

**Norway-Moss: Alarm-monitoring services**  
**OJ S 71/2018 12/04/2018**  
**Contract award notice**  
**Services**

**Legal Basis:**

Directive 2014/24/EU

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**Section I: Contracting authority**

**I.1. Name and addresses**

Official name: Moss kommune  
National registration number: 944383476  
Postal address: Postboks 175  
Town: Moss  
NUTS code: NO Norge  
Postal code: 1501  
Country: Norway  
Contact person: Elin Nygaard Opperud  
E-mail: [post@moss.kommune.no](mailto:post@moss.kommune.no)

**Internet address(es):**

Main address: <https://permalink.mercell.com/76451736.aspx>  
Address of the buyer profile: <http://www.moss.kommune.no/>

**I.1. Name and addresses**

Official name: Moss kommune  
National registration number: 944383476  
Town: Moss  
NUTS code: NO031 Østfold  
Country: Norway  
E-mail: [post@moss.kommune.no](mailto:post@moss.kommune.no)

**Internet address(es):**

Main address: <https://www.moss.kommune.no/>

**I.1. Name and addresses**

Official name: Rygge kommune  
National registration number: 959272492  
Town: Dilling  
NUTS code: NO031 Østfold  
Country: Norway  
E-mail: [postmottak@rygge.kommune.no](mailto:postmottak@rygge.kommune.no)

**Internet address(es):**

Main address: <http://rygge.kommune.no/>

**I.2. Information about joint procurement**

The contract involves joint procurement

**I.4. Type of the contracting authority**

Regional or local authority

## **I.5. Main activity**

General public services

## **Section II: Object**

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### **II.1. Scope of the procurement**

#### **II.1.1. Title**

Safety alarms and response centre services

Reference number: 17/7346

#### **II.1.2. Main CPV code**

79711000 Alarm-monitoring services

#### **II.1.3. Type of contract**

Services

#### **II.1.4. Short description**

Moss municipality (business registration n° 944 383 476) and Rygge municipality (business registration n° 959 272 492) hereby invite tenderers to a tender contest for a framework agreement on the hire of digital safety alarms and supply of response centre services.

#### **II.1.6. Information about lots**

This contract is divided into lots: no

#### **II.1.7. Total value of the procurement**

Value excluding VAT: 6 000 000,00 NOK

### **II.2. Description**

#### **II.2.2. Additional CPV code(s)**

35121100 Buzzers, 35121700 Alarm systems, 71317200 Health and safety services, 85100000 Health services, 85140000 Miscellaneous health services

#### **II.2.3. Place of performance**

NUTS code: NO031 Østfold

#### **II.2.4. Description of the procurement**

The objective of the procurement is to replace the existing analogue safety alarms with digital safety alarms, including adaptation for digital safety alarm packages in private homes, shared housing and institutions.

The objective of the contract is also to deploy response centre services adapted to the municipalities' requirements. The response centre shall receive, manage and communicate alarms from safety sensors and equipment. The Response centre shall be manned with personnel with health care experience in such a way that the dialogues with the users can be filtered, and where alarms requiring health professional follow-up can be seamlessly transferred to the municipality's Electronic Health Record (EHR) "Gerica".

#### **II.2.5. Award criteria**

Quality criterion - Name: Quality / Weighting: 60

Price - Weighting: 40

#### **II.2.11. Information about options**

Options: yes

Description of options:  
As described in the tender documentation.

#### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

#### **II.2.14. Additional information**

The stated total value is an estimate and is not binding for the Contracting Authority.

### **Section IV: Procedure**

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#### **IV.1. Description**

##### **IV.1.1. Type of procedure**

Open procedure

##### **IV.1.3. Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

##### **IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: no

#### **IV.2. Administrative information**

##### **IV.2.1. Previous publication concerning this procedure**

Notice number in the OJ S: [2018/S 007-012776](#)

##### **IV.2.8. Information about termination of dynamic purchasing system**

##### **IV.2.9. Information about termination of call for competition in the form of a prior information notice**

### **Section V: Award of contract**

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#### **Title:**

Safety alarms and response centre services

A contract/lot is awarded: yes

#### **V.2. Award of contract**

##### **V.2.1. Date of conclusion of the contract**

23/03/2018

##### **V.2.2. Information about tenders**

Number of tenders received: 4

Number of tenders received from SMEs: 1

The contract has been awarded to a group of economic operators: no

##### **V.2.3. Name and address of the contractor**

Official name: Doro Care AS

Postal address: Sinsenveien 53A

Town: Oslo

NUTS code: NO011 Oslo

Postal code: 0585  
Country: Norway  
E-mail: [arvid.bakken@doro.com](mailto:arvid.bakken@doro.com)  
Telephone: +47 02442  
The contractor is an SME: no

**V.2.4. Information on value of the contract/lot**

Total value of the contract/lot: 6 000 000,00 NOK

**V.2.5. Information about subcontracting**

**Section VI: Complementary information**

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**VI.3. Additional information**

**VI.4. Procedures for review**

**VI.4.1. Review body**

Official name: Moss kommune  
Postal address: Postboks 175  
Town: Moss  
Postal code: 1501  
Country: Norway  
E-mail: [post@moss.kommune.no](mailto:post@moss.kommune.no)

**VI.4.2. Body responsible for mediation procedures**

Official name: Klagenemndssekretariatet  
Postal address: Postboks 511 Sentrum  
Town: Bergen  
Postal code: 5805  
Country: Norway  
E-mail: [post@kofa.no](mailto:post@kofa.no)

**VI.5. Date of dispatch of this notice**

11/04/2018