

**Netherlands-The Hague: Telecommunications services**

OJ S 61/2022 28/03/2022

**Contract notice****Services****Legal Basis:**

Directive 2014/24/EU

**Section I: Contracting authority**

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**I.1. Name and addresses**

Official name: Ministry of Foreign Affairs

National registration number: 50555596

Postal address: Rijnstraat 8

Town: Den Haag

NUTS code: NL Nederland

Postal code: 2511 CW

Country: Netherlands

Contact person: Inge Flim

E-mail: [inge.flim@rijksoverheid.nl](mailto:inge.flim@rijksoverheid.nl)

Telephone: +31 650186454

**Internet address(es):**Main address: <https://www.rijksoverheid.nl/ministeries/ministerie-van-buitenlandse-zaken>Address of the buyer profile: <https://eu.eu-supply.com/ctm/Company/CompanyInformation/Index/398166>**I.3. Communication**The procurement documents are available for unrestricted and full direct access, free of charge, at: [http://eu.eu-supply.com/app/rfq/rwlentrance\\_s.asp?PID=327264&B=CTMSOLUTION](http://eu.eu-supply.com/app/rfq/rwlentrance_s.asp?PID=327264&B=CTMSOLUTION)[PID=327264&B=CTMSOLUTION](http://eu.eu-supply.com/app/rfq/rwlentrance_s.asp?PID=327264&B=CTMSOLUTION)

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: [http://eu.eu-supply.com/app/rfq/rwlentrance\\_s.asp?PID=327264&B=CTMSOLUTION](http://eu.eu-supply.com/app/rfq/rwlentrance_s.asp?PID=327264&B=CTMSOLUTION)

Tenders or requests to participate must be submitted to the abovementioned address

**I.4. Type of the contracting authority**

Ministry or any other national or federal authority, including their regional or local subdivisions

**I.5. Main activity**

General public services

**Section II: Object**

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**II.1. Scope of the procurement****II.1.1. Title**

BZ - EA - Real-time monitoring and communication with refugees and host communities in Lebanon and Turkey

Reference number: 20801059.001

**II.1.2. Main CPV code**

64200000 Telecommunications services

**II.1.3. Type of contract**

Services

**II.1.4. Short description**

The aim of this tender is to ensure that the Netherlands gains a better understanding of the protection situation of Syrian refugees in Turkey and Lebanon, including return dynamics, through direct safe communication, through technology that ensures a wide reach and swift and easily accessible communication, such as mobile technology, with refugees and their host communities. The Programme of requirements (Annex 1) contains a detailed description of the services to be provided.

**II.1.5. Estimated total value**

Value excluding VAT: 700 000,00 EUR

**II.1.6. Information about lots**

This contract is divided into lots: no

**II.2. Description****II.2.2. Additional CPV code(s)**

48000000 Software package and information systems, 48700000 Software package utilities, 64000000 Postal and telecommunications services, 79300000 Market and economic research; polling and statistics, 79342310 Customer survey services

**II.2.3. Place of performance**

NUTS code: NL Nederland

**II.2.4. Description of the procurement**

The aim of this tender is to ensure that the Netherlands gains a better understanding of the protection situation of Syrian refugees in Turkey and Lebanon, including return dynamics, through direct safe communication, through technology that ensures a wide reach and swift and easily accessible communication, such as mobile technology, with refugees and their host communities. The Programme of requirements (Annex 1) contains a detailed description of the services to be provided.

**II.2.5. Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

**II.2.6. Estimated value**

Value excluding VAT: 700 000,00 EUR

**II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 36

This contract is subject to renewal: no

**II.2.10. Information about variants**

Variants will be accepted: no

**II.2.11. Information about options**

Options: no

### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

### **II.2.14. Additional information**

## **Section III: Legal, economic, financial and technical information**

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### **III.1. Conditions for participation**

#### **III.1.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers**

List and brief description of conditions:

See Tenderdocuments

#### **III.1.2. Economic and financial standing**

Selection criteria as stated in the procurement documents

#### **III.1.3. Technical and professional ability**

Selection criteria as stated in the procurement documents

## **Section IV: Procedure**

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### **IV.1. Description**

#### **IV.1.1. Type of procedure**

Open procedure

#### **IV.1.3. Information about a framework agreement or a dynamic purchasing system**

#### **IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: yes

### **IV.2. Administrative information**

#### **IV.2.2. Time limit for receipt of tenders or requests to participate**

Date: 16/05/2022 Local time: 10:00

#### **IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates**

#### **IV.2.4. Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.6. Minimum time frame during which the tenderer must maintain the tender**

Tender must be valid until: 12/09/2022

#### **IV.2.7. Conditions for opening of tenders**

Date: 16/05/2022 Local time: 10:30

Place:

The Hague

Information about authorised persons and opening procedure: Inge Flim, projectsecretary

## **Section VI: Complementary information**

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**VI.1. Information about recurrence**

This is a recurrent procurement: no

**VI.2. Information about electronic workflows**

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

**VI.3. Additional information****VI.4. Procedures for review****VI.4.1. Review body**

Official name: Arrondissementsrechtbank Den Haag

Postal address: Prins Clauslaan 60

Town: Den Haag

Postal code: 2595 AJ

Country: Netherlands

E-mail: [voorlichting.rb.den.haag@rechtspraak.nl](mailto:voorlichting.rb.den.haag@rechtspraak.nl)

Telephone: +31 883622200

Internet address: <https://www.rechtspraak.nl/Organisatie-en-contact/Organisatie/Rechtbanken/Rechtbank-Den-Haag>

**VI.4.3. Review procedure**

Precise information on deadline(s) for review procedures:

The standstill period commences the day after publication of the Award Decision on CTM. The standstill period lasts 20 calendar days. During this period, you have the opportunity to take legal measures against the Award Decision. The standstill period sets a strict deadline. After the standstill period, you will no longer be able to object to the Award Decision because your right to do so will have lapsed. We are then free to enter into an Agreement. You can read more about the standstill period in section 2.127 of the Public Procurement Act 2012.

**VI.5. Date of dispatch of this notice**

23/03/2022