

160642-2026 - Result

Spain – Travel agency, tour operator and tourist assistance services – Contratación de los servicios de agencia de viajes (información, asesoramiento, reserva, confirmación, expediente de bonos y billetes, etc) para la Cámara Oficial de Comercio, Industria, Servicios y Navegación de Santa Cruz de Tenerife

OJ S 47/2026 09/03/2026

**Contract or concession award notice – standard regime
Services**

1. Buyer

1.1. Buyer

Official name: Presidencia de la Cámara Oficial de Comercio, Industria, Servicios y Navegación de Santa Cruz de Tenerife

Email: secretaria@camaratenerife.es

Legal type of the buyer: Body governed by public law, controlled by a regional authority

Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: Contratación de los servicios de agencia de viajes (información, asesoramiento, reserva, confirmación, expediente de bonos y billetes, etc) para la Cámara Oficial de Comercio, Industria, Servicios y Navegación de Santa Cruz de Tenerife

Description: Conforme a lo establecido en los pliegos de condiciones

Procedure identifier: 0e7d5fbe-7c51-4f54-a44f-1fb6dc338bb4

Previous notice: 8b397989-24df-49b2-85d2-ef282d767746-01

Internal identifier: 79/2025

Type of procedure: Open

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 63500000 Travel agency, tour operator and tourist assistance services

Additional classification (cpv): 63510000 Travel agency and similar services

2.1.2. Place of performance

Country subdivision (NUTS): Tenerife (ES709)

Country: Spain

2.1.4. General information

Legal basis:

Directive 2014/24/EU

5. Lot

5.1. Lot: LOT-0000

Title: Contratación de los servicios de agencia de viajes (información, asesoramiento, reserva, confirmación, expediente de bonos y billetes, etc) para la Cámara Oficial de Comercio, Industria, Servicios y Navegación de Santa Cruz de Tenerife
Description: Conforme a lo establecido en los pliegos de condiciones
Internal identifier: 79/2025

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 63500000 Travel agency, tour operator and tourist assistance services

Additional classification (cpv): 63510000 Travel agency and similar services

5.1.2. Place of performance

Country subdivision (NUTS): Tenerife (ES709)

Country: Spain

5.1.6. General information

Procurement Project fully or partially financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

5.1.7. Strategic procurement

Aim of strategic procurement: No strategic procurement

5.1.10. Award criteria

Criterion:

Type: Price

Description: A1_ Precio de la prestación del servicio.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 40

Criterion:

Type: Quality

Description: A2_ Reducción del plazo de respuesta.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 10

Criterion:

Type: Quality

Description: A3_ Disponibilidad de herramienta informática.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 10

Criterion:

Type: Quality

Description: A4_ Atención personalizada.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 5

Criterion:

Type: Quality

Description: A5_ Capacidad de reserva de vuelos sin emisión o cancelación de billetes.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 10

Criterion:

Type: Quality

Description: A6_ Sostenibilidad y Responsabilidad ambiental.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 5

Criterion:

Type: Quality

Description: B1_ Memoria técnica de ejecución del contrato.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 20

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Presidencia de la Cámara Oficial de Comercio, Industria, Servicios y Navegación de Santa Cruz de Tenerife - Cámara Oficial de Comercio, Industria, Servicios y Navegación de Santa Cruz de Tenerife

Information about review deadlines: Conforme a lo establecido en los pliegos y en la legislación vigente.

Organisation providing more information on the review procedures: Presidencia de la Cámara Oficial de Comercio, Industria, Servicios y Navegación de Santa Cruz de Tenerife -

Presidencia de la Cámara Oficial de Comercio, Industria, Servicios y Navegación de Santa Cruz de Tenerife

6. Results

Value of all contracts awarded in this notice: 80 000,00 EUR

6.1. Result lot identifier: LOT-0000

Winner selection status: At least one winner was chosen.

6.1.2. Information about winners

Winner:

Official name: VIAJES INSULAR, S.A.

Tender:

Tender identifier: REF TEN-0001/LOT-0000

Identifier of lot or group of lots: LOT-0000

Value of the tender: 80 000,00 EUR

The tender was ranked: no

Subcontracting: No

Contract information:

Identifier of the contract: 79/2025

Date on which the winner was chosen: 06/02/2026

Date of the conclusion of the contract: 03/03/2026

6.1.4. Statistical information

Received tenders or requests to participate:

Type of received submissions: Tenders from micro, small or medium tenderers

Number of tenders or requests to participate received: 1

Type of received submissions: Tenders

Number of tenders or requests to participate received: 2

Range of tenders:

Value of the lowest admissible tender: 80 000,00 EUR

Value of the highest admissible tender: 80 000,00 EUR

8. Organisations

8.1. ORG-0001

Official name: Presidencia de la Cámara Oficial de Comercio, Industria, Servicios y Navegación de Santa Cruz de Tenerife

Registration number: 11205610164321

Registration number: Q3873003B

Town: Santa Cruz de Tenerife

Postcode: 38003

Country subdivision (NUTS): Tenerife (ES709)

Country: Spain

Contact point: Presidencia de la Cámara Oficial de Comercio, Industria, Servicios y Navegación de Santa Cruz de Tenerife

Email: secretaria@camaratenerife.es

Telephone: +34 922100400

Buyer profile: <https://contrataciondelestado.es/wps/poc?uri=deeplink:perfilContratante&idBp=iSE6vDyA%2BTEBPRBxZ4nJ%2Fg%3D%3D>

Other contact points:

Official name: Presidencia de la Cámara Oficial de Comercio, Industria, Servicios y Navegación de Santa Cruz de Tenerife

Town: Santa Cruz de Tenerife

Postcode: 38003

Country subdivision (NUTS): Madrid (ES300)

Country: Spain

Other contact points:

Official name: Cámara Oficial de Comercio, Industria, Servicios y Navegación de Santa Cruz de Tenerife

Town: Santa Cruz de Tenerife

Postcode: 38003

Country subdivision (NUTS): Tenerife (ES709)

Country: Spain

Roles of this organisation:

Buyer

Review organisation

Organisation providing more information on the review procedures

8.1. ORG-0002

Official name: VIAJES INSULAR, S.A.

Size of the economic operator: Micro, small, or medium

Registration number: A35004670

Town: LAS PALMAS DE GRAN CANARIA

Postcode: 35011

Country subdivision (NUTS): Gran Canaria (ES705)

Country: Spain

Email: asistenciadireccion@viajesinsular.es

Telephone: +034 928495222

Roles of this organisation:

Tenderer

Beneficial owner:

Nationality of the owner: Spain

Winner of these lots: LOT-0000

Notice information

Notice identifier/version: 43ab3e92-6715-4407-bacd-5d82acdfcb74 - 01

Form type: Result

Notice type: Contract or concession award notice – standard regime

Notice subtype: 29

Notice dispatch date: 06/03/2026 11:49:02 (UTC+01:00) Central European Time, Western European Summer Time

Languages in which this notice is officially available: Spanish

Notice publication number: 160642-2026

OJ S issue number: 47/2026

Publication date: 09/03/2026