

United Kingdom-Norwich: Health and social work services
OJ S 92/2014 14/05/2014
Contract notice
Services

Directive 2004/18/EC

Section I: Contracting authority

I.1. Name and addresses

Official name: NHS North & East London CSU
Postal address: Lakeside 400, Old Chapel Way, Broadland Business Park
Town: Norwich
Postal code: NR7 OWG
Country: United Kingdom
For the attention of: Timothy Heads
E-mail: t.heads@nhs.net
Telephone: +44 1603257163

Internet address(es):

General address of the contracting authority: <http://www.southnorfolkccg.nhs.uk/>

Address of the buyer profile: <http://www.southnorfolkccg.nhs.uk/>

Electronic access to information: <https://eocph.bravosolution.co.uk/web/login.shtml?ncp=1366801018675.99403-1>

Electronic submission of tenders and requests to participate: <https://eocph.bravosolution.co.uk/web/login.shtml?ncp=1366801018675.99403-1>

Additional information can be obtained from:

the abovementioned address

Specifications and additional documents (including documents for competitive dialogue and a dynamic purchasing system) can be obtained from:

the abovementioned address

Tenders or requests to participate must be submitted: the abovementioned address

I.2. Type of the contracting authority

Body governed by public law

I.3. Main activity

Other: Co-ordination of Volunteer Services

I.4. Contract award on behalf of other contracting authorities

The contracting authority is purchasing on behalf of other contracting authorities: no

Section II: Object of the contract

II.1. Description

II.1.1. Title attributed to the contract by the contracting authority

Health & Wellbeing Volunteer Service.

II.1.2. Type of contract and place of performance or delivery

Services

NUTS code UKH13 Norfolk

II.1.3. Information about a framework agreement or a dynamic purchasing system

The notice involves a public contract

II.1.4. Information about framework agreement

II.1.5. Short description of the contract or purchase(s)

South Norfolk Clinical Commissioning Group (SNCCG, the Commissioner) wishes to procure a Health Volunteers service which will recruit and support volunteers to work with patients who have long term conditions in their own homes and in community healthcare settings in South Norfolk.

The service will be available to patients registered with any of the 26 GP practices which make up SNCCG. It will be closely linked to the four GP practice localities and to community nursing, social care teams and support services in order to support a multi-disciplinary and preventative approach to supporting the health, wellbeing and independence of patients.

This service will recruit, train, manage and support volunteers to work directly with patients in order to promote good health and wellbeing, reduce the likelihood of an unplanned hospital admission, and to manage their conditions better.

The service will be available to people in their own homes and, through partnership working with health organisations, in community healthcare settings.

Volunteers will be expected to undertake a range of tasks including supporting people to access health and social care services, provide practical support within the home, assist with support and information to manage a health condition and provide peer support and befriending.

II.1.6. CPV code(s)

85000000 Health and social work services

II.1.7. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

II.1.8. Lots

This contract is divided into lots: no

II.1.9. Information about variants

Variants will be accepted: no

II.2. Scope of the procurement

II.2.1. Total quantity or scope

One

II.2.2. Information about options

Options: no

II.2.3. Information about renewals

This contract is subject to renewal: no

II.3. Duration of the contract or time limit for completion

Duration in months: 36 (from the award of the contract)

Section III: Legal, economic, financial and technical information

III.1. Conditions related to the contract

- III.1.1. Deposits and guarantees required**
- III.1.2. Main financing conditions and payment arrangements and/or reference to the relevant provisions governing them**
- III.1.3. Legal form to be taken by the group of economic operators to whom the contract is to be awarded**
- III.1.4. Contract performance conditions**
- III.2. Conditions for participation**
 - III.2.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers**
 - III.2.2. Economic and financial ability**
 - III.2.3. Technical and professional ability**
 - III.2.4. Information about reserved contracts**
- III.3. Conditions specific to services contracts**
 - III.3.1. Information about a particular profession**

Execution of the service is reserved to a particular profession: no
 - III.3.2. Information about staff responsible for the performance of the contract**

Obligation to indicate the names and professional qualifications of the staff assigned to performing the contract: no

Section IV: Procedure

- IV.1. Type of procedure**
 - IV.1.1. Type of procedure**

Open
 - IV.1.2. Information about the limits on the number of candidates to be invited**
 - IV.1.3. Information about reduction of the number of solutions or tenders during negotiation or dialogue**
- IV.2. Award criteria**
 - IV.2.1. Award criteria**

The most economically advantageous tender in terms of Price is not the only award criterion and all criteria are stated only in the procurement documents
 - IV.2.2. Information about electronic auction**

An electronic auction will be used: no
- IV.3. Administrative information**
 - IV.3.1. File reference number attributed by the contracting authority**

OAP/ANGPROC/14/001
 - IV.3.2. Previous publication concerning this procedure**

no

IV.3.3. Conditions for obtaining specifications and additional documents or descriptive document

Payable documents: no

IV.3.4. Time limit for receipt of tenders or requests to participate

6.6.2014 - 17:00

IV.3.5. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.3.6. Languages in which tenders or requests to participate may be submitted

English.

IV.3.7. Minimum time frame during which the tenderer must maintain the tender

IV.3.8. Conditions for opening of tenders

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.2. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

VI.3. Additional information

The tender documentation is available for download at: https://eocph.bravosolution.co.uk/web/login.shtml?_ncp=1366801018675.99403-1

VI.4. Procedures for review

VI.4.1. Review body

VI.4.2. Review procedure

VI.4.3. Service from which information about the review procedure may be obtained

VI.5. Date of dispatch of this notice

9.5.2014