

Spain-Madrid: Computer support services
OJ S 53/2023 15/03/2023
Contract award notice
Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Secretaría General de la Agencia Española de Medicamentos y Productos Sanitarios

National registration number: Q28270231

Postal address: Campezo, 1

Town: Madrid

NUTS code: ES300 Madrid

Postal code: 28022

Country: Spain

Contact person: Secretaría General de la Agencia Española de Medicamentos y Productos Sanitarios

E-mail: contratacion@aemps.es

Internet address(es):

Main address: <https://www.aemps.es>

Address of the buyer profile: <https://contrataciondelestado.es/wps/poc?uri=deeplink:perfilContratante&idBp=XqO%2BFjMho9A%3D>

I.4. Type of the contracting authority

Ministry or any other national or federal authority, including their regional or local subdivisions

I.5. Main activity

Health

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Servicio de Help Desk de las aplicaciones informáticas de la Agencia Española de Medicamentos y Productos Sanitarios.

Reference number: 202222706023

II.1.2. Main CPV code

72610000 Computer support services

II.1.3. Type of contract

Services

II.1.4. Short description

Servicio de Help Desk de las aplicaciones informáticas de la Agencia Española de Medicamentos y Productos Sanitarios.

II.1.6. Information about lots

This contract is divided into lots: no

II.1.7. Total value of the procurement

Value excluding VAT: 186 240,00 EUR

II.2. Description

II.2.3. Place of performance

NUTS code: ES España

II.2.4. Description of the procurement

Servicio de Help Desk de las aplicaciones informáticas de la Agencia Española de Medicamentos y Productos Sanitarios.

II.2.5. Award criteria

Quality criterion - Name: Control de calidad específico para la totalidad del servicio / Weighting : 10

Quality criterion - Name: Estructura y distribución del equipo / Weighting: 10

Quality criterion - Name: Metodología específica a aplicar en cumplimiento de la totalidad de los trabajos objeto del servicio / Weighting: 20

Price - Weighting: 60

II.2.11. Information about options

Options: yes

Description of options:

Dos prórrogas de máximo 12 meses cada una de ellas.

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14. Additional information

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2022/S 234-675993](#)

IV.2.8. Information about termination of dynamic purchasing system

IV.2.9. Information about termination of call for competition in the form of a prior information notice

Section V: Award of contract

Contract No: 2022/22706/023

Title:

Servicio de Help Desk de las aplicaciones informáticas de la Agencia Española de Medicamentos y Productos Sanitarios.

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

10/03/2023

V.2.2. Information about tenders

Number of tenders received: 2

Number of tenders received from SMEs: 2

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Tiday Tecnología Avanzada, S.L.

National registration number: B86670544

Postal address: Mallorca 34

Town: Collado Villalba

NUTS code: ES30 Comunidad de Madrid

Postal code: 28400

Country: Spain

The contractor is an SME: yes

V.2.4. Information on value of the contract/lot

Initial estimated total value of the contract/lot: 189 657,60 EUR

Total value of the contract/lot: 186 240,00 EUR

V.2.5. Information about subcontracting

Section VI: Complementary information

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: Agencia Española de Medicamentos y Productos Sanitarios. Secretaria General.

Postal address: Campezo 1

Town: Madrid

Postal code: 28022

Country: Spain

E-mail: contratacion@aemps.es

Telephone: +034 918225178

VI.5. Date of dispatch of this notice

10/03/2023

