

**United Kingdom-Birmingham: Ticket-validation machines**

**OJ S 87/2015 06/05/2015**

**Contract notice**

**Supplies**

**Directive 2004/18/EC**

**Section I: Contracting authority**

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**I.1. Name and addresses**

Official name: West Coast Trains Ltd

Postal address: Meridian, 85 Smallbrook Queenway

Town: Birmingham

Postal code: B5 4HA

Country: United Kingdom

Contact person: West Coast Trains Ltd

For the attention of: Jo Benson

E-mail: [joanna.benson@virgintrains.co.uk](mailto:joanna.benson@virgintrains.co.uk)

Telephone: +44 7920155870

**Additional information can be obtained from:**

the abovementioned address

**Specifications and additional documents (including documents for competitive dialogue and a dynamic purchasing system) can be obtained from:**

the abovementioned address

**Tenders or requests to participate must be submitted:** the abovementioned address

**I.2. Type of the contracting authority**

Ministry or any other national or federal authority, including their regional or local subdivisions

**I.3. Main activity**

**I.4. Contract award on behalf of other contracting authorities**

The contracting authority is purchasing on behalf of other contracting authorities: no

**Section II: Object of the contract**

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**II.1. Description**

**II.1.1. Title attributed to the contract by the contracting authority**

VT/JB/Mobile Ticket Issuing System (MTIS).

**II.1.2. Type of contract and place of performance or delivery**

Supplies

A combination of these

NUTS code

**II.1.3. Information about a framework agreement or a dynamic purchasing system**

The notice involves a public contract

**II.1.4. Information about framework agreement**

**II.1.5.**

## **Short description of the contract or purchase(s)**

Mobile Ticket Issuing System (MTIS) Replacement Project:

We currently use the mobile ticketing solution, Avantix (AVB2), which we are looking to replace with a new mobile ticketing solution by 30 March 2016.

We currently have a pool of 190 AVB2 units with a further 19 units as hot spares at 10 depots.

Our future mobile ticketing requirements are changing with the introduction of Automated Ticket Gatelines (ATG's) at a number of stations which Virgin Trains is the lead retailer.

With a similar ticketing solution as AVB2, we would be looking to replace the current pool of hardware with 250 units at 20 depots.

However, we would be open to the personal issue of some hardware components (e.g. tablet or rugged phone) if that is the best solution. In this scenario, we would be looking to issue to 600 staff members.

Virgin Trains is looking for an innovative mobile ticketing solution which would facilitate more staff members to be available to help customers around the station and on-board environments.

Virgin Trains reserves the right to enter into one or more contracts with suitably qualified service providers to provide any combination of the services required.

Virgin Trains may elect at its sole discretion and without reason or explanation to terminate this procurement exercise at any time without payment of any compensation to Tenderers.

### **II.1.6. CPV code(s)**

30123100 Ticket-validation machines, 50317000 Maintenance and repair of ticket-validation machinery, 30144200 Ticket-issuing machines, 42991230 Ticket printers, 50316000 Maintenance and repair of ticket-issuing machinery

### **II.1.7. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: no

### **II.1.8. Lots**

This contract is divided into lots: no

### **II.1.9. Information about variants**

Variants will be accepted: no

## **II.2. Scope of the procurement**

### **II.2.1. Total quantity or scope**

### **II.2.2. Information about options**

### **II.2.3. Information about renewals**

## **II.3. Duration of the contract or time limit for completion**

## **Section III: Legal, economic, financial and technical information**

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### **III.1. Conditions related to the contract**

#### **III.1.1. Deposits and guarantees required**

#### **III.1.2. Main financing conditions and payment arrangements and/or reference to the relevant provisions governing them**

#### **III.1.3.**

**Legal form to be taken by the group of economic operators to whom the contract is to be awarded**

#### **III.1.4. Contract performance conditions**

#### **III.2. Conditions for participation**

##### **III.2.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers**

##### **III.2.2. Economic and financial ability**

##### **III.2.3. Technical and professional ability**

##### **III.2.4. Information about reserved contracts**

#### **III.3. Conditions specific to services contracts**

##### **III.3.1. Information about a particular profession**

##### **III.3.2. Information about staff responsible for the performance of the contract**

### **Section IV: Procedure**

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#### **IV.1. Type of procedure**

##### **IV.1.1. Type of procedure**

Negotiated

Some candidates have already been selected (if appropriate under certain types of negotiated procedures) no

##### **IV.1.2. Information about the limits on the number of candidates to be invited**

Envisaged number of candidates: 1

##### **IV.1.3. Information about reduction of the number of solutions or tenders during negotiation or dialogue**

#### **IV.2. Award criteria**

##### **IV.2.1. Award criteria**

The most economically advantageous tender in terms of Price is not the only award criterion and all criteria are stated only in the procurement documents

##### **IV.2.2. Information about electronic auction**

An electronic auction will be used: yes

Additional information about electronic auction: How to Express Interest in this Tender:

1. Register your company on the eSourcing portal (this is only required once) – Browse to the eSourcing Portal: <https://in-tendhost.co.uk/virgintrains> and click the link to register – Enter your correct business and user details – Note: your username will be the email address you have entered – you will also shortly receive an email confirmation.
2. Express an Interest in the tender – Select 'Express Interest' within the Tender Details. On doing so, you will instantly have access to the Tender Management area for that tender. Any available documentation will be available via the various relevant tabs. You can access this area at any point by logging in, navigating to 'My Tenders' and selecting 'View Details'.
3. Responding to the tender – There will be a tab allocated to any tender stage (e.g. PQQ and

/or ITT). Under the 'My Tender Return' area, you will be required to complete any mandatory questionnaires and upload any requested documentation. You will now also be able to use the 'Correspondence' function to communicate with the buyer and seek any clarification (any clarifications will be found within the 'Clarifications' tab). – Note the deadline for completion, then follow the on-screen instructions to complete and submit your response. – There may be a mixture of online and offline actions for you to perform (there is detailed online help available).

You must then submit your reply using the 'Submit Response' button at the bottom of the page. If you require any further assistance please consult the online help, or contact the Intend Support Desk (0844 2728810). Alerts will be sent to your request email addresses when any correspondence, alterations or clarifications are issued.

### **IV.3. Administrative information**

#### **IV.3.1. File reference number attributed by the contracting authority**

REF 00000062

#### **IV.3.2. Previous publication concerning this procedure**

no

#### **IV.3.3. Conditions for obtaining specifications and additional documents or descriptive document**

Payable documents: no

#### **IV.3.4. Time limit for receipt of tenders or requests to participate**

1.6.2015 - 12:00

#### **IV.3.5. Estimated date of dispatch of invitations to tender or to participate to selected candidates**

#### **IV.3.6. Languages in which tenders or requests to participate may be submitted**

English.

#### **IV.3.7. Minimum time frame during which the tenderer must maintain the tender**

#### **IV.3.8. Conditions for opening of tenders**

### **Section VI: Complementary information**

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#### **VI.1. Information about recurrence**

#### **VI.2. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

#### **VI.3. Additional information**

#### **VI.4. Procedures for review**

##### **VI.4.1. Review body**

##### **VI.4.2. Review procedure**

##### **VI.4.3. Service from which information about the review procedure may be obtained**

##### **VI.5.**

**Date of dispatch of this notice**

1.5.2015