

**United Kingdom-Wokingham: Other community, social and personal services**  
**OJ S 68/2019 05/04/2019**  
**Contract award notice**  
**Services**

**Legal Basis:**

Directive 2014/24/EU

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**Section I: Contracting authority**

**I.1. Name and addresses**

Official name: Wokingham Borough Council

Postal address: Civic Offices, Shute End

Town: Wokingham

NUTS code: UK United Kingdom

Postal code: RG40 1BN

Country: United Kingdom

Contact person: Ms Sarah Paine

E-mail: [sarah.paine@wokingham.gov.uk](mailto:sarah.paine@wokingham.gov.uk)

Telephone: +44 1189746384

**Internet address(es):**

Main address: <http://www.wokingham.gov.uk>

Address of the buyer profile: <http://www.wokingham.gov.uk>

**I.1. Name and addresses**

Official name: The Royal Borough of Windsor and Maidenhead

Postal address: Town Hall, Saint Ives Road

Town: Maidenhead

NUTS code: UK United Kingdom

Postal code: SL6 1RF

Country: United Kingdom

Contact person: Deborah Mbofana

E-mail: [deborah.mbofana@wokingham.gov.uk](mailto:deborah.mbofana@wokingham.gov.uk)

Telephone: +44 1628683196

**Internet address(es):**

Main address: [www.rbwm.gov.uk](http://www.rbwm.gov.uk)

**I.2. Information about joint procurement**

The contract involves joint procurement

**I.4. Type of the contracting authority**

Regional or local authority

**I.5. Main activity**

General public services

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**Section II: Object**

**II.1. Scope of the procurement**

### **II.1.1. Title**

Independent Advocacy Services for Adults and Young People (16 years) — Joint Procurement between RBWM and Wokingham  
Reference number: DN384497

### **II.1.2. Main CPV code**

98000000 Other community, social and personal services

### **II.1.3. Type of contract**

Services

### **II.1.4. Short description**

Wokingham Borough Council (WBC) is inviting tenders for the provision of an independent advocacy service for adults and young people (16+ years) for both WBC and the Royal Borough of Windsor and Maidenhead (RBWM). WBC and RBWM are seeking to develop a single pathway to meet all statutory advocacy requirements. We are inviting a single provider to tender to deliver this service. By working together to commission a single contract with a single point of entry we aim to achieve:

- greater coordination of services for customers,
- reduction in duplication of services,
- efficiencies for the commissioners and provider,
- increased sharing of best practice,
- development of common protocols,
- clear and consistent quality standards.

WBC is inviting tenders for the provision of independent advocacy services for adults and young people, namely:

- Independent Mental Capacity Advocate/Relevant Persons Paid Representative,
- Care Act Advocacy,
- NHS Complaints Advocacy,
- Independent Mental Health Act Advocacy.

### **II.1.6. Information about lots**

This contract is divided into lots: no

### **II.1.7. Total value of the procurement**

Value excluding VAT: 1 015 000,00 GBP

## **II.2. Description**

### **II.2.2. Additional CPV code(s)**

85300000 Social work and related services

### **II.2.3. Place of performance**

NUTS code: UK United Kingdom

NUTS code: UKJ11 Berkshire

### **II.2.4. Description of the procurement**

Wokingham Borough Council is pleased to announce that it is inviting tenders for the provision of an independent advocacy service for adults and young people (16+ years) for both Wokingham Borough Council and the Royal Borough of Windsor and Maidenhead. Wokingham Borough Council and the Royal Borough of Windsor and Maidenhead are seeking to rationalise their current advocacy contracts with the aim of developing a single pathway which will meet all statutory advocacy requirements. The commissioning authorities are

inviting a single provider to tender to deliver this service. The current approach to the provision of health and adult social care services of promoting independence by putting people in control of their care and support with both the local and national drive is towards outcome focussed, person centred support with the aim of preventing, reducing and delaying the need for care or support. The commissioning authorities recognise that this cannot be achieved without understanding the views, wishes, aspirations and needs of the customer, which requires the active involvement of the customer, their carers and families. Advocacy is an important feature within this process, enabling vulnerable people to be involved by having their voices heard and expressing their views. By working together to commission a single contract with a single point of entry we aim to achieve:

- greater coordination of services for customers,
- reduction in duplication of services,
- efficiencies for the commissioners and provider,
- increased sharing of best practice,
- development of common protocols,
- clear and consistent quality standards.

The main objectives of the service will include:

- supporting customers to develop a range of natural supports, including self-advocacy to assist them towards independence and social inclusion,
- assessment at the single point of entry and redirecting to more appropriate services where required,
- one-to-one time limited issue based advocacy. Promoting access to the service in a range of settings,
- marketing the service appropriately,
- meet statutory requirements for advocacy that are included within the scope of this specification.

Wokingham Borough Council is inviting tenders for the provision of a range of independent advocacy services for adults and young people (16+years), namely:

- 1) Independent Mental Capacity Advocate (IMCA)/Relevant Persons Paid Representative (RPPR);
- 2) Care Act Advocacy (CAA);
- 3) NHS Complaints Advocacy (NHS-CA);
- 4) Independent Mental Health Act Advocacy (IMHA).

#### **II.2.5. Award criteria**

Quality criterion - Name: Quality of service specification / Weighting: 27

Quality criterion - Name: Performance measurement / Weighting: 12

Quality criterion - Name: Additional benefits / Weighting: 9

Quality criterion - Name: Partnership working / Weighting: 6

Quality criterion - Name: Service promotion / Weighting: 6

Cost criterion - Name: Block contract price / Weighting: 0

Cost criterion - Name: Block contract quantity / Weighting: 30

Cost criterion - Name: Future potential spot purchasing / Weighting: 10

#### **II.2.11. Information about options**

Options: no

#### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

## II.2.14. Additional information

### Section IV: Procedure

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#### IV.1. Description

##### IV.1.1. Type of procedure

Open procedure

##### IV.1.3. Information about a framework agreement or a dynamic purchasing system

##### IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

#### IV.2. Administrative information

##### IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2018/S 248-573431](#)

##### IV.2.8. Information about termination of dynamic purchasing system

##### IV.2.9. Information about termination of call for competition in the form of a prior information notice

### Section V: Award of contract

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A contract/lot is awarded: yes

#### V.2. Award of contract

##### V.2.1. Date of conclusion of the contract

29/03/2019

##### V.2.2. Information about tenders

Number of tenders received: 3

The contract has been awarded to a group of economic operators: no

##### V.2.3. Name and address of the contractor

Official name: seAp

Postal address: Town Hall, Queens Square

Town: Hastings

NUTS code: UK United Kingdom

Postal code: TN34 1TL

Country: United Kingdom

The contractor is an SME: yes

##### V.2.4. Information on value of the contract/lot

Total value of the contract/lot: 1 015 000,00 GBP

##### V.2.5. Information about subcontracting

### Section VI: Complementary information

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#### VI.3. Additional information

#### **VI.4. Procedures for review**

##### **VI.4.1. Review body**

Official name: The High Court of Justice

Postal address: 7 Rolls Buildings, Fetter Lane

Town: London

Postal code: EC4A 1NL

Country: United Kingdom

Telephone: +44 2079477156

##### **VI.5. Date of dispatch of this notice**

02/04/2019