

United Kingdom-London: Noise control services
OJ S 62/2020 27/03/2020
Contract notice
Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: London Borough of Tower Hamlets

Postal address: Mulberry Place

Town: London

NUTS code: UKI42 Tower Hamlets

Postal code: E14 2BG

Country: United Kingdom

Contact person: Mrs Ambia Begum

E-mail: procurement@towerhamlets.gov.uk

Telephone: +44 2073640783

Internet address(es):

Main address: <http://www.towerhamlets.gov.uk>

Address of the buyer profile: <http://www.towerhamlets.gov.uk>

I.3. Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at: <https://procontract.due-north.com/Home/About>

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: <https://procontract.due-north.com/Home/About>

I.4. Type of the contracting authority

Regional or local authority

I.5. Main activity

General public services

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Out of Hours Noise Response Service

Reference number: DN463014

II.1.2. Main CPV code

90742100 Noise control services

II.1.3. Type of contract

Services

II.1.4. Short description

London Borough of Tower Hamlets is seeking tenders from a suitably experienced organisations to deliver an out of hours noise response service.

The successful company will be responsible for providing an out of hours noise response service from Thursday to Sunday from 20.00 to 3.30. The out of hours response officers will provide a proportionate response to residents' reports of noise and disturbance in real time. Response officers will be available to witness persistent issues and provide evidence in the event of prosecution and can be tasked to monitor noise from licensed premises, carry out proactive noise nuisance visits and provide accurate information on the night-time economy in Tower Hamlets.

II.1.5. Estimated total value

Value excluding VAT: 790 000,00 GBP

II.1.6. Information about lots

This contract is divided into lots: no

II.2. Description

II.2.2. Additional CPV code(s)

79715000 Patrol services, 90742000 Services related to noise pollution

II.2.3. Place of performance

NUTS code: UKI42 Tower Hamlets

II.2.4. Description of the procurement

The Response Officer's notes and witness statements can contribute to case investigations and provide consistency to the environmental protection team.

LBTH commitment to an out of hours service gives residents the assurance that there is a service for them outside normal hours at a time when noise can be very disruptive to residents. This contract is for the appointment of a single supplier to provide the services via an open procurement procedure. The service and the contractual relations to deliver them, are diverse, however; the contract should have sufficient flexibility to provide the client and their service suppliers with successful outcomes. To ensure the service suppliers are engaged on consistent terms, which promote partnering, team working, the principles of tower values, a focus on time, cost and quality with a process for dispute avoidance and efficient dispute resolution should disputes arise, will increase the likelihood of mutually satisfactory outcomes for all concerned.

II.2.5. Award criteria

Criteria below

Quality criterion - Name: Quality / Weighting: 50

Cost criterion - Name: Cost / Weighting: 50

II.2.6. Estimated value

Value excluding VAT: 790 000,00 GBP

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 36

This contract is subject to renewal: yes

Description of renewals:

The contract is for an initial period of 36 months starting in June 2020 with the possibility of a further 24-month extension subject to satisfactory performance, by mutual agreement.

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Organisations wishing to express their interest are requested to register on the London Tenders Portal (www.londontenders.org) where the opportunity documentation will be available for download. You will be required to complete an online questionnaire.

Organisations must ensure that access to the system is available to their representatives dealing with the contract and that this contact is updated as and when required.

The council will not be liable for the lack of delegated access within the organisation and will not send any documentation regarding the opportunity, which shall be exclusively available through the portal.

Suppliers are responsible for allowing sufficient time to submit their application. The Council accepts no liability whatsoever for tenders that are not submitted due to internet connectivity issues, transmission delays or errors.

Section III: Legal, economic, financial and technical information

III.1. Conditions for participation

III.1.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions:

DBS clearance required of all operatives.

III.1.2. Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3. Technical and professional ability

Selection criteria as stated in the procurement documents

III.2. Conditions related to the contract

III.2.2. Contract performance conditions

Stated in the procurement documents.

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

IV.2. Administrative information

IV.2.2. Time limit for receipt of tenders or requests to participate

Date: 24/04/2020 Local time: 10:00

IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.2.4. Languages in which tenders or requests to participate may be submitted

English

IV.2.6. Minimum time frame during which the tenderer must maintain the tender

Duration in months: 3 (from the date stated for receipt of tender)

IV.2.7. Conditions for opening of tenders

Date: 24/04/2020 Local time: 10:30

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.2. Information about electronic workflows

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

VI.3. Additional information

Council is an equal opportunities employer and a supporter of ethical governance, our protocol can be found [HERE](#) Or via <http://www.towerhamlets.gov.uk/>

If you require any further information prior to submit and expression of interest please contact the Council via email procurement@towerhamlets.gov.uk quoting the contract internal reference number.

VI.4. Procedures for review

VI.4.1. Review body

Official name: London Borough of Tower Hamlets

Postal address: Mulberry Place, 5 Clove Crescent

Town: London

Postal code: E14 2BG

Country: United Kingdom

E-mail: procurement@towerhamlets.gov.uk

Telephone: +44 2073644099

Internet address: www.towerhamlets.gov.uk

VI.4.4. Service from which information about the review procedure may be obtained

Official name: London Borough of Tower Hamlets

Postal address: Mulberry Place, 5 Clove Crescent

Town: London

Postal code: E14 2BG

Country: United Kingdom

Telephone: +44 2073644099

Internet address: www.towerhamlets.gov.uk

VI.5. Date of dispatch of this notice

25/03/2020