

**United Kingdom-London: Lift-maintenance services**  
**OJ S 83/2017 28/04/2017**  
**Contract notice**  
**Services**

**Legal Basis:**

Directive 2014/24/EU

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**Section I: Contracting authority**

**I.1. Name and addresses**

Official name: One Direct Maintenance Limited

Postal address: 100 Chalk Farm Road

Town: London

NUTS code: UKI12 Inner London - East

Postal code: NW1 8EH

Country: United Kingdom

Contact person: Terry Ireland

E-mail: [tireland@onehousing.co.uk](mailto:tireland@onehousing.co.uk)

**Internet address(es):**

Main address: [www.onehousing.co.uk](http://www.onehousing.co.uk)

**I.3. Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at: <https://xantive.supplierselect.com/>

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted to the abovementioned address

**I.4. Type of the contracting authority**

Body governed by public law

**I.5. Main activity**

Housing and community amenities

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**Section II: Object**

**II.1. Scope of the procurement**

**II.1.1. Title**

Passenger Lift — Comprehensive Maintenance, Servicing and Reactive Repairs.

Reference number: 001-TI-ODML

**II.1.2. Main CPV code**

50750000 Lift-maintenance services

**II.1.3. Type of contract**

Services

**II.1.4. Short description**

One Direct Maintenance Limited (ODML) on behalf of One Housing Group are looking to procure a lift maintenance contract covering maintenance and repair to its portfolio (c280) of passenger lifts on a comprehensive maintenance basis.

#### **II.1.5. Estimated total value**

Value excluding VAT: 550 000,00 GBP

#### **II.1.6. Information about lots**

This contract is divided into lots: yes

Tenders may be submitted for all lots

Maximum number of lots that may be awarded to one tenderer: 2  
The contracting authority reserves the right to award contracts combining the following lots or groups of lots:

Lot 1 and 2;

Lot 1 and 3.

A single supplier will not be awarded Lots 2 and 3.

In the event of a single tenderer winning all 3 Lots: This tenderer will be awarded Lot 1 and 2 with the second placed tenderer being awarded Lot 2.

### **II.2. Description**

#### **II.2.1. Title**

Lot 1 — 16 passenger lifts with propriety programs requiring specialist knowledge, tools, parts and codes in order to maintain the lifts (16 units)

Lot No: 1

#### **II.2.2. Additional CPV code(s)**

50750000 Lift-maintenance services

#### **II.2.3. Place of performance**

NUTS code: UKI London

Main site or place of performance: London and the South East of the UK.

#### **II.2.4. Description of the procurement**

The successful provider will be expected to provide comprehensive repairs and maintenance service for the Group's 16 passenger lifts.

The lifts shall be maintained to a high standard and the works shall include the following:

a) Planned Preventive Maintenance.

b) Emergency Maintenance.

c) Responsive Repairs including remedial works following lift thorough examination reports (LOLER) / Callouts (Normal Working Hours and Out of Hours).

d) Entrapment Management.

e) Minor and Major Repairs, Parts Replacements, and Alterations.

f) Any Supplementary Tests Required, Supporting a Thorough Lift Examination.

g) Management and Administration of The Planned and Reactive Repair Requests Via a Portal on Client Repairs System.

h) Maintenance of a Passenger Lift Database.

i) Monitoring Via Electronic Monitoring Unit (EMU) and Lift. Monitoring Web Portal.

j) Arranging Appointments for The Servicing and Responsive Repairs.

The above list is not exhaustive and all lift services are deemed to be included.

The Service Provider shall carry out all necessary minor repairs and replacements so as to maintain the optimum performance and longevity of each passenger lift.

Minor repairs and replacements shall be carried out by the SP during regular maintenance or callout visits.

**II.2.5. Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

**II.2.6. Estimated value**

**II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 36

This contract is subject to renewal: yes

Description of renewals:

The contract can be extended for a further period of 2 years in 1 year increments.

**II.2.9. Information about the limits on the number of candidates to be invited**

Envisaged number of candidates: 6 Objective criteria for choosing the limited number of candidates:

Applicants will be required to complete a Selection Questionnaire ('SQ') consistent with the Public Contract Regulations 2014/24/EU of the European Parliament and of the Council. The criteria for choosing the number of candidates will be set out in the SQ. The SQ is available at the email address given at 1.3 (Communication) of this Contract Notice.

**II.2.10. Information about variants**

Variants will be accepted: no

**II.2.11. Information about options**

Options: no

**II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

**II.2.14. Additional information**

**II.2. Description**

**II.2.1. Title**

Lot 2 — Passenger Lifts — East London (142 units)

Lot No: 2

**II.2.2. Additional CPV code(s)**

50750000 Lift-maintenance services

**II.2.3. Place of performance**

NUTS code: UKI London

**II.2.4. Description of the procurement**

The successful provider will be expected to provide comprehensive repairs and maintenance service for the Group's 142 passenger lifts.

The lifts shall be maintained to a high standard and the works shall include the following:

a) Planned Preventive Maintenance.

b) Emergency Maintenance.

c) Responsive Repairs including remedial works following lift thorough examination reports (LOLER) / Callouts (Normal Working Hours and Out of Hours).

