

**Norway-Oslo: Systems and technical consultancy services**

OJ S 90/2016 11/05/2016

Contract notice

Services

Directive 2004/18/EC

**Section I: Contracting authority**

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**I.1. Name and addresses**

Official name: Direktoratet for økonomistyring (DFØ) [The Norwegian Government Agency for Financial Management]

National registration number: 986252932

Postal address: Postboks 7154

Town: Oslo

Postal code: 0130

Country: Norway

For the attention of: Nancy Johannessen

E-mail: [post@dfo.no](mailto:post@dfo.no)

Telephone: +47 40007997

**Internet address(es):**

General address of the contracting authority: <http://www.dfo.no>

Address of the buyer profile: <https://kgv.doffin.no/ctm/Supplier/CompanyInformation/Index/3516>

Electronic access to information: <https://kgv.doffin.no/ctm/Supplier/Documents/Folder/143894>

**Additional information can be obtained from:**

the abovementioned address

**Specifications and additional documents (including documents for competitive dialogue and a dynamic purchasing system) can be obtained from:**

the abovementioned address

**Tenders or requests to participate must be submitted:** the abovementioned address

**I.2. Type of the contracting authority****I.3. Main activity**

General public services

**I.4. Contract award on behalf of other contracting authorities**

The contracting authority is purchasing on behalf of other contracting authorities: no

**Section II: Object of the contract**

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**II.1. Description****II.1.1. Title attributed to the contract by the contracting authority**

Open tender contest — framework agreement for consultancy services within IT — the Norwegian Government Agency for Financial Management (DFØ).

**II.1.2. Type of contract and place of performance or delivery**

Services

Service category No 27: Other services

Main site or place of performance: Oslo.

NUTS code NO Norge

### **II.1.3. Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

### **II.1.4. Information about framework agreement**

Framework agreement with several operators

Maximum number Envisaged maximum number of participants to the framework agreement  
: 5

#### **Duration of the framework agreement**

Duration in months: 48

#### **Estimated total value of purchases for the entire duration of the framework agreement**

Estimated value excluding VAT:

Range: between 1 000 000 and 5 000 000 NOK

### **II.1.5. Short description of the contract or purchase(s)**

The Norwegian Government Agency for Financial Management (DFØ) is holding an open tender contest with the intention of entering into a framework agreement with several tenderers so as to cover DFØ's need for consultancy services within IT. The framework agreement will be valid for 3 years with an option for DFO to extend the contract for up to 1 year. The framework agreement will be valid from when the contract is signed.

This tender contest is divided into 2 sub lots, with each sub lot being an object for separate competitions. It is therefore up to each tenderer to decide how many sub lots a tender will be submitted for.

Sub lot 1: ICT operation.

Up to five tenderers will be chosen for this area.

Major parts of DFØ's IT systems are currently run internally in DFØ. We would like to have access to resources and competence that supports this aim in order to ensure security and stable operations. The needs here are connected to planning work, upgrades and assistance with error situations. Consultancy assistance for development within our trade systems is not meant to be a part of these framework agreements.

Tenders are wanted for experienced senior consultants who have good experience and competence in one or several of the products/areas below:

Products:

- Microsoft (Client, BackOffice, Server, Active Directory, BizTalk, SQL etc.);
- Symantec products (NetBackup, Altiris, Enterprise Vault etc.);
- Citrix products (NetScaler, XenApp, Storefront etc.);
- VMware;
- SuperOffice CRM;
- IBM DB2 Database Software (connected to IBM Security Server);
- Linux.

Areas:

- User administration and access management (IAM);
- Integrations — concepts and architecture;
- Development competence Java etc.;
- Network (internal, WiFi, WAN);
- IT-security;
- IT-Risk Management;
- Non-functional testing (method, planning/tool and execution).

The overview is not exhaustive and some adjustments must be expected during the contract period.

Sub lot 2: Review and analysis/

Up to 5 tenderers will be chosen for this area.

DFØ needs a supply of competence/resources to carry out reviews and analyses etc. as a basis for different decisions in DFØ. The work will include, but is not limited to, areas such as:

- Strategy;
- Architecture;
- Integrations;
- Concept reviews;
- Risk and vulnerability analyses;
- Benchmarking;
- Design of requirements for requirement specifications;
- Process development;
- Tender IT systems and technology;
- Information management;
- User friendliness/interaction design.

