

Italy-Ispra: Services related to the Eccairs reporting system and supporting tools

OJ S 87/2014 06/05/2014

Contract notice

Services

Directive 2004/18/EC

Section I: Contracting authority

I.1. Name and addresses

Official name: European Commission, DG Joint Research Centre JRC, Institute for the Protection and Security of the Citizen

Postal address: via Enrico Fermi 2749, TP 263

Town: Ispra VA

Postal code: 21027

Country: Italy

Contact person: Mrs Monica Magagna

For the attention of: B.5 Finance and Procurement Unit

E-mail: jrc-ipsc-procurement@ec.europa.eu

Fax: +39 332789540

Internet address(es):

General address of the contracting authority: <http://web.jrc.ec.europa.eu>

Electronic access to information: <http://www.jrc.ec.europa.eu/callsfortender>

Additional information can be obtained from:

the abovementioned address

Specifications and additional documents (including documents for competitive dialogue and a dynamic purchasing system) can be obtained from:

the abovementioned address

Tenders or requests to participate must be submitted: the abovementioned address

I.2. Type of the contracting authority

European institution/agency or international organisation

I.3. Main activity

General public services

Other: Research.

I.4. Contract award on behalf of other contracting authorities

The contracting authority is purchasing on behalf of other contracting authorities: no

Section II: Object of the contract

II.1. Description**II.1.1. Title attributed to the contract by the contracting authority**

Services related to the Eccairs reporting system and supporting tools.

II.1.2. Type of contract and place of performance or delivery

Services

Service category No 7: Computer and related services

Main site or place of performance: Contractor's premises.

NUTS code

II.1.3. Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

II.1.4. Information about framework agreement

Framework agreement with a single operator

Duration of the framework agreement

Duration in months: 48

Estimated total value of purchases for the entire duration of the framework agreement

Estimated value excluding VAT:

Range: between 2 000 000 and 2 500 000 EUR

II.1.5. Short description of the contract or purchase(s)

The 'European Coordination Centre for Accident and Incident Reporting Systems (Eccairs)' is an activity in the Joint Research Centre of the European Commission (JRC) with the goal to assist transport entities in the EU exchanging incident and accident-related information so that transport safety can be improved. The framework contract will cover services related to the Eccairs reporting system and supporting tools, particularly to the maintenance and extension of the Eccairs software and the design and production of documentation, help files and computer-based training courses.

II.1.6. CPV code(s)

48000000 Software package and information systems, 72000000 IT services: consulting, software development, Internet and support, 72200000 Software programming and consultancy services, 72220000 Systems and technical consultancy services, 72230000 Custom software development services, 72240000 Systems analysis and programming services, 72243000 Programming services, 72250000 System and support services, 72253000 Helpdesk and support services, 72262000 Software development services

II.1.7. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

II.1.8. Lots

This contract is divided into lots: no

II.1.9. Information about variants

Variants will be accepted: no

II.2. Scope of the procurement

II.2.1. Total quantity or scope

Estimated value excluding VAT:

Range: between 2 000 000 and 2 500 000 EUR

II.2.2. Information about options

Options: no

II.2.3. Information about renewals

This contract is subject to renewal: no

II.3. Duration of the contract or time limit for completion

Duration in months: 48 (from the award of the contract)

III.1. Conditions related to the contract

III.1.1. Deposits and guarantees required

As specified in the tender documentation.

III.1.2. Main financing conditions and payment arrangements and/or reference to the relevant provisions governing them

As specified in the tender documentation.

III.1.3. Legal form to be taken by the group of economic operators to whom the contract is to be awarded

Tenders can be submitted by consortia of 2 or more economic operators ('joint tender'). Each legal entity will be required to sign the contract in the case of award, and shall assume joint and several liability towards the contracting authority for the fulfilment of the terms and conditions of the contract.

Any change in the composition of the consortium during the procurement procedure may lead to the rejection of the corresponding tender. Any change in the composition of the consortium after the signature of the contract may lead to the termination of the contract.

The consortium shall nominate one legal entity ('the leader') who will have full authority to bind the consortium and each of its members, and will be responsible for the administrative management of the contract (invoicing, receiving payments, etc.) on behalf of all other entities. Subcontracting is allowed but the contractor shall retain full liability towards the contracting authority for implementation of the contract.

An economic operator may, where appropriate and for a particular contract, rely on the capacities of other entities, regardless of the legal nature of the links which it has with them. It must in that case prove to the contracting authority that it will have at its disposal the resources necessary for performance of the contract, for example by producing an undertaking on the part of those entities to place those resources at its disposal.

Any change in subcontracting during the procurement procedure may lead to the rejection of the corresponding tender. Any change in subcontracting after the signature of the contract may lead to the termination of the contract.

