

**Spain-Madrid: IT services: consulting, software development, Internet and support**

OJ S 85/2016 30/04/2016

Contract notice

Services

Directive 2004/18/EC

**Section I: Contracting authority**

---

**I.1. Name and addresses**

Official name: Subsecretaría del Ministerio de la Presidencia

Postal address: av. Puerta de Hierro, s/n

Town: Madrid

Postal code: 28071

Country: Spain

Contact person: Subsecretaría del Ministerio de la Presidencia

E-mail: [sgge@mpr.es](mailto:sgge@mpr.es)

Telephone: +34 913353178

Fax: +34 913353186

**Internet address(es):**General address of the contracting authority: <http://www.mpr.es>Address of the buyer profile: <https://contrataciondelestado.es/wps/poc?uri=deeplink:perfilContratante&idBp=WpzCghef824%3D>**Additional information can be obtained from:**

Official name: Servicio de Contratación Administrativa

Postal address: av. Puerta de Hierro, s/n

Town: Madrid

Postal code: 28071

Country: Spain

E-mail: [sgge@mpr.es](mailto:sgge@mpr.es)

Telephone: +34 913353178

**Specifications and additional documents (including documents for competitive dialogue and a dynamic purchasing system) can be obtained from:**

Official name: Servicio de Contratación Administrativa

Postal address: av. Puerta de Hierro, s/n

Town: Madrid

Postal code: 28071

Country: Spain

E-mail: [sgge@mpr.es](mailto:sgge@mpr.es)

Telephone: +34 913353178

**Tenders or requests to participate must be submitted:** Official name: Registro General del Ministerio de la Presidencia

Postal address: av. Puerta de Hierro, s/n

Town: Madrid

Postal code: 28071

Country: Spain

**I.2. Type of the contracting authority**

Ministry or any other national or federal authority, including their regional or local subdivisions

### **I.3. Main activity**

General public services

### **I.4. Contract award on behalf of other contracting authorities**

## **Section II: Object of the contract**

---

### **II.1. Description**

#### **II.1.1. Title attributed to the contract by the contracting authority**

Servicio de renovación del sistema de gestión de los servicios de tecnologías de la información y las comunicaciones.

#### **II.1.2. Type of contract and place of performance or delivery**

Services

Service category No 7: Computer and related services

NUTS code ES España

#### **II.1.3. Information about a framework agreement or a dynamic purchasing system**

#### **II.1.4. Information about framework agreement**

#### **II.1.5. Short description of the contract or purchase(s)**

Servicio de renovación del sistema de gestión de los servicios de tecnologías de la información y las comunicaciones.

#### **II.1.6. CPV code(s)**

72000000 IT services: consulting, software development, Internet and support

#### **II.1.7. Information about the Government Procurement Agreement (GPA)**

#### **II.1.8. Lots**

#### **II.1.9. Information about variants**

Variants will be accepted: no

### **II.2. Scope of the procurement**

#### **II.2.1. Total quantity or scope**

Estimated value excluding VAT: 325 000 EUR

#### **II.2.2. Information about options**

#### **II.2.3. Information about renewals**

### **II.3. Duration of the contract or time limit for completion**

Duration in months: 24 (from the award of the contract)

## **Section III: Legal, economic, financial and technical information**

---

### **III.1. Conditions related to the contract**

#### **III.1.1. Deposits and guarantees required**

#### **III.1.2. Main financing conditions and payment arrangements and/or reference to the relevant provisions governing them**

**III.1.3. Legal form to be taken by the group of economic operators to whom the contract is to be awarded**

**III.1.4. Contract performance conditions**

**III.2. Conditions for participation**

**III.2.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers**

**III.2.2. Economic and financial ability**

Minimum level(s) of standards possibly required: Cifra anual de negocio. Descripción: Declaración de la cifra de negocio El volumen anual de negocios del licitador o candidato, que referido al año de mayor volumen de negocio de los tres últimos concluidos, deberá ser al menos al menos una vez y media el valor anual medio del contrato (243 750 EUR).

**III.2.3. Technical and professional ability**

Minimum level(s) of standards possibly required:

Trabajos realizados. Descripción: La empresa acreditará su solvencia técnica mediante la presentación de documentación acreditativa de haber prestado este tipo de servicio, al menos tres contratos de despliegue del producto BMC Remedy en los últimos 5 años, con importes iguales o superiores al del presente contrato Al menos uno de ellos deberá ser sobre la versión 9 de BMC Remedy.

Adicionalmente la empresa deberá aportar la documentación que acredite su condición de Partner de la empresa BMC, a los efectos de asegurar al Ministerio de la Presidencia que cuenta con capacidad reconocida por el fabricante no solo para suministrar las licencias del producto sino para su correcta instalación, parametrización y transferencia de conocimiento al personal del departamento, así como para el soporte de cualesquiera incidencias a lo largo de la ejecución del contrato.

**III.2.4. Information about reserved contracts**

**III.3. Conditions specific to services contracts**

**III.3.1. Information about a particular profession**

Execution of the service is reserved to a particular profession: no

**III.3.2. Information about staff responsible for the performance of the contract**

## **Section IV: Procedure**

---

**IV.1. Type of procedure**

**IV.1.1. Type of procedure**

Open

**IV.1.2. Information about the limits on the number of candidates to be invited**

**IV.1.3. Information about reduction of the number of solutions or tenders during negotiation or dialogue**

**IV.2. Award criteria**

**IV.2.1. Award criteria**

The most economically advantageous tender in terms of Criteria below

1. Extensión adicional del mantenimiento. Weighting 10
2. Jornadas adicionales de administrador de Remedy. Weighting 10
3. Precio total de la oferta. Weighting 65
4. Procesos adicionales de gestión implantados. Weighting 5
5. Equipo técnico asignado. Weighting 10

#### **IV.2.2. Information about electronic auction**

#### **IV.3. Administrative information**

##### **IV.3.1. File reference number attributed by the contracting authority**

91/16

##### **IV.3.2. Previous publication concerning this procedure**

##### **IV.3.3. Conditions for obtaining specifications and additional documents or descriptive document**

##### **IV.3.4. Time limit for receipt of tenders or requests to participate**

6.6.2016 - 14:00

##### **IV.3.5. Estimated date of dispatch of invitations to tender or to participate to selected candidates**

##### **IV.3.6. Languages in which tenders or requests to participate may be submitted**

Spanish.

##### **IV.3.7. Minimum time frame during which the tenderer must maintain the tender**

##### **IV.3.8. Conditions for opening of tenders**

Date: 24.6.2016 - 11:00

Place: Postal address: av. Puerta de Hierro, s/n

Town: Madrid

Postal code: 28071

Country: Spain

#### **Section VI: Complementary information**

---

##### **VI.1. Information about recurrence**

##### **VI.2. Information about European Union funds**

##### **VI.3. Additional information**

##### **VI.4. Procedures for review**

###### **VI.4.1. Review body**

###### **VI.4.2. Review procedure**

###### **VI.4.3. Service from which information about the review procedure may be obtained**

##### **VI.5. Date of dispatch of this notice**

26.4.2016