#### **II.1.6. CPV code(s)**

72220000 Systems and technical consultancy services, 72227000 Software integration consultancy services, 72266000 Software consultancy services, 72222300 Information technology services, 72228000 Hardware integration consultancy services, 72246000 Systems consultancy services, 72212220 Internet and intranet software development services

#### **II.1.7. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: yes

#### **II.1.8. Lots**

This contract is divided into lots: no

#### **II.1.9. Information about variants**

Variants will be accepted: no

### **II.2. Scope of the procurement**

#### **II.2.1. Total quantity or scope**

Estimated value excluding VAT:

Range: between 1 000 000 and 5 000 000 NOK

#### **II.2.2. Information about options**

Options: no

#### **II.2.3. Information about renewals**

This contract is subject to renewal: no

### **II.3. Duration of the contract or time limit for completion**

Duration in months: 048 (from the award of the contract)

## **Section III: Legal, economic, financial and technical information**

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### **III.1. Conditions related to the contract**

#### **III.1.1. Deposits and guarantees required**

#### **III.1.2. Main financing conditions and payment arrangements and/or reference to the relevant provisions governing them**

### **III.1.3. Legal form to be taken by the group of economic operators to whom the contract is to be awarded**

### **III.1.4. Contract performance conditions**

The performance of the contract is subject to particular conditions: no

## **III.2. Conditions for participation**

### **III.2.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers**

List and brief description of conditions: Valid tax certificates are to be enclosed. DFØ will assess any tax arrears.

Documentation requirements:

The certificates shall be issued by the chief municipal treasurer at the tenderer's place of business and by the tax collector in the relevant company's home county. Tenderers with a business address outside of Norway must submit certificates confirming that the tenderer has its taxes and fees in order in their home country.

These requirements also apply for sub-suppliers.

The certificates shall not older than 6 months, calculated from the deadline for submitting a tender.

Tenderers shall ensure that the employees in their company and others who contribute to fulfilment of the contract do not have worse wage and work conditions than those in tariff agreements, regulations or what is otherwise seen as normal for the relevant profession. This only applies to employees who are directly involved in fulfilling the contract. The management of the company is responsible for complying with this regulation.

Documentation requirements:

Tenderers shall document, via a self-declaration, that the wage and work terms for those who contribute to the fulfilment of the contract, are not in contrary to the tariff agreements, regulations or what is otherwise seen as normal for the relevant profession.

The tenderer is required to have a legally established company.

Documentation requirements:

The company registration certificate must be enclosed.

### **III.2.2. Economic and financial ability**

List and brief description of conditions: Satisfactory finances are required to carry out the assignment. The credit assessment shall be a rating (include a credit rating, part judgement and historical rating). The credit rating shall be carried out by a publicly certified credit institution.

The credit rating must not be lower than score A (creditworthy) or equivalent if a different form of score is used (assessment of figures). Tenderers with a rating lower than A or equivalent (i. e. not credit worthy or credit worthy with security) will not be considered.

Documentation requirements:

Tenderers shall enclose a credit rating from a certified credit institution. The credit report shall be based on the last known accounting figures (annual accounts 2015). The credit report shall not be older than six months, calculated from the tender deadline.

### **III.2.3. Technical and professional ability**

List and brief description of conditions:

The supplier is required to have a good and well-functioning quality assurance and management system.

Documentation requirements:

The tenderer's relevant security systems shall be described. If a tenderer is certified, this shall be documented by a copy of a certificate issued by an accredited certification body or equivalent.

#### **III.2.4. Information about reserved contracts**

#### **III.3. Conditions specific to services contracts**

##### **III.3.1. Information about a particular profession**

Execution of the service is reserved to a particular profession: no

##### **III.3.2. Information about staff responsible for the performance of the contract**

Obligation to indicate the names and professional qualifications of the staff assigned to performing the contract: no

### **Section IV: Procedure**

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#### **IV.1. Type of procedure**

##### **IV.1.1. Type of procedure**

Open

##### **IV.1.2. Information about the limits on the number of candidates to be invited**

##### **IV.1.3. Information about reduction of the number of solutions or tenders during negotiation or dialogue**

#### **IV.2. Award criteria**

##### **IV.2.1. Award criteria**

The most economically advantageous tender in terms of Price is not the only award criterion and all criteria are stated only in the procurement documents

##### **IV.2.2. Information about electronic auction**

An electronic auction will be used: no

#### **IV.3. Administrative information**

##### **IV.3.1. File reference number attributed by the contracting authority**

16/291

##### **IV.3.2. Previous publication concerning this procedure**

no

##### **IV.3.3. Conditions for obtaining specifications and additional documents or descriptive document**

Payable documents: no

##### **IV.3.4. Time limit for receipt of tenders or requests to participate**

20.6.2016 - 12:00

##### **IV.3.5. Estimated date of dispatch of invitations to tender or to participate to selected candidates**

##### **IV.3.6. Languages in which tenders or requests to participate may be submitted**

Other: Norwegian.

**IV.3.7. Minimum time frame during which the tenderer must maintain the tender**  
until: 1.11.2016

**IV.3.8. Conditions for opening of tenders**

Persons authorised to be present at the opening of tenders: no

## **Section VI: Complementary information**

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**VI.1. Information about recurrence**

This is a recurrent procurement: no

**VI.2. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

**VI.3. Additional information**

**VI.4. Procedures for review**

**VI.4.1. Review body**

**VI.4.2. Review procedure**

**VI.4.3. Service from which information about the review procedure may be obtained**

**VI.5. Date of dispatch of this notice**

7.5.2016