

156991-2026 - Competition

Portugal – Industry specific software package – Licenciamento perpétuo para a expansão da solução do HxGN OnCall Dispatch

OJ S 46/2026 06/03/2026

Contract or concession notice – standard regime

Supplies

1. Buyer

1.1. Buyer

Official name: Instituto Nacional de Emergência Médica, IP

Email: inem@inem.pt

Legal type of the buyer: Body governed by public law

Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: Licenciamento perpétuo para a expansão da solução do HxGN OnCall Dispatch

Description: Licenciamento perpétuo para a expansão da solução do HxGN OnCall Dispatch

Procedure identifier: c1d009b3-d231-4042-bb50-26b4a24edab2

Internal identifier: CP-26/0003

Type of procedure: Open

The procedure is accelerated: no

Main features of the procedure: Concurso público

2.1.1. Purpose

Main nature of the contract: Supplies

Main classification (cpv): 48100000 Industry specific software package

2.1.2. Place of performance

Town: Portugal continental

Country subdivision (NUTS): Extra-Regio NUTS 3 (PTZZZ)

Country: Portugal

2.1.3. Value

Estimated value excluding VAT: 660 252,00 EUR

2.1.4. General information

Legal basis:

Directive 2014/24/EU

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: Procurement Document, European Single Procurement Document (ESPD)

5. Lot

5.1. Lot: LOT-0000

Title: Licenciamento perpétuo para a expansão da solução do HxGN OnCall Dispatch

Description: Licenciamento perpétuo para a expansão da solução do HxGN OnCall Dispatch
Internal identifier: CP-26/0003

5.1.1. Purpose

Main nature of the contract: Supplies

Main classification (cpv): 48100000 Industry specific software package

5.1.2. Place of performance

Town: Portugal continental

Country subdivision (NUTS): Extra-Regio NUTS 3 (PTZZZ)

Country: Portugal

5.1.3. Estimated duration

Duration: 30 Days

5.1.4. Renewal

Maximum renewals: 0

5.1.5. Value

Estimated value excluding VAT: 660 252,00 EUR

5.1.6. General information

Reserved participation:

Participation is not reserved.

The names and professional qualifications of the staff assigned to perform the contract must be given: Not required

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

This procurement is also suitable for small and medium-sized enterprises (SMEs): yes

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

5.1.10. Award criteria

Criterion:

Type: Price

Name: Preço

Description: Preço

5.1.11. Procurement documents

Languages in which the procurement documents are officially available: Portuguese

Address of the procurement documents: https://www.acingov.pt/acingovprod/2/zonaPublica/zona_publica_c/downloadProcedurePiece/MTA2NTMxNw

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://www.acingov.pt>

Languages in which tenders or requests to participate may be submitted: Portuguese

Electronic catalogue: Allowed

Advanced or qualified electronic signature or seal (as defined in Regulation (EU) No 910/2014) is required

Variants: Not allowed

Description of the financial guarantee: O valor da caução é de 5.00% do preço contratual.

Deadline for receipt of tenders: 03/04/2026 23:59:59 (UTC+00:00) Western European Time, GMT

Duration during which the tender must remain valid: 90 Days

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Conditions relating to the performance of the contract: Fornecimento de licenças, conforme peças do procedimento

Electronic invoicing: Allowed

Electronic ordering will be used: yes

Electronic payment will be used: yes

Financial arrangement: Os encargos resultantes do objeto do procedimento serão suportados por verba inscrita no orçamento para 2026

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Instituto Nacional de Emergência Médica, IP

Information about review deadlines: De acordo com a legislação

8. Organisations

8.1. ORG-0001

Official name: Instituto Nacional de Emergência Médica, IP

Registration number: 501356126

Department: Gabinete de Gestão de Compras e Contratação Pública

Postal address: RUA ALMIRANTE BARROSO, 36

Town: LISBOA

Postcode: 1000-013

Country subdivision (NUTS): Área Metropolitana de Lisboa (PT170)

Country: Portugal

Contact point: Gabinete de Gestão de Compras e Contratação Pública

Email: inem@inem.pt

Telephone: 213508100

Fax: 213508100

Internet address: <https://www.inem.pt/>

Information exchange endpoint (URL): <https://www.acingov.pt>

Roles of this organisation:

Buyer

Review organisation

8.1. ORG-0002

Official name: Imprensa Nacional-Casa da Moeda, S. A. (INCM)

Registration number: 500792887

Department: Unidade do Diário da República

Postal address: Avenida António José de Almeida

Town: Lisboa

Postcode: 1000-042
Country subdivision (NUTS): Área Metropolitana de Lisboa (PT170)
Country: Portugal
Contact point: Ponto de contacto
Email: 2serie@diariodarepublica.pt
Telephone: +351 217810870
Fax: +351 213945716
Internet address: <https://diariodarepublica.pt>

Roles of this organisation:

TED eSender

Notice information

Notice identifier/version: 7145cab3-0dc7-4ffe-b18d-d457b93f979b - 01
Form type: Competition
Notice type: Contract or concession notice – standard regime
Notice subtype: 16
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