

**Denmark-Albertslund: IT services: consulting, software development, Internet and support**  
**OJ S 83/2017 28/04/2017**  
**Contract award notice**  
**Services**

**Legal Basis:**

Directive 2014/24/EU

**Section I: Contracting authority**

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**I.1. Name and addresses**

Official name: Albertslund Kommune

Postal address: Nordmarks Allé

Town: Albertslund

NUTS code: DK02 Sjælland

Postal code: 2620

Country: Denmark

Contact person: Cecilie Hald Andersen

E-mail: [cecilie.andersen@twobirds.com](mailto:cecilie.andersen@twobirds.com)

**Internet address(es):**

Main address: <http://www.albertslund.dk>

**I.1. Name and addresses**

Official name: Allerød Kommune

Postal address: Bjarkes Vej 2

Town: Allerød

NUTS code: DK02 Sjælland

Postal code: 3450

Country: Denmark

Contact person: Cecilie Hald Andersen

E-mail: [cecilie.andersen@twobirds.com](mailto:cecilie.andersen@twobirds.com)

**Internet address(es):**

Main address: <http://www.alleroed.dk>

**I.1. Name and addresses**

Official name: Dragør Kommune

Postal address: Kirkevej 7

Town: Dragør

NUTS code: DK02 Sjælland

Postal code: 2791

Country: Denmark

Contact person: Cecilie Hald Andersen

E-mail: [cecilie.andersen@twobirds.com](mailto:cecilie.andersen@twobirds.com)

**Internet address(es):**

Main address: <http://www.dragoer.dk>

**I.1. Name and addresses**

Official name: Frederikssund Kommune

Postal address: Torvet 2

Town: Frederikssund

NUTS code: DK02 Sjælland  
Postal code: 3600  
Country: Denmark  
Contact person: Cecilie Hald Andersen  
E-mail: [cecilie.andersen@twobirds.com](mailto:cecilie.andersen@twobirds.com)  
**Internet address(es):**  
Main address: <http://www.frederikssund.dk>

**I.1. Name and addresses**

Official name: Glostrup Kommune  
Postal address: Rådhusparken 2  
Town: Glostrup  
NUTS code: DK02 Sjælland  
Postal code: 2600  
Country: Denmark  
Contact person: Cecilie Hald Andersen  
E-mail: [cecilie.andersen@twobirds.com](mailto:cecilie.andersen@twobirds.com)  
**Internet address(es):**  
Main address: <http://www.glostrup.dk>

**I.1. Name and addresses**

Official name: Hvidovre Kommune  
Postal address: Hvidovrevej 278  
Town: Hvidovre  
NUTS code: DK02 Sjælland  
Postal code: 2650  
Country: Denmark  
Contact person: Cecilie Hald Andersen  
E-mail: [cecilie.andersen@twobirds.com](mailto:cecilie.andersen@twobirds.com)  
**Internet address(es):**  
Main address: <http://www.hvidovre.dk>

**I.1. Name and addresses**

Official name: Høje Taastrup Kommune  
Postal address: Bygaden 2  
Town: Høje Taastrup  
NUTS code: DK02 Sjælland  
Postal code: 2630  
Country: Denmark  
Contact person: Cecilie Hald Andersen  
E-mail: [cecilie.andersen@twobirds.com](mailto:cecilie.andersen@twobirds.com)  
**Internet address(es):**  
Main address: <http://www.htk.dk>

**I.1. Name and addresses**

Official name: Ishøj Kommune  
Postal address: Ishøj Store Torv 20  
Town: Ishøj  
NUTS code: DK02 Sjælland  
Postal code: 2635  
Country: Denmark

Contact person: Cecilie Hald Andersen  
E-mail: [cecilie.andersen@twobirds.com](mailto:cecilie.andersen@twobirds.com)  
**Internet address(es):**  
Main address: <http://www.ishoj.dk>

#### **I.1. Name and addresses**

Official name: Rødovre Kommune  
Postal address: Rødovre Parkvej 150  
Town: Rødovre  
NUTS code: DK02 Sjælland  
Postal code: 2610  
Country: Denmark  
Contact person: Cecilie Hald Andersen  
E-mail: [cecilie.andersen@twobirds.com](mailto:cecilie.andersen@twobirds.com)  
**Internet address(es):**  
Main address: <http://www.rk.dk>

