

**Sweden-Malmö: Telephone operator services**  
**OJ S 55/2023 17/03/2023**  
**Contract notice**  
**Services**

**Legal Basis:**

Directive 2014/24/EU

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**Section I: Contracting authority**

**I.1. Name and addresses**

Official name: Skatteverket  
National registration number: 202100-5448  
Postal address: Skatteverket  
Town: Malmö  
NUTS code: SE110 Stockholms län  
Postal code: 20530  
Country: Sweden  
Contact person: Jonas Björner  
E-mail: [jonas.bjorner@skatteverket.se](mailto:jonas.bjorner@skatteverket.se)  
**Internet address(es):**  
Main address: <http://www.skatteverket.se>

**I.3. Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at: <https://tendsign.com/doc.aspx?Uniqueld=afolrwecbm&GoTo=Docs>  
Additional information can be obtained from the abovementioned address  
Tenders or requests to participate must be submitted electronically via: <https://tendsign.com/doc.aspx?Uniqueld=afolrwecbm&GoTo=Tender>

**I.4. Type of the contracting authority**

Ministry or any other national or federal authority, including their regional or local subdivisions

**I.5. Main activity**

General public services

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**Section II: Object**

**II.1. Scope of the procurement**

**II.1.1. Title**

Nummerupplysningstjänster 2023  
Reference number: 8-2267316

**II.1.2. Main CPV code**

79511000 Telephone operator services

**II.1.3. Type of contract**

Services

**II.1.4. Short description**

Upphandling gällande nummerupplysningstjänster och SMS tjänster.

#### **II.1.5. Estimated total value**

#### **II.1.6. Information about lots**

This contract is divided into lots: no

### **II.2. Description**

#### **II.2.2. Additional CPV code(s)**

64212100 Short Message Service (SMS) services, 79512000 Call centre

#### **II.2.3. Place of performance**

NUTS code: SE110 Stockholms län

Main site or place of performance: Solna

#### **II.2.4. Description of the procurement**

Upphandling gällande nummerupplysningstjänster och SMS tjänster.

#### **II.2.5. Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.6. Estimated value**

#### **II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Start: 01/06/2023 End: 30/05/2025

This contract is subject to renewal: yes

Description of renewals:

2 förlängning/ar á 12 månader

#### **II.2.10. Information about variants**

Variants will be accepted: no

#### **II.2.11. Information about options**

Options: no

#### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

#### **II.2.14. Additional information**

### **Section IV: Procedure**

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#### **IV.1. Description**

##### **IV.1.1. Type of procedure**

Open procedure

##### **IV.1.3. Information about a framework agreement or a dynamic purchasing system**

##### **IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: yes

#### **IV.2. Administrative information**

**IV.2.2. Time limit for receipt of tenders or requests to participate**

Date: 17/04/2023 Local time: 12:00

**IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates**

**IV.2.4. Languages in which tenders or requests to participate may be submitted**

Swedish

**IV.2.6. Minimum time frame during which the tenderer must maintain the tender**

Tender must be valid until: 21/09/2023

**IV.2.7. Conditions for opening of tenders**

Date: 18/04/2023 Local time: 13:00

**Section VI: Complementary information**

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**VI.1. Information about recurrence**

This is a recurrent procurement: no

**VI.3. Additional information**

Merzell annons: <https://opic.com/id/afolrwecbm>

**VI.4. Procedures for review**

**VI.4.1. Review body**

Official name: Förvaltningsrätten i Stockholm

Town: Stockholm

Country: Sweden

**VI.5. Date of dispatch of this notice**

13/03/2023