

**United Kingdom-London: Grounds maintenance services**  
**OJ S 85/2016 30/04/2016**  
**Contract award notice**  
**Services**

**Directive 2004/18/EC**

**Section I: Contracting authority**

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**I.1. Name and addresses**

Official name: Tower Hamlets Community Housing

Postal address: 285 Commercial Road, Stepney

Town: London

Postal code: E1 2PS

Country: United Kingdom

Contact person: Head Office

For the attention of: Lowri Ann Willis

E-mail: [lwillis@Inprovagroup.com](mailto:lwillis@Inprovagroup.com)

Telephone: +44 8458645100

Fax: +44 8458645261

**Internet address(es):**

General address of the contracting authority: <https://www.thch.org.uk>

Address of the buyer profile: <https://www.thch.org.uk>

**I.2. Type of the contracting authority**

Body governed by public law

**I.3. Main activity**

Housing and community amenities

**I.4. Contract award on behalf of other contracting authorities**

The contracting authority is purchasing on behalf of other contracting authorities: no

**Section II: Object of the contract**

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**II.1. Description**

**II.1.1. Title**

The provision of Estate Management and Concierge Services.

**II.1.2. Type of contract and place of performance or delivery**

Services

Service category No 27: Other services

Main site or place of performance: London Borough of Tower Hamlets.

NUTS code UKI London

**II.1.3. Information about a framework agreement or a dynamic purchasing system (DPS)**

**II.1.4. Short description of the contract or purchase(s)**

This contract is for the provision of Estate Management and Concierge Services, including Grounds Maintenance, Bulk Refuse collection, Window Cleaning and Pest Control services.

In order to achieve a better value, enhanced service delivery and more efficient management,

Tower Hamlets Community Housing have prepared a standard specification covering all required services that are to be delivered in a consistent manner to all Tower Hamlets Community Housing schemes included within this contract.

**II.1.5. CPV code(s)**

77314000 Grounds maintenance services, 79710000 Security services, 90922000 Pest-control services, 90500000 Refuse and waste related services, 90911300 Window-cleaning services

**II.1.6. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: yes

**II.2. Total value of the contract/lot**

**II.2.1. Total value of the contract/lot**

Value: 1 290 640 GBP  
excluding VAT

**Section IV: Procedure**

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**IV.1. Type of procedure**

**IV.1.1. Type of procedure**

Restricted

**IV.2. Award criteria**

**IV.2.1. Award criteria**

The most economically advantageous tender in terms of

1. Quality. Weighting 65
2. Price. Weighting 35

**IV.2.2. Information about electronic auction**

**IV.3. Administrative information**

**IV.3.1. File reference number attributed by the contracting authority**

**IV.3.2. Previous publication concerning this procedure**

**Contract notice**

Notice number in the OJ S: [2015/S 202-367005](#) of 17.10.2015

**Section V: Award of contract**

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Lot No: 1

- Lot title: Concierge Services

**V.1. Date of conclusion of the contract**

1.4.2016

**V.2. Information about tenders**

Number of tenders received: 3

**V.3. Name and address of the contractor**

Official name: Manpower Direct UK Ltd

Postal address: Dagenham Business Centre, Unit 20, Rainham Road North

Town: Dagenham  
Postal code: RM10 7FD  
Country: United Kingdom

**V.4. Information on value of the contract/lot**

Total value of the procurement:  
Value: 1 142 310 GBP  
excluding VAT

**V.5. Information about subcontracting**

Lot No: 5

- Lot title: Pest Control

**V.1. Date of conclusion of the contract**

1.4.2016

**V.2. Information about tenders**

Number of tenders received: 4

**V.3. Name and address of the contractor**

Official name: JG Environmental Ltd  
Postal address: Unit 29, Thorney Lane North  
Town: Iver  
Postal code: SL0 9HF  
Country: United Kingdom

**V.4. Information on value of the contract/lot**

Total value of the procurement:  
Value: 148 330 GBP  
excluding VAT

**V.5. Information about subcontracting**

**Section VI: Complementary information**

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**VI.1. Information about European Union funds**

**VI.2. Additional information**

Lot 2, 3 and 4 shall be awarded at a later date.  
(MT Ref:175514).

**VI.3. Procedures for review**

**VI.3.1. Review body**

Official name: Tower Hamlets Community Housing  
Postal address: Head Office, 285 Commercial Road, Stepney  
Town: London  
Postal code: E1 2PS  
Country: United Kingdom  
E-mail: [LWillis@Inprovagroup.com](mailto:LWillis@Inprovagroup.com)  
Internet address: <https://www.thch.org.uk>

**VI.3.2. Review procedure**

**VI.3.3. Service from which information about the review procedure may be obtained**

**VI.4. Date of dispatch of this notice**

28.4.2016