#### **I.1. Name and addresses**

Official name: Solrød Kommune  
Postal address: Solrød Center 1  
Town: Solrød  
NUTS code: DK02 Sjælland  
Postal code: 2680  
Country: Denmark  
Contact person: Cecilie Hald Andersen  
E-mail: [cecilie.andersen@twobirds.com](mailto:cecilie.andersen@twobirds.com)  
**Internet address(es):**  
Main address: <http://www.solrod.dk>

#### **I.1. Name and addresses**

Official name: Stevns Kommune  
Postal address: Rådhuspladsen 4  
Town: Store Heddinge  
NUTS code: DK02 Sjælland  
Postal code: 4660  
Country: Denmark  
Contact person: Cecilie Hald Andersen  
E-mail: [cecilie.andersen@twobirds.com](mailto:cecilie.andersen@twobirds.com)  
**Internet address(es):**  
Main address: <http://www.stevns.dk>

#### **I.1. Name and addresses**

Official name: Tårnby Kommune  
Postal address: Amager Landevej 76  
Town: Kastrup  
NUTS code: DK02 Sjælland  
Postal code: 2770  
Country: Denmark  
Contact person: Cecilie Hald Andersen  
E-mail: [cecilie.andersen@twobirds.com](mailto:cecilie.andersen@twobirds.com)  
**Internet address(es):**

Main address: <http://www.taarnby.dk>

### **I.1. Name and addresses**

Official name: Vallensbæk Kommune  
Postal address: Vallensbæk Stationstorv 100  
Town: Vallensbæk  
NUTS code: DK02 Sjælland  
Postal code: 2665  
Country: Denmark  
Contact person: Cecilie Hald Andersen  
E-mail: [cecilie.andersen@twobirds.com](mailto:cecilie.andersen@twobirds.com)  
**Internet address(es):**  
Main address: <http://www.vallensbaek.dk>

### **I.2. Information about joint procurement**

The contract involves joint procurement

### **I.4. Type of the contracting authority**

Regional or local authority

### **I.5. Main activity**

General public services

## **Section II: Object**

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### **II.1. Scope of the procurement**

#### **II.1.1. Title**

Udbud af EOJ/ESJ-system til tilsluttede kommuner i Den Storkøbenhavnske Digitaliseringsforening (DSD) foruden yderligere tilsluttede kommuner til udbuddet.

#### **II.1.2. Main CPV code**

72000000 IT services: consulting, software development, Internet and support

#### **II.1.3. Type of contract**

Services

#### **II.1.4. Short description**

Udbuddet omhandler en it-løsning, der kan understøtte arbejdsgange og funktionalitet for Sundhed, Omsorg og Social inden for området elektronisk borgerjournal (EOJ og ESJ). Det findes hensigtsmæssigt, at den leverandør, som leverer systemet, også efterfølgende drifter og vedligeholder løsningen. Dette er baggrunden for, at ordregiver ikke opdeler kontrakten i flere delkontrakter, jf. punkt II.1.6), ligesom det ikke findes meningsfuldt, at selve systemet har flere forskellige leverandører, da dette kunne skabe en stor risiko vedrørende ansvarsfordelingen mellem leverandørerne. Endvidere taler økonomiske hensyn for en samlet løsning, da der herved forventes at være besparelser både ved udbuddet ved den efterfølgende kontraktstyring.

#### **II.1.6. Information about lots**

This contract is divided into lots: no

#### **II.1.7. Total value of the procurement**

Value excluding VAT: 135 000 000,00 DKK

## **II.2. Description**

### **II.2.2. Additional CPV code(s)**

72200000 Software programming and consultancy services, 72230000 Custom software development services, 72240000 Systems analysis and programming services, 72250000 System and support services, 72260000 Software-related services, 72253100 Helpdesk services, 72253200 Systems support services, 72254000 Software testing, 72254100 Systems testing services, 72212200 Networking, Internet and intranet software development services, 72212211 Platform interconnectivity software development services, 72212311 Document management software development services, 72212310 Document creation software development services, 72212450 Time accounting or human resources software development services, 72212451 Enterprise resource planning software development services, 72212482 Business intelligence software development services, 72212517 IT software development services, 72224100 System implementation planning services, 72224200 System quality assurance planning services, 72246000 Systems consultancy services, 72262000 Software development services, 72261000 Software support services, 72263000 Software implementation services, 72268000 Software supply services

