

United Kingdom-Birmingham: Water distribution and related services

OJ S 65/2020 01/04/2020

Contract award notice

Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Consumer Council for Water

Postal address: 1st Floor, Victoria Square House, Victoria Square

Town: Birmingham

NUTS code: UK United Kingdom

Postal code: B2 4AJ

Country: United Kingdom

Contact person: Procurement

E-mail: David.Battersby@ccwater.org.uk

Telephone: +44 3000342222

Internet address(es):Main address: <https://www.ccwater.org.uk/>Address of the buyer profile: <https://www.ccwater.org.uk/work-with-us/supply-to-us/>**I.4. Type of the contracting authority**

Ministry or any other national or federal authority, including their regional or local subdivisions

I.5. Main activity

Other activity: Consumer Watchdog for water customers

Section II: Object

II.1. Scope of the procurement**II.1.1. Title**

Testing the Waters Survey

Reference number: 20-001

II.1.2. Main CPV code

65100000 Water distribution and related services

II.1.3. Type of contract

Services

II.1.4. Short description

Testing the waters is a biennial survey of Non Household Consumers (NHHs) in England and Wales, where they are asked their views on, and experiences of their water and sewerage service providers.

The findings of each survey are tracked and reported at three levels:

- 1) England and Wales;
- 2) The nations of England and of Wales;

3) Water and Sewerage Company (WaSC) region.
Additional analysis by NHH size (micro, small, medium and large) is also included.

II.1.6. Information about lots

This contract is divided into lots: no

II.1.7. Total value of the procurement

Value excluding VAT: 108 000,00 GBP

II.2. Description

II.2.2. Additional CPV code(s)

79310000 Market research services

II.2.3. Place of performance

NUTS code: UKC North East (England)

NUTS code: UKD North West (England)

NUTS code: UKE Yorkshire and the Humber

NUTS code: UKF East Midlands (England)

NUTS code: UKG West Midlands (England)

NUTS code: UKH East of England

NUTS code: UKI London

NUTS code: UKJ South East (England)

NUTS code: UKK South West (England)

NUTS code: UKL Wales

Main site or place of performance: 1st Floor, Victoria Square House, Victoria Square, Birmingham, B2 4AJ.

II.2.4. Description of the procurement

See II.1.4) above. Full details are provided in the ITT available via online portal.

II.2.5. Award criteria

Price

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

The Consumer Council for Water is unable to reclaim VAT so all price evaluation will be based on VAT inclusive price. Potential total value of Contract inc. VAT is GBP 260 000 based on VAT at 20 %.

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2019/S 238-584205](#)

IV.2.8. Information about termination of dynamic purchasing system

IV.2.9. Information about termination of call for competition in the form of a prior information notice

Section V: Award of contract

Contract No: 20-001

Lot No: 1

Title:

Testing the Water Survey (2020)

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

03/03/2020

V.2.2. Information about tenders

Number of tenders received: 7

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: DJS Research Ltd

National registration number: 05494158

Postal address: 3 Pavilion Lane, Strines

Town: Stockport, Cheshire

NUTS code: UKD6 Cheshire

Postal code: SK6 7GH

Country: United Kingdom

The contractor is an SME: yes

V.2.4. Information on value of the contract/lot

Total value of the contract/lot: 208 000,00 GBP

V.2.5. Information about subcontracting

Section VI: Complementary information

VI.3. Additional information

Via Bravo portal

VI.4. Procedures for review

VI.4.1. Review body

Official name: Cabinet Office

Town: London

Country: United Kingdom

VI.4.2. Body responsible for mediation procedures

Official name: Consumer Council for Water

Town: Birmingham

Country: United Kingdom

VI.4.3. Review procedure

Precise information on deadline(s) for review procedures:

The contracting authority will incorporate a minimum 10 calendar days standstill period (or 15 days where non-electronic or fax methods are used) at the point that an award decision notice is communicated to tenderers.

The award decision process will specify the criteria for the award of the contract/framework agreement, the reasons for the decision, including the characteristics and relative advantages, the name and score of the successful tender(s), and will specify when the standstill period is expected to end or the date before which the contracting authority will not conclude the contract/framework agreement.

If an appeal regarding the award of a contract/framework agreement has not been successfully resolved, the Public Contracts Regulations 2015 provide for aggrieved parties who have been harmed or are at risk of a breach of the rules to take action in the High Court (England, Wales and Northern Ireland).

Any such action must be brought promptly (generally within 3 months). The Court may order the setting aside of the award decision or may order the contracting authority to amend any document and may award damages.

If an agreement has been entered into the Court may make a declaration of ineffectiveness or may order that the duration of any relevant specific contract be shortened and additionally may award damages.

The time-limit for seeking such a declaration is generally 30 days from notification of the award (either by award decision notification or contract award notice depending upon the circumstances) or otherwise 6 months.

VI.4.4. Service from which information about the review procedure may be obtained

Official name: Consumer Council for water

Town: Birmingham

Country: United Kingdom

VI.5. Date of dispatch of this notice

30/03/2020