

United Kingdom-Bristol: Time accounting or human resources software development services

OJ S 90/2016 11/05/2016

Contract notice

Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Bristol & Weston NHS Purchasing Consortium

Postal address: Level 3, Whitefriars, Lewins Mead

Town: Bristol

NUTS code: UKK11 Bristol, City of

Postal code: BS1 2NT

Country: United Kingdom

Contact person: Lucy Barker

E-mail: lucy.barker@uhbristol.nhs.uk

Telephone: +44 1173420815

Internet address(es):Main address: <http://www.bwpc.nhs.uk/>Address of the buyer profile: <https://uk.eu-supply.com/ctm/Company/CompanyInformation/Index/45644>**I.2. Information about joint procurement**

The contract is awarded by a central purchasing body

I.3. CommunicationThe procurement documents are available for unrestricted and full direct access, free of charge, at: https://uk.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=15852&B=NHSSW

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: https://uk.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=15852&B=NHSSW

Tenders or requests to participate must be submitted to the abovementioned address

I.4. Type of the contracting authority

Body governed by public law

I.5. Main activity

Health

Section II: Object

II.1. Scope of the procurement**II.1.1. Title**

E-Rostering.

Reference number: BWPC RA7

II.1.2.

Main CPV code

72212450 Time accounting or human resources software development services

II.1.3. Type of contract

Services

II.1.4. Short description

University Hospitals Bristol NHS Foundation Trust requires an Electronic Rostering System. The system will provide a robust dashboard to support operational management, with staffing information at ward, division and Trust level. This will provide key assurance on safe and effective use of rostering across the trust. The system will include real time acuity and dependency scoring, providing accurate information regarding workload demand. This will allow nurse staffing to be effectively aligned with variations in demand in a flexible and informed way.

With the potential of 7 day working for more services, the need for a proven e-rostering system to cater for more than just nursing will be imperative, for efficient and effective use of the whole staffing resource. The new system would also be able to support rostering of: Allied Health professionals (phase 2 roll out), Healthcare Scientists, Medical and Dental, Facility and Estates staff Administrative and Clerical staff.

II.1.5. Estimated total value**II.1.6. Information about lots**

This contract is divided into lots: no

II.2. Description**II.2.2. Additional CPV code(s)**

48000000 Software package and information systems, 48100000 Industry specific software package, 72261000 Software support services, 72268000 Software supply services

II.2.3. Place of performance

NUTS code: UKK11 Bristol, City of

II.2.4. Description of the procurement

There is a business and clinical need to replace (or upgrade the existing) electronic rostering system in UH Bristol. Electronic rostering is the most efficient method of planning and tracking trust staffing against service requirements and has steadily increased its importance as a core system within the Trust.

The new system will provide a robust user dashboard to support operational management, with visible nurse staffing information at ward, division and Trust level. This will provide key assurance on safe and effective use of nurse rostering across the trust on a daily basis.

The new system will include a real time acuity and dependency scoring system, providing accurate information regarding workload demand. This will allow nurse staffing to be effectively aligned with variations in demand in a flexible and informed way.

With the potential of 7 day working for more services, the need for a proven e-rostering system to cater for more than just nursing will be imperative, for efficient and effective use of the whole staffing resource. The new system would also be able to support rostering of:

- Allied health professionals (phase 2 roll out),
- Healthcare scientists,
- Medical and dental,
- Facility and estates staff administrative and clerical staff.

Electronic Rostering management system — overview of requirements:

The system must have the following features and meet the full detailed specification where applicable:

- Includes an automated reporting suite that covers statutory and ad hoc reporting requirements (Safe Staffing reports) on both substantive and temporary staffing;
- Ward level reports easily available from the roster for ward sisters, matrons and heads of nursing;
- Reporting tools include the ability to monitor rostering compliance; key performance indicators and staff utilisation that are currently resource intensive as they are produced manually;
- Trust wide view of staffing in real-time providing assurance that staffing is accurately assessed;
- A recognised real time acuity and dependency scoring system software package;
- Real time visibility of areas with high acuity and dependency, allowing resources to be redirected in a targeted and informed way;
- Provides an informed system to controlling agency and bank costs, by having an improved and daily operational overview of staffing and patient acuity and dependency;
- Provides clear visibility that when requested, temporary staffing (agency and bank) are deployed in areas of highest need;
- Supports multi location based rostering (e.g. theatres and Allied Health Professionals) and provides the ability to roster a variable skill mix;
- Full interface with a third party temporary staffing department if required;
- Supports improved sickness reporting capability into ESR;
- Accepts outbound information on assignments from ESR e.g. changes in banding;
- Demonstrable use in an Healthcare setting within the UK.

Contract Start 2016 to continue until 2026 with break points at 2021, 2023, 2024, 2025 and 2026.

II.2.5. Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value

Value excluding VAT: 20 000,00 GBP

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 120

This contract is subject to renewal: yes

Description of renewals:

Contract Renewal once contract expires upon completion of term.

II.2.10. Information about variants

Variants will be accepted: yes

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Bristol and Weston NHS Purchasing Consortium reserve the right for organisations to utilise this contract if required during the Contract Term. Organisations within currently within the remit of the Consortium — North Bristol NHS Trust, University Hospitals Bristol NHS Foundation Trust, Weston Area Health NHS Trust, Bristol Community Health CIC, North Somerset Community Partnership CIC.

Section III: Legal, economic, financial and technical information

III.1. Conditions for participation

III.1.2. Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3. Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

IV.2. Administrative information

IV.2.2. Time limit for receipt of tenders or requests to participate

Date: 09/06/2016 Local time: 16:00

IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.2.4. Languages in which tenders or requests to participate may be submitted

English

IV.2.6. Minimum time frame during which the tenderer must maintain the tender

Tender must be valid until: 09/09/2016

IV.2.7. Conditions for opening of tenders

Date: 09/06/2016 Local time: 16:00

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.2. Information about electronic workflows

Electronic ordering will be used

Electronic payment will be used

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: Bristol & Weston NHS Purchasing Consortium

Postal address: Level 3, Lewins Mead

Town: Bristol

Postal code: BS1 2NT

Country: United Kingdom

Telephone: +44 1173420815

VI.5. Date of dispatch of this notice

09/05/2016