

**United Kingdom-Yeovil: Patient-transport vehicles**  
**OJ S 88/2016 06/05/2016**  
**Contract award notice**  
**Services**

**Directive 2004/18/EC**

**Section I: Contracting authority**

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**I.1. Name and addresses**

Official name: NHS Somerset Clinical Commissioning Group  
Postal address: Wynford House, Lufton Way  
Town: Yeovil  
Postal code: BA22 8HR  
Country: United Kingdom  
Contact person: South, Central and West Commissioning Support Unit  
For the attention of: Angela Mortley  
E-mail: [angela.mortley@swcsu.nhs.uk](mailto:angela.mortley@swcsu.nhs.uk)  
Telephone: +44 1935381968

**Internet address(es):**

General address of the contracting authority: [www.somersetccg.nhs.uk/](http://www.somersetccg.nhs.uk/)  
Address of the buyer profile: <https://in-tendhost.co.uk/scwcsu.aspx/Home>

**I.2. Type of the contracting authority**

Body governed by public law

**I.3. Main activity**

Health

**I.4. Contract award on behalf of other contracting authorities**

The contracting authority is purchasing on behalf of other contracting authorities: yes  
Official name: Taunton & Somerset NHS Foundation Trust, Yeovil District Hospital NHS Foundation Trust, Somerset Partnership NHS Foundation Trust

**Section II: Object of the contract**

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**II.1. Description**

**II.1.1. Title**

Somerset CCG — Non Emergency Patient Transport Service.

**II.1.2. Type of contract and place of performance or delivery**

Services

Service category No 2: Land transport services [2], including armoured car services, and courier services, except transport of mail

Main site or place of performance: Predominately Somerset and the surrounding counties.

NUTS code UKK2 Dorset and Somerset

**II.1.3. Information about a framework agreement or a dynamic purchasing system (DPS)**

**II.1.4. Short description of the contract or purchase(s)**

The provision of Non-Emergency Patient Transport Services for Somerset Clinical

Commissioning Group is being carried out using an Open Process.

The County of Somerset covers a large geographical area. It has a dispersed, mainly rural population of approximately 540 000 people, with only 1 in 4 of its residents living in 1 of its 3 largest towns; Taunton; Yeovil; and Bridgwater.

Somerset has 2 acute trusts within its borders (Taunton & Somerset NHS Foundation Trust and Yeovil District Hospital NHS Foundation Trust) as well as 13 community hospitals (run by Somerset Partnership NHS Foundation Trust) and 75 GP practices. The Somerset population also relies on access to services in a number of neighbouring out of county trusts. These journeys, referred to as Zone B journeys, are generally for services which are more specialist in nature.

Full details of the specification, activity, scope and requirements can be found in the Contract documentation and the Specification is supported with detailed journey information, maps and background information.

Bidders must be aware of the range of settings of care and the challenges that this diversity presents in terms of the resourcing and planning processes as well as its impact on the load factor and the ratio of loaded to unloaded mileage. Bidders should consider ways of achieving improvements against the current performance.

In constructing the tender the Commissioners have taken steps to ensure that there is an attractive, clear and robust specification and workload for bidders to respond to.

— The Specification excludes car journeys and PTS ambulance journeys which require the support of qualified crews

— The Commissioners have focussed the NEPTS contract on the core 'traditional' PTS workload looking to utilise multi-use vehicles to deliver an efficient and effective service.

— Out of area journeys (Zone C) are included within the contract base but with a separate payment tariff.

— The Patient Transport Advice Centre and Authorised Booking staff in the Trusts will make the booking requests and manage the eligibility criteria.

We are actively seeking flexible and solution-orientated companies who are keen to make a positive mark in the NEPTS market.

Our 3 key success factors to achieve from this procurement are:

— The provision of a quality, flexible and responsive service which meets the contracted performance targets.

— Excellent communication — IT and booking systems across the stakeholder community.

— Sustainability — an operational model which strives for innovation and efficiency with experience of delivery.

The duration of the agreement will be for 60 months, with an option to extend to up 24 months.

#### **II.1.5. CPV code(s)**

34114122 Patient-transport vehicles, 85100000 Health services, 60140000 Non-scheduled passenger transport, 60130000 Special-purpose road passenger-transport services, 34115200 Motor vehicles for the transport of fewer than 10 persons, 85110000 Hospital and related services, 85143000 Ambulance services

#### **II.1.6. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: yes

#### **II.2. Total value of the contract/lot**

##### **II.2.1. Total value of the contract/lot**

Value: 10 970 212 GBP

Including VAT. VAT rate (%) 20

## Section IV: Procedure

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### IV.1. Type of procedure

#### IV.1.1. Type of procedure

Open

### IV.2. Award criteria

#### IV.2.1. Award criteria

The most economically advantageous tender in terms of

1. Commercial viability. Weighting 0
2. Service delivery. Weighting 20
3. Booking and scheduling process. Weighting 10
4. Premises, fleet and infrastructure. Weighting 11
5. Workforce and training. Weighting 8
6. Patient Safety and quality. Weighting 20
7. Implementation and contract management. Weighting 11
8. Financial. Weighting 20

#### IV.2.2. Information about electronic auction

An electronic auction has been used: no

### IV.3. Administrative information

#### IV.3.1. File reference number attributed by the contracting authority

SCW/NHS11XCCG/00000108/2015

#### IV.3.2. Previous publication concerning this procedure

Notice number in the OJ S: [2012/S 081-132988](#) of 26.4.2012

## Section V: Award of contract

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Lot title: Non Emergency Patient Transport Services

### V.1. Date of conclusion of the contract

18.4.2016

### V.2. Information about tenders

Number of tenders received: 2

### V.3. Name and address of the contractor

Official name: EZec Medical Transport Services Limited

Postal address: Unit 1 Diminion Centre, Elliot Road

Town: Bournemouth

Postal code: BH11 9JR

Country: United Kingdom

### V.4. Information on value of the contract/lot

Initial estimated total value of the contract/lot:

Value: 15 400 000 GBP

Including VAT. VAT rate (%) 20

Total value of the procurement:

Value: 15 358 000 GBP

Including VAT. VAT rate (%) 20

**V.5. Information about subcontracting**

The contract is likely to be subcontracted: no

**Section VI: Complementary information**

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**VI.1. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

**VI.2. Additional information**

**VI.3. Procedures for review**

**VI.3.1. Review body**

**VI.3.2. Review procedure**

**VI.3.3. Service from which information about the review procedure may be obtained**

**VI.4. Date of dispatch of this notice**

3.5.2016