### **II.2.3. Place of performance**

NUTS code: DK Danmark

### **II.2.4. Description of the procurement**

Udbuddet er initieret af Den Storkøbenhavnske Digitaliseringsforening (DSD), der er en forening af kommuner omkring København, som gennem et samarbejde støtter hinanden på digitaliseringsområdet, f.eks. fælles projekter, vidensdeling og frivillige fælles udbud. Ud over de deltagende kommuner har DSD givet en række andre kommuner mulighed for at deltage. Udbuddet omhandler anskaffelse, vedligeholdelse og drift af en it-løsning for elektroniske borgerjournaler, der skal understøtte arbejdsgange og funktionalitet for Sundhed, Omsorg (EOJ) og Social (ESJ). Betegnelsen ESJ dækker DHUV — Digitalisering af Handicap og Udsatte Voksen — området. Dele af området udgøres af: Det specialiserede socialområde, vidtgående fysisk og psykisk handicappede, socialpsykiatrien og bostederne.

### **II.2.5. Award criteria**

Quality criterion - Name: Funktionalitet / Weighting: 45

Quality criterion - Name: Drift og vedligehold / Weighting: 20

Quality criterion - Name: Test og implementering / Weighting: 10

Price - Weighting: 25

### **II.2.11. Information about options**

Options: no

### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

### **II.2.14. Additional information**

## **Section IV: Procedure**

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### **IV.1. Description**

#### **IV.1.1. Type of procedure**

Competitive procedure with negotiation

#### **IV.1.3. Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

#### **IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: yes

### **IV.2. Administrative information**

#### **IV.2.1. Previous publication concerning this procedure**

Notice number in the OJ S: [2016/S 172-309109](#)

#### **IV.2.8. Information about termination of dynamic purchasing system**

#### **IV.2.9. Information about termination of call for competition in the form of a prior information notice**

## **Section V: Award of contract**

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### **Title:**

Udbud af EOJ/ESJ-system til tilsluttede kommuner i Den Storkøbenhavnske Digitaliseringsforening (DSD) foruden yderligere tilsluttede kommuner til udbuddet

A contract/lot is awarded: yes

### **V.2. Award of contract**

#### **V.2.1. Date of conclusion of the contract**

24/04/2017

#### **V.2.2. Information about tenders**

Number of tenders received: 3

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 0

The contract has been awarded to a group of economic operators: no

#### **V.2.3. Name and address of the contractor**

Official name: Systematic A/S

Postal address: Søren Frichs Vej 39

Town: Aarhus C

NUTS code: DK04 Midtjylland

Postal code: 8000

Country: Denmark

The contractor is an SME: no

#### **V.2.4. Information on value of the contract/lot**

Initial estimated total value of the contract/lot: 135 000 000,00 DKK

Total value of the contract/lot: 65 000 000,00 DKK

#### **V.2.5. Information about subcontracting**

## **Section VI: Complementary information**

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### **VI.3. Additional information**

### **VI.4. Procedures for review**

#### **VI.4.1. Review body**

Official name: Klagenævnet for Udbud

Postal address: Nævenes Hus, Toldboden 2

Town: Viborg

Postal code: 8800

Country: Denmark

E-mail: [kflu@naevneneshus.dk](mailto:kflu@naevneneshus.dk)

Telephone: +45 72405708

Internet address: <https://erhvervsstyrelsen.dk/klagenaevnet-for-udbud>

#### **VI.4.3. Review procedure**

Precise information on deadline(s) for review procedures:

I henhold til lov om Klagenævnet for Udbud (lov nr. 492 af 12.5.2010 med senere ændringer) gælder følgende klagefrister i relation til gennemførelse af udbud. Klager over rammeaftaler skal være modtaget i klagenævnet inden 6 måneder efter, at ordregiver har udsendt underretningsskrivelse om, at ordregiver har indgået rammeaftalen. Fristen regnes fra dagen efter den dag, hvor underretningen er blevet offentliggjort.

#### **VI.4.4. Service from which information about the review procedure may be obtained**

Official name: Konkurrence- og Forbrugerstyrelsen

Postal address: Carl Jacobsens Vej 35

Town: Valby

Postal code: 2500

Country: Denmark

E-mail: [kfst@kfst.dk](mailto:kfst@kfst.dk)

Telephone: +45 41715000

Internet address: <http://www.kfst.dk>

#### **VI.5. Date of dispatch of this notice**

27/04/2017