

UK-Ipswich: facilities management services
OJ S 94/2012 18/05/2012
Contract award notice
Services

Directive 2004/18/EC

Section I: Contracting authority

I.1. Name and addresses

Official name: Suffolk Constabulary
Postal address: Portal Avenue, Martlesham Heath
Town: Ipswich
Postal code: IP5 3QS
Country: United Kingdom
For the attention of: Mr Rex Clarke
E-mail: rex.clarke@suffolk.pnn.police.uk
Telephone: +44 1473613691
Fax: +44 1473613921
Internet address(es):
General address of the contracting authority: www.suffolk.police.uk

I.2. Type of the contracting authority

Body governed by public law

I.3. Main activity

Public order and safety

I.4. Contract award on behalf of other contracting authorities

The contracting authority is purchasing on behalf of other contracting authorities: yes

Section II: Object of the contract

II.1. Description

II.1.1. Title

C562 - facilities management services.

II.1.2. Type of contract and place of performance or delivery

Services

Service category No 14: Building-cleaning services and property management services

Main site or place of performance: The services will be provided to the Norfolk and Suffolk Police Authorities.

NUTS code UKH1 East Anglia

II.1.3. Information about a framework agreement or a dynamic purchasing system (DPS)

II.1.4. Short description of the contract or purchase(s)

A joint facilities management contract across the Norfolk and Suffolk police authorities geographic areas.

The services to be provided in the contract will be across multiple sites covering approximately 3 500 square miles including the Suffolk headquarters site and a range of operational and non

operational police premises of varying size totalling approximately 120 locations. The Norfolk constabulary operations communications centre Wymondham site and 6 police investigation centres across both counties are not included in this requirement as they are subject to PFI arrangements.

Each authority will over the timeframe of this contract be looking at reducing their respective estate and consolidate functions in fewer premises at the same time as reducing expenditure in accordance with their budget reductions of approximately 20 %.

The range of services required include building cleaning, reactive cleaning (eg crime scenes, soiled vehicle interiors), window cleaning, grounds maintenance, caretaking, laundry management, pest control and waste disposal of varying types and requirements. A service desk will be required to facilitate contact in relation to service delivery and to provide client reporting to the Authorities representative.

Currently Norfolk Constabulary has a Facilities Management Contract that includes all of these elements whilst those for Suffolk constabulary are provided through a number of contracts, other agreements and directly employed staff. It is expected that TUPE will apply to this contract.

Each Authority is committed to achieving equal opportunities in employment and service delivery.

II.1.5. CPV code(s)

79993100 Facilities management services, 90900000 Cleaning and sanitation services, 90910000 Cleaning services, 90911000 Accommodation, building and window cleaning services, 90919200 Office cleaning services, 90911100 Accommodation cleaning services, 90911200 Building-cleaning services, 90911300 Window-cleaning services, 90914000 Car park cleaning services, 77314000 Grounds maintenance services, 90500000 Refuse and waste related services, 98341140 Caretaker services, 98311100 Laundry-management services, 90922000 Pest-control services

II.1.6. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

II.2. Total value of the contract/lot

II.2.1. Total value of the contract/lot

Value: 7 801 869 GBP
excluding VAT

Section IV: Procedure

IV.1. Type of procedure

IV.1.1. Type of procedure

Restricted

IV.2. Award criteria

IV.2.1. Award criteria

The most economically advantageous tender in terms of

1. Price. Weighting 60
2. Quality. Weighting 40

IV.2.2. Information about electronic auction

An electronic auction has been used: no

IV.3. Administrative information

IV.3.1. File reference number attributed by the contracting authority

C562

IV.3.2. Previous publication concerning this procedure

Contract notice

Notice number in the OJ S: [2011/S 167-276480](#) of 1.9.2011

Section V: Award of contract

Contract No: C562

Lot title: Facilities management services.

V.1. Date of conclusion of the contract

10.4.2012

V.2. Information about tenders

Number of tenders received: 3

V.3. Name and address of the contractor

Official name: Reliance Facilities Management Ltd

Postal address: Surety House, 150 Hampton Road West

Town: Feltham

Postal code: TW13 6BE

Country: United Kingdom

V.4. Information on value of the contract/lot

Initial estimated total value of the contract/lot:

Value: 7 801 869 GBP

excluding VAT

V.5. Information about subcontracting

The contract is likely to be subcontracted: yes

Value or proportion likely to be subcontracted to third parties:

Proportion: 22 %

Short description of the value/proportion of the contract to be sub-contracted: Window cleaning, laundry management, pest control and waste disposal.

Section VI: Complementary information

VI.1. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:

no

VI.2. Additional information

The contract value is based on the initial 5 year term for all the services.

VI.3. Procedures for review

VI.3.1. Review body

Official name: The Royal Courts of Justice

Postal address: The Strand

Town: London

Postal code: WC2A 2LL

Country: United Kingdom

Telephone: +44 2079476000

Body responsible for mediation procedures

Official name: PDRS

Postal address: BiP Solutions Ltd., Medius 60, Pacific Quay

Town: Glasgow

Postal code: G51 1DZ

Country: United Kingdom

E-mail: pass@bipsolutions.com

Telephone: +44 8452707055

VI.3.2. Review procedure

Precise information on deadline(s) for review procedures: Suffolk Police Authority applied a standstill period of ten days between the communication of the award decision to tenderers and entering into contract with the successful tenderer. The Public Contract Regulations 2009 (SI 2009 No. 2992) provide for aggrieved parties who have been harmed or are at risk of harm by a breach of the rules to take action in the High Court (England, Wales and Northern Ireland).

VI.3.3. Service from which information about the review procedure may be obtained

VI.4. Date of dispatch of this notice

15.5.2012