

153622-2026 - Competition

Norway – IT services: consulting, software development, Internet and support – NRK 2026 - 41
SOC services
OJ S 45/2026 05/03/2026
Contract or concession notice – standard regime - Change notice
Services

1. Buyer

1.1. Buyer

Official name: Norsk rikskringkasting AS

Email: rune.dahler@nrk.no

Legal type of the buyer: Body governed by public law

Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: NRK 2026 - 41 SOC services

Description: NRK is seeking a strategic security partner for the establishment and operation of a 24 hour SOC (Security Operations Center) service. The aim is to create a robust defence that strengthens NRK's ability to prevent, detect and manage digital threats in a complex and complex technology landscape.

Procedure identifier: 7ca9f175-522c-4ac9-8041-2ccc084ce368

Internal identifier: 2026/41

Type of procedure: Negotiated with prior publication of a call for competition / competitive with negotiation

The procedure is accelerated: no

Main features of the procedure: Through a proactive cooperation, the partner shall deliver a complete monitoring service supported by a competent professional environment (24/7/365). This includes an integrated Incident Response Team (IRT) function that ensures NRK necessary impact and assistance with serious security incidents. A central part of the delivery is a mature surgical model with clearly defined roles, distribution of responsibility and efficient interface between the supplier and NRK. It is a requirement that strategic management and customer dialogue take place in Norwegian. English is allowed for technical operative follow-up and documentation, but systems that ensure Norwegian language competence at this level will also be rewarded in order to minimise the risk of mix-ups in critical situations.

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

Additional classification (cpv): 72222300 Information technology services, 72246000 Systems consultancy services, 72300000 Data services, 72610000 Computer support services, 72700000 Computer network services, 79710000 Security services, 79714000 Surveillance services

2.1.2. Place of performance

Country: Norway

Anywhere in the given country

2.1.3. Value

Estimated value excluding VAT: 200 000 000,00 NOK

2.1.4. General information

Legal basis:

Directive 2014/24/EU

Anskaffelsesforskriften - Restricted tender contest. Only those who are invited after a prequalification can submit tender offers.

Anskaffelsesforskriften - Change in the competition. The apprentice requirement has been removed. The deadline for qualification has been postponed.

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: European Single Procurement Document (ESPD), Procurement Document

5. Lot

5.1. Lot: LOT-0000

Title: NRK 2026 - 41 SOC services

Description: NRK is seeking a strategic security partner for the establishment and operation of a 24 hour SOC (Security Operations Center) service. The aim is to create a robust defence that strengthens NRK's ability to prevent, detect and manage digital threats in a complex and complex technology landscape.

Internal identifier: 2026/41

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

Additional classification (cpv): 72222300 Information technology services, 72246000 Systems consultancy services, 72300000 Data services, 72610000 Computer support services, 72700000 Computer network services, 79710000 Security services, 79714000 Surveillance services

5.1.2. Place of performance

Country: Norway

Anywhere in the given country

5.1.3. Estimated duration

Duration: 48 Months

5.1.5. Value

Estimated value excluding VAT: 200 000 000,00 NOK

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

This procurement is also suitable for small and medium-sized enterprises (SMEs): no

5.1.9. Selection criteria

Sources of selection criteria: European Single Procurement Document (ESPD), Notice, Procurement Document

Criterion: Enrolment in a trade register

Description of selection criterion: Tenderers shall be registered in a company register, professional register or a commerce register in the country where the tenderer is established.

Documentation requirement: Norwegian companies: Company Registration Certificate Foreign companies: Verification that the tenderer is registered in a company register, professional register or a commerce register in the country where the tenderer is established.

Criterion: Other economic or financial requirements

Description of selection criterion: Tenderers must have sufficient economic and financial capacity to be able to fulfil the contract. Documentation requirement: The tenderer's Annual Financial Statements from the last two years, including notes, the Board's Annual Reports and Audit Reports, as well as any other and new information of relevance to the tenderer's financial situation and fiscal figures. In addition for foreign companies: A credit rating based on the last known accounting figures. The rating shall be carried out by a credit rating company with licence to conduct this service. This assessment must not be more than three months old from the tender deadline and be based on the last approved accounts, and it should provide information on credit worthiness and the degree of bankruptcy risk (bankruptcy prediction).]

The contracting authority reserves the right to obtain a credit/solidity assessment of the tenderer from a certified credit rating company. If the tenderer has a justifiable reason for not submitting the requested documentation, alternative documentation can instead be submitted that sufficiently substantiates that the requirement for economic and financial capacity is fulfilled. The contracting authority will assess whether the documentation is suitable for the requirement's purpose and the documentation's content and reliability. It is the tenderer's responsibility to demonstrate that the alternative documentation provides a sufficient basis for evaluation. The alternative documentation must be issued by or pertaining to the tenderer himself. See point 6.5 for support from other entities.