III.1.4. Contract performance conditions

The performance of the contract is subject to particular conditions: no

III.2. Conditions for participation

III.2.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions: Tenderers will not be eligible to take part in this contract award procedure if they are in any of the exclusion situations listed in Articles 106 and 107 of Council Regulation (EU, Euratom) No 966/2012 of 25.10.2012 (OJ L 298 of 26.10.2012).

Tenderers must furnish the documents stipulated in Article 143(1) of Commission Regulation (EU) No 1268/2012 of 29.10.2012 (OJ L 362 of 31.12.2012) (see tender documents). Should a contract be awarded and the value is above 134 000 EUR, the contractor will need to produce the supporting documents required in Article 143(2) in conjunction with Article 143(3) of the same Regulation. In the case of groupings of contractors, the information required shall be supplied by every member of the grouping including subcontractors to whom more than 20 % of the total value of the contract will be subcontracted.

III.2.2. Economic and financial ability

List and brief description of conditions: (a) the balance sheets or extracts from balance sheets for the last 3 years for which accounts have been closed;
(b) a statement of overall turnover and turnover concerning the services covered by the contract, with a breakdown for software development and documentation services, for the last 3 financial years.

Should the application be submitted by a grouping, this information must be submitted to the contracting authority in the form of a separate document for each grouping member and a document summarising the consolidated data for the grouping as a whole, including subcontractors to whom more than 20 % of the estimated total value of the contract will be subcontracted.

If, for some exceptional reason which the contracting authority considers to be justified, the economic operator is unable to produce the references required under (a) and (b) above, he /she is permitted to provide evidence of his/her economic and financial capacity by any other means which the contracting authority deems suitable.

Minimum level(s) of standards possibly required: For point III.2.2 (b) the service provider shall have achieved a cumulative turnover of at least 1 000 000 EUR on software development and at least 75 000 EUR on documentation services over the last 3 years.

In the case of groupings, this minimum applies to the whole grouping including subcontractors to whom more than 20 % of the estimated total value of the contract will be subcontracted.

III.2.3. Technical and professional ability

List and brief description of conditions:

- (a) a description of the measures employed to ensure the quality of the services provided, concerning the services covered by the contract;
- (b) a description of the professional qualifications (CV, education, experience, capabilities) of the members of the team the service provider will allocate to the contract. The qualifications shall demonstrate the capabilities of the assigned team in the technical areas (application development in the specific software and documentation development environments) as well as in the application domain (transport safety) involved;
- (c) a statement of the average total annual manpower of the service provider in the last 3 years, including a breakdown of managerial/non-managerial staff;
- (d) an indication, including a justification, of the proportion and the type of work of the contract which the service provider may intend to subcontract;
- (e) a listing of the main services provided during the last 3 years by the service provider related to the subject matter of this call for tender with a brief description, the sum, date, place, recipients (public or private) and employed professional roles, particularly: (e.1) software development projects in Microsoft Visual Studio environments (VS6, VS.NET, Visual Interdev, C++ and C#) applied to create database-oriented applications, based on Oracle and SQL server, related to the registration of safety information using complex taxonomies (e.g. ADREP or comparable) in the transportation safety domain (i.e. aviation, rail, maritime, road); (e.2) software development projects for touchscreen-operated devices (e.g. smartphones, tablets) used for the acquisition of information for data processing purposes. Each service mentioned shall also be accompanied by a certificate of satisfactory execution (in terms of respecting quality and time requirements) provided by the relevant customer(s);
- (f) a listing of the main services provided during the last 3 years by the service provider related to the subject of this call for tender with a brief description, the sum, date, place, recipients (public or private) and employed professional roles, particularly: production of technical user manuals (Microsoft Word), compiled help files (CHM), CBT and screencast applications in the English language for Windows applications in the area of database-oriented applications,

related to the registration of safety information in the transportation safety domain (i.e. aviation, rail, maritime, road). Each service mentioned shall also be accompanied by a certificate of satisfactory execution (in terms of respecting quality and time requirements) provided by the relevant customer(s);

(g) a description of the technical equipment (hardware and software) employed by the service provider for performing the services, in particular services described under points (e) and (f). In case of recourse to subcontracting by applicant service providers, their subcontractors shall also provide proof of their financial and professional capacity in proportion to the work they intend to carry out;

(h) proof that tenderers are authorised to perform the contract under national law, as evidenced by inclusion in a trade or professional register, or a sworn declaration or certificate, membership of a specific organisation, express authorisation, or entry in the VAT register. In the case of groupings of contractors, the documents must be supplied by every member of the grouping and by the subcontractors to whom more than 20 % of the estimated total value of the contract will be subcontracted.