- d) Entrapment Management.
- e) Minor and Major Repairs, Parts Replacements, and Alterations.
- f) Any Supplementary Tests Required, Supporting a Thorough Lift Examination.
- g) Management and Administration of The Planned and Reactive Repair Requests Via a Portal on Client Repairs System.
- h) Maintenance of a Passenger Lift Database.
- i) Monitoring Via Electronic Monitoring Unit (EMU) and Lift. Monitoring Web Portal.
- j) Arranging Appointments for The Servicing and Responsive Repairs.

The above list is not exhaustive and all lift services are deemed to be included.

The Service Provider shall carry out all necessary minor repairs and replacements so as to maintain the optimum performance and longevity of each passenger lift.

Minor repairs and replacements shall be carried out by the SP during regular maintenance or callout visits.

#### **II.2.5. Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.6. Estimated value**

#### **II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 36

This contract is subject to renewal: yes

Description of renewals:

The contract can be extended for a further period of 2 years in 1 year increments.

#### **II.2.9. Information about the limits on the number of candidates to be invited**

Envisaged number of candidates: 6 Objective criteria for choosing the limited number of candidates:

Applicants will be required to complete s Selection Questionnaire ('SQ') consistent with the Public Contract Regulations 2014/24/EU of the European Parliament and of the Council. The criteria for choosing the number of candidates will be set out in the SQ. The SQ is available at the email address given at 1.3 (Communication) of this Contract Notice.

#### **II.2.10. Information about variants**

Variants will be accepted: no

#### **II.2.11. Information about options**

Options: no

#### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: no

#### **II.2.14. Additional information**

##### **II.2. Description**

##### **II.2.1. Title**

Lot 3 — Passenger Lifts — Central, North and West London (110 units)

Lot No: 3

##### **II.2.2. Additional CPV code(s)**

50750000 Lift-maintenance services

### **II.2.3. Place of performance**

NUTS code: UKI London

### **II.2.4. Description of the procurement**

The successful provider will be expected to provide comprehensive repairs and maintenance service for the Group's 110 passenger lifts.

The lifts shall be maintained to a high standard and the works shall include the following:

- a) Planned Preventive Maintenance.
- b) Emergency Maintenance.
- c) Responsive Repairs including remedial works following lift thorough examination reports (LOLER) / Callouts (Normal Working Hours and Out of Hours).
- d) Entrapment Management.
- e) Minor and Major Repairs, Parts Replacements, and Alterations.
- f) Any Supplementary Tests Required, Supporting a Thorough Lift Examination.
- g) Management and Administration of The Planned and Reactive Repair Requests Via a Portal on Client Repairs System.
- h) Maintenance of a Passenger Lift Database.
- i) Monitoring Via Electronic Monitoring Unit (EMU) and Lift. Monitoring Web Portal.
- j) Arranging Appointments for The Servicing and Responsive Repairs.

The above list is not exhaustive and all lift services are deemed to be included.

The Service Provider shall carry out all necessary minor repairs and replacements so as to maintain the optimum performance and longevity of each passenger lift.

Minor repairs and replacements shall be carried out by the SP during regular maintenance or callout visits.

### **II.2.5. Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.6. Estimated value**

### **II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 36

This contract is subject to renewal: yes

Description of renewals:

The contract can be extended for a further period of 2 years in 1 year increments.

### **II.2.9. Information about the limits on the number of candidates to be invited**

Envisaged number of candidates: 6 Objective criteria for choosing the limited number of candidates:

Applicants will be required to complete s Selection Questionnaire ('SQ') consistent with the Public Contract Regulations 2014/24/EU of the European Parliament and of the Council. The criteria for choosing the number of candidates will be set out in the SQ. The SQ is available at the email address given at 1.3 (Communication) of this Contract Notice.

### **II.2.10. Information about variants**

Variants will be accepted: no

### **II.2.11. Information about options**

Options: no

### **II.2.13.**

## **Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

### **II.2.14. Additional information**

## **Section III: Legal, economic, financial and technical information**

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### **III.1. Conditions for participation**

#### **III.1.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers**

List and brief description of conditions:

Details can be found within the Tender Documents.

#### **III.1.2. Economic and financial standing**

Selection criteria as stated in the procurement documents

#### **III.1.3. Technical and professional ability**

Selection criteria as stated in the procurement documents

### **III.2. Conditions related to the contract**

#### **III.2.3. Information about staff responsible for the performance of the contract**

Obligation to indicate the names and professional qualifications of the staff assigned to performing the contract

## **Section IV: Procedure**

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### **IV.1. Description**

#### **IV.1.1. Type of procedure**

Restricted procedure

#### **IV.1.3. Information about a framework agreement or a dynamic purchasing system**

#### **IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: no

### **IV.2. Administrative information**

#### **IV.2.2. Time limit for receipt of tenders or requests to participate**

Date: 30/05/2017

#### **IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates**

Date: 15/06/2017

#### **IV.2.4. Languages in which tenders or requests to participate may be submitted**

English

## **Section VI: Complementary information**

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### **VI.1.**

**Information about recurrence**

This is a recurrent procurement: no

**VI.2. Information about electronic workflows**

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

**VI.3. Additional information****VI.4. Procedures for review****VI.4.1. Review body**

Official name: One Housing Group

Town: London

Country: United Kingdom

**VI.5. Date of dispatch of this notice**

26/04/2017