

**United Kingdom-Bristol: Transport services (excl. Waste transport)**

OJ S 84/2016 29/04/2016

Contract notice

Services

Directive 2004/18/EC

**Section I: Contracting authority**

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**I.1. Name and addresses**

Official name: NHS Bristol Clinical Commissioning Group

Postal address: South Plaza, Marlborough Street

Town: Bristol

Postal code: BS1 3NX

Country: United Kingdom

Contact person: NUTS: UKK1

For the attention of: John Gibbs

E-mail: [john.gibbs@swcsu.nhs.uk](mailto:john.gibbs@swcsu.nhs.uk)**Internet address(es):**General address of the contracting authority: [www.bristolccg.nhs.uk](http://www.bristolccg.nhs.uk)Address of the buyer profile: <https://in-tendhost.co.uk/scwcsu/asp/Home>**Additional information can be obtained from:**

the abovementioned address

**Specifications and additional documents (including documents for competitive dialogue and a dynamic purchasing system) can be obtained from:**

the abovementioned address

**Tenders or requests to participate must be submitted:** the abovementioned address**I.2. Type of the contracting authority**

Ministry or any other national or federal authority, including their regional or local subdivisions

**I.3. Main activity**

Health

**I.4. Contract award on behalf of other contracting authorities**

The contracting authority is purchasing on behalf of other contracting authorities: yes

Official name: NHS Bristol Clinical Commissioning Group, NHS North Somerset Clinical Commissioning Group, NHS South Gloucestershire Clinical Commissioning Group

**Section II: Object of the contract**

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**II.1. Description****II.1.1. Title attributed to the contract by the contracting authority**

Bristol CCG — BNSSG Patient Transport Services (PTS).

**II.1.2. Type of contract and place of performance or delivery**

Services

Service category No 2: Land transport services [2], including armoured car services, and courier services, except transport of mail

NUTS code UKK1 Gloucestershire, Wiltshire and Bristol/Bath area

### **II.1.3. Information about a framework agreement or a dynamic purchasing system**

The notice involves a public contract

### **II.1.4. Information about framework agreement**

#### **II.1.5. Short description of the contract or purchase(s)**

Services are commissioned by NHS Bristol, NHS South Gloucestershire and NHS North Somerset Clinical Commissioning Groups (CCGs) known as the BNSSG region. These CCGs are committed to the provision of a high-quality non-emergency Patient Transport Service ('PTS').

The services have been divided into 3 lots:

Lot 1 — BNSSG Patient Transport Services (PTS) — The Journey provision of eligible patients, including the cardiac shuttle, bariatric, certain levels of critical care patients and high dependency patients;

Lot 2 — BNSSG Patient Transport Services (PTS) for patients receiving renal dialysis — Patients travelling to/from renal dialysis treatment (including acceptance of calls for booking of these patients);

Lot 3 — BNSSG Call Centre for Patient Transport Services (PTS) — A Call Centre to apply the eligibility criteria and ensure that only eligible patients are accepted for transport.

This procurement has been split into the above lots to provide the best service available for patients, reduce ineligible journeys and support the application of strict contract requirements and Key Performance Indicators on all 3 lots.

The contracts will be for a period of 5 years, with the option to extend by a further 24 months at the discretion of the commissioners.

The tender is being carried out using an Open Process. Further information and contract documentation can be obtained via the following link: <https://in-tendhost.co.uk/scwcsu/asp/Home>

#### **II.1.6. CPV code(s)**

60000000 Transport services (excl. Waste transport), 85100000 Health services, 64200000 Telecommunications services, 60130000 Special-purpose road passenger-transport services, 34115200 Motor vehicles for the transport of fewer than 10 persons, 60140000 Non-scheduled passenger transport, 85143000 Ambulance services, 60100000 Road transport services, 34114122 Patient-transport vehicles

#### **II.1.7. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: yes

#### **II.1.8. Lots**

This contract is divided into lots: yes

Tenders may be submitted for one or more lots

#### **II.1.9. Information about variants**

Variants will be accepted: no

### **II.2. Scope of the procurement**

#### **II.2.1. Total quantity or scope**

Estimated value excluding VAT:

Range: between 21 750 000 and 23 500 000 GBP

#### **II.2.2. Information about options**

Options: yes

Description of options: The contracts will be for a period of 5 years, with the option to extend by a further 24 months at the discretion of the commissioners.

### **II.2.3. Information about renewals**

This contract is subject to renewal: yes

### **II.3. Duration of the contract or time limit for completion**

Information about lots

Lot No: 1

Lot title: BNSSG Patient Transport Services (PTS)

#### **1) Short description**

The Journey provision of eligible patients, including the cardiac shuttle, bariatric, certain levels of critical care patients and high dependency patients.

#### **2) CPV code(s)**

34114122 Patient-transport vehicles, 85100000 Health services, 60140000 Non-scheduled passenger transport, 60130000 Special-purpose road passenger-transport services, 34115200 Motor vehicles for the transport of fewer than 10 persons, 85143000 Ambulance services, 60100000 Road transport services, 60000000 Transport services (excl. Waste transport)

#### **3) Quantity or scope**

The initial period of the contract will be 5 years with the option to extend up to 24 months.

Estimated value excluding VAT:

Range: between 3 500 000 and 3 750 000 GBP

#### **4) Indication about different time frame or duration**

#### **5) Additional information about lots**

Lot No: 2

Lot title: BNSSG Patient Transport Services (PTS) for patients receiving renal dialysis

#### **1) Short description**

Patients travelling to/from renal dialysis treatment (including acceptance of calls for booking of these patients).

