

Sweden-Linköping: Telephone-answering services

OJ S 53/2023 15/03/2023

Contract notice**Services****Legal Basis:**

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Sankt Kors Fastighetsaktiebolag

National registration number: 556026-4342

Postal address: Westmansgatan 47

Town: LINKÖPING

NUTS code: SE123 Östergötlands län

Postal code: 58216

Country: Sweden

Contact person: Mats Skeppstedt

E-mail: matts.skeppstedt@dukatn.se**Internet address(es):**Main address: <http://www.dukaten.se>**I.3. Communication**The procurement documents are available for unrestricted and full direct access, free of charge, at: <https://tendsign.com/doc.aspx?Uniqueld=afzbdcpgtu&GoTo=Docs>

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: <https://tendsign.com/doc.aspx?Uniqueld=afzbdcpgtu&GoTo=Tender>**I.4. Type of the contracting authority**

Regional or local authority

I.5. Main activity

General public services

Section II: Object

II.1. Scope of the procurement**II.1.1. Title**

Upphandling av ramavtal avseende kundtjänst med intercom

Reference number: 2023-1

II.1.2. Main CPV code

79510000 Telephone-answering services

II.1.3. Type of contract

Services

II.1.4. Short description

Dukaten Parkeringservice AB, i egenskap av dotterbolag till Sankt Kors Fastighets AB, bjuder in till anbudsgivning avseende kundtjänst med intercom.

II.1.5. Estimated total value

II.1.6. Information about lots

This contract is divided into lots: no

II.2. Description

II.2.2. Additional CPV code(s)

79342300 Customer services, 79510000 Telephone-answering services, 98351100 Car park services

II.2.3. Place of performance

NUTS code: SE123 Östergötlands län

Main site or place of performance: Linköping

II.2.4. Description of the procurement

Dukaten Parkeringservice AB bjuder in till anbudsgivning avseende kundtjänst med intercom.

II.2.5. Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Start: 01/06/2023 End: 31/05/2025

This contract is subject to renewal: yes

Description of renewals:

2 förlängning/ar á 12 månader

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section III: Legal, economic, financial and technical information

III.1. Conditions for participation

III.1.2. Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3. Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

Framework agreement with a single operator

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.2. Time limit for receipt of tenders or requests to participate

Date: 13/04/2023 Local time: 23:59

IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.2.4. Languages in which tenders or requests to participate may be submitted

Swedish

IV.2.6. Minimum time frame during which the tenderer must maintain the tender

Tender must be valid until: 13/07/2023

IV.2.7. Conditions for opening of tenders

Date: 14/04/2023 Local time: 00:00

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.2. Information about electronic workflows

Electronic invoicing will be accepted

VI.3. Additional information

Mercell annons: <https://opic.com/id/afzbdcpgtu>

VI.4. Procedures for review

VI.4.1. Review body

Official name: Förvaltningsrätten

Town: Linköping

Country: Sweden

VI.5. Date of dispatch of this notice

10/03/2023