Criterion: References on specified services

Description of selection criterion: Tenderers shall have documented experience with the delivery of SOC and event handling services in complex environments with high requirements for security and availability. Documentation requirement: Describe the 3 most important relevant assignments carried out in the last 3 years (max. 1 A4 page per reference. The descriptions shall document the assignments' transferable value to NRK, with particular emphasis on: Operative complexity: Experience with hybrid environments (cloud and on-prem) and organisations with critical needs for 24 hour operation (24/7/365). Regulated security level: Experience with customers who have critical social functions or operate under statutory security requirements (e.g. the Security Act or the Digital Security Act). The scope of the delivery: Technical details such as number of log sources, end points and monitoring regime (detection logic). NRK reserves the right to contact the stated references.

Criterion: Certificates by independent bodies about quality assurance standards

Description of selection criterion: Tenderers shall document that the company and service delivery comply with recognised national or international quality standards for information security and SOC operations. Documentation requirement: Valid certificate or certificate (or documentation of equivalent level) for the following: Company certification: ISO/IEC 27001 (information security), SOC 2 Type II (covering the SOC delivery), or equivalent national /international schemes. Operative framework: Documentation that the SOC function and

methodology for event management comply with recognised industry standards (e.g. FIRST or NBIM's quality scheme).

Criterion: Supply chain management

Description of selection criterion: Tenderers shall have established systems for systematic security management and quality assurance, including routines for identifying and managing risks connected to their own sub-suppliers and value chains. Documentation requirement: An account of the tenderer's methods for: Security management: How information security is integrated into the company's management system Supplier chain control: Processes for risk assessment, follow-up and audit of sub-suppliers with access to infrastructure and data. This includes handling of vulnerabilities in third-party components and software. Service quality and SLA: Routines for handling deviations, continual improvements to detection capability and ensuring agreed service quality.

Criterion: Environmental management measures

Description of selection criterion: Tenderers shall have an established environmental management system to ensure continual improvement of their environmental performance in relation to the delivery. Documentation requirement: Certificate from third party certified systems such as Miljøfyrtårn, ISO 14001, EMAS or equivalent. Suppliers without certification can document fulfilment by describing their internal environmental management routines, including concrete routines for energy efficiency and environmentally friendly handling of IT equipment.

Information about the second stage of a two-stage procedure:

Minimum number of candidates to be invited for the second stage of the procedure: 3

The procedure will take place in successive stages. At each stage, some participants may be eliminated

The buyer reserves the right to award the contract on the basis of the initial tenders without any further negotiations

5.1.11. Procurement documents

Languages in which the procurement documents are officially available: Norwegian

Address of the procurement documents: <https://permalink.mercell.com/277344221.aspx>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://permalink.mercell.com/277344221.aspx>

Languages in which tenders or requests to participate may be submitted: Norwegian

Electronic catalogue: Allowed

Variants: Not allowed

Tenderers may submit more than one tender: Not allowed

Deadline for receipt of requests to participate: 23/03/2026 08:00:00 (UTC+00:00) Western European Time, GMT

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Required

Electronic ordering will be used: yes

Electronic payment will be used: yes

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Mediation organisation: Oslo Tingrett

Review organisation: Oslo Tingrett

Information about review deadlines: 10 days waiting period after publication of which tenderer we intend to enter into a contract with.

Organisation providing more information on the review procedures: Norsk rikskringkasting AS

8. Organisations

8.1. ORG-0001

Official name: Norsk rikskringkasting AS

Registration number: 976390512

Postal address: Bjørnstjerne Bjørnsons plass 1

Town: OSLO

Postcode: 0340

Country subdivision (NUTS): Oslo (NO081)

Country: Norway

Contact point: Konserninnekjøp - NRK AS

Email: rune.dahler@nrk.no

Telephone: +47 23047000

Fax: +47 23048958

Internet address: <http://www.nrk.no/>

Roles of this organisation:

Buyer

Organisation providing more information on the review procedures

8.1. ORG-0002

Official name: Oslo Tingrett

Registration number: 926725939

Town: Oslo

Postcode: 0125

Country subdivision (NUTS): Oslo (NO081)

Country: Norway

Roles of this organisation:

Review organisation

Mediation organisation

10. Change

Version of the previous notice to be changed

:

6c7ac638-2ec5-4021-a179-a331eb0fa788-01

Main reason for change

:

Information updated

10.1. Change

Section identifier: PROCEDURE

10.1. Change

Section identifier: LOT-0000

Notice information

Notice identifier/version: d9238468-bf89-47a9-b2a7-dff402a2937f - 01

Form type: Competition

Notice type: Contract or concession notice – standard regime

Notice subtype: 16

Notice dispatch date: 04/03/2026 12:19:39 (UTC+00:00) Western European Time, GMT

Notice dispatch date (eSender): 04/03/2026 12:25:12 (UTC+00:00) Western European Time, GMT

Languages in which this notice is officially available: English

Notice publication number: 153622-2026

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