Minimum level(s) of standards possibly required:

For point III.2.3(a), a certification according to UNI EN ISO 9001:2008 (or equivalent).

For point III.2.3(b):

at least 1 project coordinator with proven technical and organisational capabilities with at least 2 years of similar experience in software development projects in the transport safety domain, and who has demonstrated creative and organisational capabilities in technical authoring projects;

at least 1 system analyst with a master's degree in IT (or proven equivalent competence) and at least 2 years of experience with the required tools in the required domain;

at least 1 senior programmer with a bachelor's degree (or proven equivalent competence) and at least 2 years of experience with the required tools;

at least 1 junior programmer with a bachelor's degree (or proven equivalent competence) and less than 2 years' experience with the required tools;

at least 1 technical author with at least 2 years of experience in technical authoring (user manuals, help files, CBT, screencast projects, etc.);

at least 1 graphic designer with at least 2 years of experience in graphical design of logos, CD labels, posters and leaflets.

For point III.2.3(e) for each service mentioned under point (e.1) and (e.2) a minimum of 1 service of at least 100 000 EUR provided during the last 3 years.

For point III.2.3(f) for each service mentioned under point (f) a minimum of 1 service of at least 20 000 EUR provided during the last 3 years.

III.2.4. Information about reserved contracts

III.3. Conditions specific to services contracts

III.3.1. Information about a particular profession

Execution of the service is reserved to a particular profession: no

III.3.2. Information about staff responsible for the performance of the contract

Obligation to indicate the names and professional qualifications of the staff assigned to performing the contract: yes

Section IV: Procedure

IV.1. Type of procedure

IV.1.1. Type of procedure

Open

IV.1.2. Information about the limits on the number of candidates to be invited

IV.1.3. Information about reduction of the number of solutions or tenders during negotiation or dialogue

IV.2. Award criteria

IV.2.1. Award criteria

The most economically advantageous tender in terms of Price is not the only award criterion and all criteria are stated only in the procurement documents

IV.2.2. Information about electronic auction

An electronic auction will be used: no

IV.3. Administrative information

IV.3.1. File reference number attributed by the contracting authority

JRC/IPR/2014/G.4/0010/OC.

IV.3.2. Previous publication concerning this procedure

no

IV.3.3. Conditions for obtaining specifications and additional documents or descriptive document

Payable documents: no

IV.3.4. Time limit for receipt of tenders or requests to participate

23.6.2014

IV.3.5. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.3.6. Languages in which tenders or requests to participate may be submitted

Any EU official language

IV.3.7. Minimum time frame during which the tenderer must maintain the tender

Duration in months: 6 (from the date stated for receipt of tender)

IV.3.8. Conditions for opening of tenders

Date: 30.6.2014 - 09:30

Place:

JRC Ispra, external building, room 7, via Enrico Fermi 2749, 21027 Ispra VA, ITALY.

Persons authorised to be present at the opening of tenders: yes

Information about authorised persons and opening procedure: Please provide to jrc-ipsc-procurement@ec.europa.eu the names of people attending the opening session together with a copy of the identity card/passport, before and not later than 23.6.2014.

Section VI: Complementary information

VI.1. Information about recurrence

VI.2. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

VI.3. Additional information

Documents and communications related to this procedure are available free of charge at the following website: <http://www.jrc.ec.europa.eu/callsfortender>

Any additional information and reply to request for clarifications will be published on this website. It is, therefore, the responsibility of the applicants to check this website on a regular basis.

Based on Article 134(1)(f) of the Regulation (EC, Euratom) No 2342/2002, the JRC may enter into a negotiated procedure with the winning tenderer of the present call for tender for services similar to those of the present notice.

VI.4. Procedures for review

VI.4.1. Review body

Official name: General Court

Postal address: rue du Fort Niedergrünwald

Town: Luxembourg

Postal code: 2925

Country: Luxembourg

E-mail: generalcourt.registry@curia.europa.eu

Telephone: +352 4303-1

Fax: +352 4303-2100

Internet address: <http://curia.europa.eu>

VI.4.2. Review procedure

Precise information on deadline(s) for review procedures: Within 2 months of the notification to the plaintiff, or, in absence thereof, of the day on which it came to knowledge of the plaintiff.

A complaint to the European Ombudsman does not have as effect either to suspend this period or to open a new period for lodging appeals.

VI.4.3. Service from which information about the review procedure may be obtained

Official name: General Court

Postal address: rue du Fort Niedergrünwald

Town: Luxembourg

Postal code: 2925

Country: Luxembourg

E-mail: generalcourt.registry@curia.europa.eu

Telephone: +352 4303-1

Fax: +352 4303-2100

Internet address: <http://curia.europa.eu>

VI.5. Date of dispatch of this notice

24.4.2014