

Norway-Oslo: Computer support and consultancy services

OJ S 87/2014 06/05/2014

Contract notice

Services

Directive 2004/18/EC

Section I: Contracting authority

I.1. Name and addresses

Official name: Departementenes Servicesenter

National registration number: 974 761 424

Postal address: Pb 8129 Dep

Town: Oslo

Postal code: 0032

Country: Norway

For the attention of: Remi Ludvigsen

E-mail: anskaffelser@dss.dep.no

Telephone: +47 22249090

Internet address(es):Address of the buyer profile: <https://kgv.doffin.no/ctm/Supplier/CompanyInformation/Index/1005>Electronic access to information: <https://kgv.doffin.no/ctm/Supplier/Documents/Folder/116343>Electronic submission of tenders and requests to participate: <https://kgv.doffin.no/ctm/Supplier/Notice/248344>**Additional information can be obtained from:**

the abovementioned address

Specifications and additional documents (including documents for competitive dialogue and a dynamic purchasing system) can be obtained from:

the abovementioned address

Tenders or requests to participate must be submitted: the abovementioned address**I.2. Type of the contracting authority**

Ministry or any other national or federal authority, including their regional or local subdivisions

I.3. Main activity

General public services

I.4. Contract award on behalf of other contracting authorities

The contracting authority is purchasing on behalf of other contracting authorities: no

Section II: Object of the contract

II.1. Description**II.1.1. Title attributed to the contract by the contracting authority**

Maintenance, support and assistance with network security equipment.

II.1.2. Type of contract and place of performance or delivery

Services

Service category No 7: Computer and related services

Main site or place of performance: Oslo, Norway.

II.1.3. Information about a framework agreement or a dynamic purchasing system

The notice involves a public contract

II.1.4. Information about framework agreement

II.1.5. Short description of the contract or purchase(s)

The contract will include support and maintenance, as well as consultancy services related to the previously procured Juniper, Checkpoint and Crossbeam equipment and equivalent equipment that is procured during the contract period. The following equipment categories are included at the time of this notice:

- Juniper Infranet Controller,
- Odyssey Access Client,
- Crossbeam hardware,
- Crossbeam software,
- Check Point hardware,
- Check Point software.

In addition the contract includes an option for support and maintenance of components from AlgoSec.

Other related equipment components can be included if there is a need in the contract period. Contracts will be signed with one service provider who can cover DSS' need for consultancy services, support and maintenance over a 4 year period. The assistance contract will last for 2 years from when it is signed with an option for 1 year + 1 year, so that the maximum contract length is not more than 4 years.

The support and maintenance contract will, as a starting point, follow the terms in SSA-V small point 6 and will thus not be limited in length. DSS intend to let the contract run continuously for as long as the services and the extent are within the limits that follow the tender documents and the procurement rules. After four years however, the need for a new competition will be continuously assessed based on, amongst other things, the competition situation in the market and the relationship to the limits that form the basis of this competition.

The above information replaces "II.1.8) Sub contracts" in the notice.

II.1.6. CPV code(s)

72600000 Computer support and consultancy services, 72100000 Hardware consultancy services, 72200000 Software programming and consultancy services, 72500000 Computer-related services, 72700000 Computer network services, 72800000 Computer audit and testing services

II.1.7. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

II.1.8. Lots

This contract is divided into lots: no

II.1.9. Information about variants

Variants will be accepted: no

II.2. Scope of the procurement

II.2.1. Total quantity or scope

Financial extent:

The contract's total value is uncertain as the need for support, maintenance and consultancy

services will vary. Historical figures from 2012 show that in 2012 approx. 1.2 million NOK excluding VAT was spent on support and maintenance, whilst approx. 250 000 NOK ekskl. mva. was spent on consultancy services. Based on the figures from 2012, the total contract value is estimated to approx. 6,000,000 NOK excluding VAT over 4 years. Emphasis is put on the fact that this is only an estimate.

The estimate is made on the basis of the consumption in 2012 and is thus not binding for the contracting authority. The amount in the contract can, therefore, be both more or less per annum than the estimate given in the tender documents. The estimate is meant to give a picture of the turnover volume of the existing contracts in 2012.

DSS will probably, during the contract period, start a project with the aim of renewing the ICT infrastructure for the DSS and the joint ministries. The start-up of the project will depend upon whether the Norwegian Government Security and Service Organisation is awarded resources for the project. The award will probably be made autumn 2014. A decision of the start-up of the project can lead to an increased need as regards the above historical figures.

See point II.1.5 for the length.

II.2.2. Information about options

Options: yes

Description of options: The assistance contract will last for 2 years from when it is signed with an option for 1 year + 1 year, so that the maximum contract length is not more than 4 years. In addition the contract includes an option for support and maintenance of components from Algosec and other related equipment components can be included if there is a need in the contract period.

II.2.3. Information about renewals

This contract is subject to renewal: no

II.3. Duration of the contract or time limit for completion

Section III: Legal, economic, financial and technical information

III.1. Conditions related to the contract

III.1.1. Deposits and guarantees required

III.1.2. Main financing conditions and payment arrangements and/or reference to the relevant provisions governing them

III.1.3. Legal form to be taken by the group of economic operators to whom the contract is to be awarded

III.1.4. Contract performance conditions

The performance of the contract is subject to particular conditions: no

III.2. Conditions for participation

III.2.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions: See the tender documentation.

III.2.2. Economic and financial ability

List and brief description of conditions: See the tender documentation.

III.2.3. Technical and professional ability

List and brief description of conditions:
See the tender documentation.

III.2.4. Information about reserved contracts

III.3. Conditions specific to services contracts

III.3.1. Information about a particular profession

Execution of the service is reserved to a particular profession: no

III.3.2. Information about staff responsible for the performance of the contract

Obligation to indicate the names and professional qualifications of the staff assigned to performing the contract: yes

Section IV: Procedure

IV.1. Type of procedure

IV.1.1. Type of procedure

Open

IV.1.2. Information about the limits on the number of candidates to be invited

IV.1.3. Information about reduction of the number of solutions or tenders during negotiation or dialogue

IV.2. Award criteria

IV.2.1. Award criteria

The most economically advantageous tender in terms of Price is not the only award criterion and all criteria are stated only in the procurement documents

IV.2.2. Information about electronic auction

An electronic auction will be used: no

IV.3. Administrative information

IV.3.1. File reference number attributed by the contracting authority

14/132

IV.3.2. Previous publication concerning this procedure

no

IV.3.3. Conditions for obtaining specifications and additional documents or descriptive document

Payable documents: no

IV.3.4. Time limit for receipt of tenders or requests to participate

13.6.2014 - 12:00

IV.3.5. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.3.6. Languages in which tenders or requests to participate may be submitted

Other: Norwegian.

IV.3.7. Minimum time frame during which the tenderer must maintain the tender

until: 1.9.2014

IV.3.8. Conditions for opening of tenders

Persons authorised to be present at the opening of tenders: no

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.2. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

VI.4.2. Review procedure

VI.4.3. Service from which information about the review procedure may be obtained

VI.5. Date of dispatch of this notice

1.5.2014