

United Kingdom-London: Software package and information systems

OJ S 85/2016 30/04/2016

Contract notice

Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: The Department of Health c/o Ambulance Radio Programme

Postal address: Stephenson House, 75 Hampstead Road

Town: London

NUTS code: UKI London

Postal code: NW1 2PL

Country: United Kingdom

Contact person: Ambulance Radio Programme Commercial Manager

E-mail: arp.pmo@nhs.net

Telephone: +44 2036881439

Internet address(es):Main address: <https://www.gov.uk/government/organisations/department-of-health>**I.1. Name and addresses**

Official name: South West Ambulance Service NHS Foundation Trust

Postal address: Abbey Court, Eagle Way

Town: Exeter

NUTS code: UKI London

Postal code: EX2 7HY

Country: United Kingdom

E-mail: arp.pmo@nhs.net**Internet address(es):**Main address: <https://www.gov.uk/government/organisations/department-of-health>**I.1. Name and addresses**

Official name: East Midlands Ambulance Service NHS Trust

Postal address: 1 Horizon Place, Nottingham Business Park

Town: Nottingham

NUTS code: UKI London

Postal code: NG8 6PY

Country: United Kingdom

E-mail: arp.pmo@nhs.net**Internet address(es):**Main address: <https://www.gov.uk/government/organisations/department-of-health>**I.1. Name and addresses**

Official name: East of England Ambulance Services NHS Trust

Postal address: Whiting Way

Town: Melbourn

NUTS code: UKI London

Postal code: SG8 6EN

Country: United Kingdom

E-mail: arp.pmo@nhs.net

Internet address(es):

Main address: <https://www.gov.uk/government/organisations/department-of-health>

I.1. Name and addresses

Official name: London Ambulance Service NHS Trust

Postal address: 220 Waterloo Road

Town: London

NUTS code: UKI London

Postal code: SE1 8SD

Country: United Kingdom

E-mail: arp.pmo@nhs.net

Internet address(es):

Main address: <https://www.gov.uk/government/organisations/department-of-health>

I.1. Name and addresses

Official name: North West Ambulance Service NHS Trust

Postal address: Ladybridge Hall Headquarters, Chorley New Road

Town: Bolton

NUTS code: UKI London

Postal code: BL1 5DD

Country: United Kingdom

E-mail: arp.pmo@nhs.net

Internet address(es):

Main address: <https://www.gov.uk/government/organisations/department-of-health>

I.1. Name and addresses

Official name: Isle of Wight Primary Care Trust

Postal address: South Block, St Mary's Hospital, Parkhurst Road

Town: Newport

NUTS code: UKI London

Postal code: PO30 5TG

Country: United Kingdom

E-mail: arp.pmo@nhs.net

Internet address(es):

Main address: <https://www.gov.uk/government/organisations/department-of-health>

I.1. Name and addresses

Official name: South Central Ambulance Service NHS Trust

Postal address: North Wing, Southern House, Sparrowgrove

Town: Otterbourne

NUTS code: UKI London

Postal code: SO21 2RU

Country: United Kingdom

E-mail: arp.pmo@nhs.net

Internet address(es):

Main address: <https://www.gov.uk/government/organisations/department-of-health>

I.1. Name and addresses

Official name: South East Coast Ambulance Service NHS Trust

Postal address: 40-42 Friars Walk

Town: Lewes

NUTS code: UKI London

Postal code: BN7 2XW

Country: United Kingdom

E-mail: arp.pmo@nhs.net

Internet address(es):

Main address: <https://www.gov.uk/government/organisations/department-of-health>

I.1. Name and addresses

Official name: West Midlands Ambulance Service NHS Foundation Trust

Postal address: Millennium Point, Waterfront Business Park, Waterfront Way

Town: Brierley Hill

NUTS code: UKI London

Postal code: DY5 1LX

Country: United Kingdom

E-mail: arp.pmo@nhs.net

Internet address(es):

Main address: <https://www.gov.uk/government/organisations/department-of-health>

I.1. Name and addresses

Official name: North East Ambulance Service NHS Foundation Trust

Postal address: Bernicia House, Goldcrest Way, Newburn, Riverside

Town: Newcastle upon Tyne

NUTS code: UKI London

Postal code: NE15 8NY

Country: United Kingdom

E-mail: arp.pmo@nhs.net

Internet address(es):

