

153297-2026 - Result

Austria – IT services: consulting, software development, Internet and support – Managed Security Service Provider
OJ S 45/2026 05/03/2026
Contract or concession award notice – standard regime
Services

1. Buyer

1.1. Buyer

Official name: MANAGEMENTSERVICE LINZ GmbH
Email: info@linzag.at
Legal type of the buyer: Public undertaking
Activity of the contracting entity: Electricity-related activities

2. Procedure

2.1. Procedure

Title: Managed Security Service Provider
Description: Um die bestehenden Informationssicherheits-Anstrengungen stetig weiterzuentwickeln und laufend zu optimieren, plant der AG die externen Unterstützungsleistungen im Bereich „Managed Security Service Provider (MSSP)“ anhand eines unbefristeten Rahmenvertrages zu vergeben. Der AN unterstützt den AG im SOC-Bereich mit technischem Know-How und Beratung und teilt entsprechende Erfahrungswerte und Fachwissen mit dem AG.
Procedure identifier: bdaa9b0e-1e32-4cc6-9e98-a9c4db8c979d
Internal identifier: 2025/66
Type of procedure: Negotiated with prior publication of a call for competition / competitive with negotiation

2.1.1. Purpose

Main nature of the contract: Services
Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support
Additional classification (cpv): 72222300 Information technology services, 72700000 Computer network services

2.1.2. Place of performance

Country: Austria
Anywhere in the given country

2.1.4. General information

Legal basis:
Directive 2014/25/EU

5. Lot

5.1. Lot: LOT-0001

Title: Managed Security Service Provider

Description: Um die bestehenden Informationssicherheits-Anstrengungen stetig weiterzuentwickeln und laufend zu optimieren, plant der AG die externen Unterstützungsleistungen im Bereich „Managed Security Service Provider (MSSP)“ anhand eines unbefristeten Rahmenvertrages zu vergeben. Der AN unterstützt den AG im SOC-Bereich mit technischem Know-How und Beratung und teilt entsprechende Erfahrungswerte und Fachwissen mit dem AG.

Internal identifier: 2025/66

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

5.1.2. Place of performance

Country: Austria

Anywhere in the given country

5.1.3. Estimated duration

Start date: 30/09/2025

Duration: 999 Years

5.1.4. Renewal

Maximum renewals: 999

5.1.6. General information

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

Information about previous notices:

Identifier of the previous notice: de02aea7-2f20-4c15-ac76-60abd1051e32-01

Identifier of the part of the previous notice: LOT-0001

Additional information: Vertragsbeginn bzw. Beginn der Laufzeit: 06.02.2026 ("Datum des Beginns" kann im Formular nicht geändert werden)

5.1.10. Award criteria

Criterion:

Type: Price

Name: Preis

Description: Siehe Verfahrensunterlagen.

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 50

Criterion:

Type: Quality

Name: Qualität des Umsetzungskonzeptes

Description: Siehe Verfahrensunterlagen.

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 50

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Landesverwaltungsgericht Oberösterreich

Information about review deadlines: 10 Tage Stillhaltefrist gem. § 306 BVergG 2018

Organisation providing additional information about the procurement procedure:

MANAGEMENTSERVICE LINZ GmbH

6. Results

Value of all contracts awarded in this notice: 921 240,00 EUR

6.1. Result lot identifier: LOT-0001

Winner selection status: At least one winner was chosen.

6.1.2. Information about winners

Winner:

Official name: InfoGuard AG

Tender:

Tender identifier: ANGEBOT-0001

Identifier of lot or group of lots: LOT-0001

Value of the tender: 921 240,00 EUR

The tender was ranked: yes

Rank of the tender: 1

The tender is a variant: no

Subcontracting: No

Contract information:

Identifier of the contract: Vertrag 0001

Title: Managed Security Service Provider

Date on which the winner was chosen: 26/01/2026

Date of the conclusion of the contract: 06/02/2026

6.1.4. Statistical information

Received tenders or requests to participate:

Type of received submissions: Tenders submitted electronically

Number of tenders or requests to participate received: 4

8. Organisations

8.1. ORG-0001

Official name: MANAGEMENTSERVICE LINZ GmbH

Registration number: FN 76416b

Postal address: Wiener Strasse 151

Town: Linz

Postcode: 4021

Country subdivision (NUTS): Linz-Wels (AT312)

Country: Austria

Email: info@linzag.at

Telephone: +43 73234004000

Fax: +43 73234004009

Internet address: <https://linzag.vemap.com>

Information exchange endpoint (URL): <https://linzag.vemap.com>

Buyer profile: <https://linzag.vemap.com>

Roles of this organisation:

Buyer

Organisation providing additional information about the procurement procedure

8.1. ORG-0100

Official name: Landesverwaltungsgericht Oberösterreich

Registration number: 9110019788194

Postal address: Volksgartenstraße 14

Town: Linz

Postcode: 4021

Country subdivision (NUTS): Linz-Wels (AT312)

Country: Austria

Email: post@lvwg-ooe.gv.at

Telephone: +43 73270750

Fax: +43 7327075218018

Internet address: <http://www.lvwg-ooe.gv.at>

Information exchange endpoint (URL): <http://www.lvwg-ooe.gv.at>

Roles of this organisation:

Review organisation

8.1. ORG-9999

Official name: vemap Einkaufsmanagement GmbH

Registration number: TED20

Postal address: Berggasse 31

Town: Wien

Postcode: 1090

Country subdivision (NUTS): Wien (AT130)

Country: Austria

Email: office@vemap.com

Telephone: +43 13157940

Internet address: <https://www.vemap.com>

Information exchange endpoint (URL): <https://www.vemap.com>

Roles of this organisation:

TED eSender

8.1. ORG-1001

Official name: InfoGuard AG

Size of the economic operator: Large

Registration number: CHE-101.811.869

Postal address: Lindenstrasse 10

Town: Baar

Postcode: 6340

Country subdivision (NUTS): Zug (CH066)

Country: Switzerland

Email: oliver.aust@infoguard.ch

Telephone: +43 6643853588

Information exchange endpoint (URL): <https://linzag.vemap.com>

Roles of this organisation:

Tenderer

Winner of these lots: LOT-0001

Notice information

Notice identifier/version: 2ee39081-032b-498b-94c5-57a40210b8e9 - 01

Form type: Result

Notice type: Contract or concession award notice – standard regime

Notice subtype: 30

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