I.3. Main activity

Housing and community amenities

I.4. Contract award on behalf of other contracting authorities

The contracting authority is purchasing on behalf of other contracting authorities: no

Section II: Object of the contract

II.1. Description

II.1.1. Title

Gas Servicing Maintenance 2014-2017, Toryglen, Glasgow.

II.1.2. Type of contract and place of performance or delivery

Services

Service category No 1: Maintenance and repair services

Main site or place of performance: Toryglen, Glasgow.

NUTS code UKM34 Glasgow City

II.1.3. Information about a framework agreement or a dynamic purchasing system (DPS)

II.1.4. Short description of the contract or purchase(s)

Thistle Housing Association Ltd. is a not for profit social housing provider and is a registered social landlord based in the south side of Glasgow.

It is the Association's intention to enter into a contract with one contractor to deliver their Gas Servicing and Reactive Maintenance contract in Toryglen, Glasgow.

The Contractor will be required to operate the Contract within the client's pre determined timescales:

Emergency - attend within 4hrs, seven days a week and make safe and will normally be completed within 24 hours.

Urgent – attend and complete within 24 hours of notification.

Right to Repair – 1, 3 and 7 days as per legislation

Routine – attend and complete within 10 working days.

Voids – Gas safety checks same day as reported, other works according to category

In addition to the above, the following requirements will apply to the Contract:-

1) Contractor will be required to have regular liaison with senior management and site supervision to monitor and refine site practice and quality control.

2) Contractor's senior management and site supervision to attend monthly contract progress meetings.

3) Contractor to provide a comprehensive out of hours emergency provision, including all Client public holidays and Client office closures.

4) Contractor to develop the most effective and efficient systems possible from reporting of repair to invoicing for the benefit of both the client and contractor taking account of the Client's requirements to be able to measure performance in terms of timescale, cost, tenant satisfaction and quality of each repair.

5) The Contractor will be required to maintain an office and depot or offices and depots locally within or reasonably central to the area covered by the Contract, provide dedicated staff to deal with day to day operations of the Contract and employ predominantly directly employed labour to carry out the Works.

6) The Contractor must provide a well-stocked van and also a stock of materials and parts to suit the Association's boiler, radiator, controllers, thermostats and heating installation types. The Contractor must be willing to provide details on supply chain arrangements and a procedure for searching for hard to procure boiler etc parts. This procedure to be in writing and approved by the Association.

7) The Contractor must be able to comply with the requirements of the new RSL model complaints handling procedures developed by the Scottish Public Services Ombudsman.

II.1.5. CPV code(s)

50531200 Gas appliance maintenance services, 50720000 Repair and maintenance services of central heating

II.1.6. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

II.2. Total value of the contract/lot

II.2.1. Total value of the contract/lot

Value: 306 734,37 GBP
excluding VAT

Section IV: Procedure

IV.1. Type of procedure

IV.1.1. Type of procedure

Restricted

IV.2. Award criteria

IV.2.1. Award criteria

The most economically advantageous tender in terms of

1. Price. Weighting 40
2. Quality. Weighting 60

IV.2.2. Information about electronic auction

IV.3. Administrative information

IV.3.1. File reference number attributed by the contracting authority

IV.3.2. Previous publication concerning this procedure

Contract notice

Notice number in the OJ S: [2013/S 237-412247](#) of 6.12.2013

Section V: Award of contract

Lot title: Gas Service and Maintenance Contract 1.5.2014 to 31.3.2017, Toryglen, Glasgow

V.1. Date of conclusion of the contract

28.4.2014

V.2. Information about tenders

Number of tenders received: 4

V.3. Name and address of the contractor

Official name: City Building (Contracts) Llp

Postal address: 350 Darnick Street

Town: Glasgow

Postal code: G21 4BA

Country: United Kingdom

Internet address: www.citybuildingglasgow.co.uk

V.4. Information on value of the contract/lot

V.5. Information about subcontracting

Section VI: Complementary information

VI.1. Information about European Union funds

VI.2. Additional information

(SC Ref:302960)

VI.3. Procedures for review

VI.3.1. Review body

VI.3.2. Review procedure

VI.3.3. Service from which information about the review procedure may be obtained

VI.4. Date of dispatch of this notice

28.4.2014