Main address: <https://www.gov.uk/government/organisations/department-of-health>

I.1. Name and addresses

Official name: Yorkshire Ambulance Service

Postal address: Springhill 2, Brindley Way, Wakefield 41 Business Park

Town: Wakefield

NUTS code: UKI London

Postal code: WF2 0XQ

Country: United Kingdom

E-mail: arp.pmo@nhs.net

Internet address(es):

Main address: <https://www.gov.uk/government/organisations/department-of-health>

I.1. Name and addresses

Official name: Welsh Ambulance Service

Postal address: H M Stanley Hospital

Town: St Asaph

NUTS code: UKI London

Postal code: LL17 0RS

Country: United Kingdom

E-mail: arp.pmo@nhs.net

Internet address(es):

Main address: <https://www.gov.uk/government/organisations/department-of-health>

I.2. Information about joint procurement

The contract involves joint procurement

I.3. Communication

Access to the procurement documents is restricted. Further information can be obtained at:

<http://www.delta-esourcing.com>

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted to the abovementioned address

I.4. Type of the contracting authority

Ministry or any other national or federal authority, including their regional or local subdivisions

I.5. Main activity

Health

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Ambulance Control Room Software (CRS) Solution and Associated Services.

II.1.2. Main CPV code

48000000 Software package and information systems

II.1.3. Type of contract

Services

II.1.4. Short description

The Department of Health is the contracting authority for this procurement (the 'Authority'). The contract that will support this procurement will be signed by the Secretary of State for Health.

Although the Authority is the contracting authority, it is acting on behalf of the Department of Health, 12 NHS Trusts/ Foundation Trusts/ Ambulance Trusts (the 'Trusts'). The Trusts will be the service recipients for the purposes of the contract procured.

The Authority is seeking in this procurement to procure an Ambulance Control Room Software Solution and Associated Services ('CRSS') to the Trusts. CRSS is part of the Authority's Control Room Solution Programme ('CRSP') and the wider Ambulance Radio Programme ('ARP').

The Welsh Ambulance Service NHS Trust (the 'Welsh Trust') may decide not to adopt CRSS, so bidders should note that the Welsh Trust is an optional Trust.

II.1.5. Estimated total value

Value excluding VAT: 15 000 000,00 GBP

II.1.6. Information about lots

This contract is divided into lots: no

II.2. Description

II.2.2. Additional CPV code(s)

44316400 Hardware, 51611100 Hardware installation services, 50312610 Maintenance of

information technology equipment, 98391000 Decommissioning services, 32000000 Radio, television, communication, telecommunication and related equipment, 64200000 Telecommunications services, 72000000 IT services: consulting, software development, Internet and support, 72200000 Software programming and consultancy services, 72210000 Programming services of packaged software products, 72212000 Programming services of application software, 72260000 Software-related services, 72261000 Software support services, 72262000 Software development services, 72263000 Software implementation services, 72265000 Software configuration services, 72266000 Software consultancy services, 72267000 Software maintenance and repair services, 72268000 Software supply services, 72254000 Software testing

II.2.3. Place of performance

NUTS code: UKI London

Main site or place of performance: London.

II.2.4. Description of the procurement

The CRSS will be procured using the competitive dialogue procedure in accordance with Regulation 30 of the Public Contracts Regulations 2015 ('PCR'). The competitive dialogue procedure will take place in successive stages and the dialogue will continue until the Authority can identify CRSS capable of meeting its needs (Regulations 30(2) and (4) PCR). The Authority does not intend to carry out a dialogue in relation to all aspects of its requirement. Further information about the dialogue is provided within the procurement documents.

II.2.5. Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value

Value excluding VAT: 15 000 000,00 GBP

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 54

This contract is subject to renewal: yes

Description of renewals:

Contract can be renewed for a further 3 years.

II.2.9. Information about the limits on the number of candidates to be invited

Envisaged minimum number: 5 Maximum number: 6 Objective criteria for choosing the limited number of candidates:

Please see the attached PQQ documents.