#### **2) CPV code(s)**

34114122 Patient-transport vehicles, 85100000 Health services, 64200000 Telecommunications services, 60130000 Special-purpose road passenger-transport services, 34115200 Motor vehicles for the transport of fewer than 10 persons, 60000000 Transport services (excl. Waste transport)

#### **3) Quantity or scope**

The initial period of the contract will be 5 years with the option to extend up to 24 months.

Estimated value excluding VAT:

Range: between 675 000 and 725 000 GBP

#### **4) Indication about different time frame or duration**

#### **5) Additional information about lots**

Lot No: 3

Lot title: BNSSG Call Centre for Patient Transport Services (PTS)

#### **1)**

**Short description**

A Call Centre to apply the eligibility criteria and ensure that only eligible patients are accepted for transport.

**2) CPV code(s)**

60000000 Transport services (excl. Waste transport), 60100000 Road transport services, 60140000 Non-scheduled passenger transport, 85100000 Health services, 85143000 Ambulance services

**3) Quantity or scope**

The initial period of the contract will be 5 years with the option to extend up to 24 months.

Estimated value excluding VAT:

Range: between 175 000 and 225 000 GBP

**4) Indication about different time frame or duration****5) Additional information about lots****Section III: Legal, economic, financial and technical information**

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**III.1. Conditions related to the contract****III.1.1. Deposits and guarantees required**

Parent company and other guarantees may be required in certain circumstances, see the invitation to tender for further details.

**III.1.2. Main financing conditions and payment arrangements and/or reference to the relevant provisions governing them****III.1.3. Legal form to be taken by the group of economic operators to whom the contract is to be awarded**

Joint and severable liability.

**III.1.4. Contract performance conditions****III.2. Conditions for participation****III.2.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers**

List and brief description of conditions: As stated within tender document.

**III.2.2. Economic and financial ability**

List and brief description of conditions: As per III.2.1) above.

Minimum level(s) of standards possibly required: As per III.2.1) above.

**III.2.3. Technical and professional ability**

List and brief description of conditions:

As per III.2.1) above.

Minimum level(s) of standards possibly required:

As per III.2.1) above.

**III.2.4. Information about reserved contracts****III.3. Conditions specific to services contracts**

### **III.3.1. Information about a particular profession**

Execution of the service is reserved to a particular profession: no

### **III.3.2. Information about staff responsible for the performance of the contract**

Obligation to indicate the names and professional qualifications of the staff assigned to performing the contract: no

## **Section IV: Procedure**

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### **IV.1. Type of procedure**

#### **IV.1.1. Type of procedure**

Open

#### **IV.1.2. Information about the limits on the number of candidates to be invited**

#### **IV.1.3. Information about reduction of the number of solutions or tenders during negotiation or dialogue**

### **IV.2. Award criteria**

#### **IV.2.1. Award criteria**

The most economically advantageous tender in terms of Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **IV.2.2. Information about electronic auction**

An electronic auction will be used: no

### **IV.3. Administrative information**

#### **IV.3.1. File reference number attributed by the contracting authority**

SCW/NHS11HCCG/00000185/2016

#### **IV.3.2. Previous publication concerning this procedure**

##### **Prior information notice**

Notice number in the OJ S: [2015/S 105-190980](#) of 3.6.2015

#### **IV.3.3. Conditions for obtaining specifications and additional documents or descriptive document**

Payable documents: no

#### **IV.3.4. Time limit for receipt of tenders or requests to participate**

27.5.2016

#### **IV.3.5. Estimated date of dispatch of invitations to tender or to participate to selected candidates**

#### **IV.3.6. Languages in which tenders or requests to participate may be submitted**

English.

#### **IV.3.7. Minimum time frame during which the tenderer must maintain the tender**

#### **IV.3.8. Conditions for opening of tenders**

## **Section VI: Complementary information**

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#### **VI.1. Information about recurrence**

This is a recurrent procurement: yes

Estimated timing for further notices to be published: 5 to 7 years.

#### **VI.2. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

#### **VI.3. Additional information**

To receive more information about this tender, including the tender documentation and any amendments and/or clarifications and to request any clarifications and/or to respond to this tender, you must register your interest into this tender on the following website: <https://in-tendhost.co.uk/scwcsu/asp/Home>

Once you have successfully registered your expression of interest you will be issued with the Invitation to Tender (ITT) for completion before the deadline stated within the tender documentation.

I.1) Name, addresses and contact point(s):

Official name: Further information and contract documentation can be obtained via the following link: <https://in-tendhost.co.uk/scwcsu/asp/Home>

#### **VI.4. Procedures for review**

##### **VI.4.1. Review body**

##### **VI.4.2. Review procedure**

Precise information on deadline(s) for review procedures: The contracting authority intends to observe the provisions and 10 day standstill period described in the Public Contracting Regulations 2015.

Unsuccessful tenderers and applicants will receive scores and reasons for the decision, including the characteristics and relative advantages of the winning bid and the reasons why the tenderer/applicant was unsuccessful. Deadlines for lodging appeals should be in accordance with the Regulations.

##### **VI.4.3. Service from which information about the review procedure may be obtained**

#### **VI.5. Date of dispatch of this notice**

27.4.2016