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14. Additional information

The ARP is to deliver the replacement and next generation of control room and mobile data communications solutions into the Trusts, enabling them to benefit from technological advances and service innovations, which will enable improvements to patient care. The CRSP will be based on agile technologies. It will utilise project implementation plans; maximise the use of open standards; supported or published application programme interfaces; commercial off the shelf ('COTS') equipment and hardware; all managed by a multi-disciplinary programme team capable of guiding developments into the long-term. There are 31 Ambulance Trust control room sites (28 in England and 3 in Wales) which require central equipment.

The Authority is looking for a supplier who can develop an end-to-end design and introduce transformation change to the current software solution.

Section III: Legal, economic, financial and technical information

III.1. Conditions for participation

III.1.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions:

Please refer to the PQQ Document.

III.1.2. Economic and financial standing

List and brief description of selection criteria:

Please refer to the PQQ Document.

Minimum level(s) of standards possibly required:

Please refer to the PQQ Document.

III.1.3. Technical and professional ability

List and brief description of selection criteria:

Please refer to the PQQ Document.

Minimum level(s) of standards possibly required:

Please refer to the PQQ Document.

III.2. Conditions related to the contract

III.2.2. Contract performance conditions

Please refer to the PQQ Document and the Draft Terms and Conditions.

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Competitive dialogue

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.1.

Previous publication concerning this procedure

Notice number in the OJ S: [2016/S 052-087123](#)

IV.2.2. Time limit for receipt of tenders or requests to participate

Date: 27/05/2016 Local time: 12:00

IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates

Date: 23/06/2016

IV.2.4. Languages in which tenders or requests to participate may be submitted

English

IV.2.6. Minimum time frame during which the tenderer must maintain the tender

Duration in months: 12 (from the date stated for receipt of tender)

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.3. Additional information

The contracting authority considers that this contract may be suitable for economic operators that are small or medium enterprises (SMEs). However, any selection of tenderers will be based solely on the criteria set out for the procurement.

Implementation of the CRSS will be phased across each Trust and roll-out must be completed by the expiry of the Authority's current ARP contracts. The CRSS must be capable of maintaining operational interoperability between the current and new solution.

The Authority will enter into a single contract with the supplier which will cover service provision to all Trusts. The current ARP contracts will expire on different dates for each Trust between 2017 and 2020 and a period of parallel running of the current and new solutions will be required in respect of each Trust before its current contract expires. Roll-out for each Trust must be completed by the expiry end dates of the current contracts. The Software Solution must be capable of maintaining operational interoperability between the current and new solution. There will be an implementation phase which will include development of the new solution, testing, and setting up of the national integration in preparation for rolling out the new service on a phased Trust by Trust basis (the 'Implementation Phase'). There will then be an operational service phase in respect of each Trust (the 'Operational Phase'), the term of which will be 4,5 years from go-live of the solution in that Trust (these 4,5 year periods will therefore run from different dates and not be co-terminus). There will be an option to extend the services received by each Trust on a Trust by Trust basis for a period of up to 3 years in total. The total term of the contract (including both the Implementation Phase and the Operational Phase) will therefore be c. 6 years, and where this has been extended by a maximum of 3 years, this would represent a total of c. 9 years. Further details regarding the Implementation Phase can be found within the Trust Roll-out Plan as provided within Appendix 14 and further detailed in Schedule 6.1 of this Invitation to Participate in Dialogue and in the draft contract (Part C of this ITPD).

Hardware:

The Authority only intends to purchase hardware from the supplier which is bespoke to the software which it is offering to provide. For the avoidance of doubt, the Authority does not intend to purchase COTS hardware or any other hardware in this procurement (which is not bespoke).

For more information about this opportunity, please visit the Delta eSourcing portal at:

<https://www.delta-esourcing.com/tenders/UK-UK-London:-Software-package-and-information-systems./79P6857Z7U>

To respond to this opportunity, please click here: <https://www.delta-esourcing.com/respond/79P6857Z7U>

GO Reference: GO-2016427-PRO-8125291.

VI.4. Procedures for review

VI.4.1. Review body

Official name: The Department of Health

Postal address: C/o Ambulance Radio Programme, Stephenson House, 75 Hampstead Road

Town: London

Postal code: NW1 2PL

Country: United Kingdom

VI.5. Date of dispatch of this notice

27/04/2016