

Norway-Bergen: Software package and information systems

OJ S 55/2023 17/03/2023

Contract notice

Supplies

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: FERDE AS

National registration number: 918012745

Postal address: Fjøsangerveien 68

Town: BERGEN

NUTS code: NO Norge

Postal code: 5068

Country: Norway

Contact person: Guttorm Kvamme

E-mail: guttorm.kvamme@ferde.no

Telephone: +47 92880773

Internet address(es):

Main address: <https://permalink.mercell.com/198838170.aspx>

Address of the buyer profile: <http://www.ferde.no/>

I.3. Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at: <https://permalink.mercell.com/198838170.aspx>

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: <https://permalink.mercell.com/198838170.aspx>

I.4. Type of the contracting authority

Regional or local agency/office

I.5. Main activity

Other activity: Collection of toll money

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Case/archive system qualification phase

II.1.2. Main CPV code

48000000 Software package and information systems

II.1.3. Type of contract

Supplies

II.1.4. Short description

Ferde AS is a regional toll collection company that finances toll collection projects and collects tolls in Agder, Rogaland and Vestland counties. Ferde is organised as a joint-stock company and is owned by Vestland County, Rogaland County and Agder Country, one third each. The main office is in Bergen.

The contest is being carried out in two phases with one qualification phase

Click <https://permalink.mercell.com/198838170.aspx>

II.1.5. Estimated total value

II.1.6. Information about lots

This contract is divided into lots: no

II.2. Description

II.2.2. Additional CPV code(s)

48300000 Document creation, drawing, imaging, scheduling and productivity software package , 48329000 Imaging and archiving system, 72000000 IT services: consulting, software development, Internet and support

II.2.3. Place of performance

NUTS code: NO0A2 Vestland

Main site or place of performance: Nationwide

II.2.4. Description of the procurement

The purpose of the procurement is to enter into a contract for the purchase of a case management system with built-in archiving. The new case/archiving management system must streamline work processes, increase document capture and improve information security. The system must be user-friendly and have an intuitive user experience. The system will contribute to making work in digitalisation and archiving easier and more understandable, both for those who work with the system on a daily basis, as well as for employees who only handle documents that need to be archived and recorded once.

The system must be delivered and operated by the service provider as a Software as a Service (SaaS), and should be available on mobile platforms such as PC and tablet, regardless of the user's workplace and without requirements for separate hardware to use the system. The tenderer will be responsible for upgrades of the system as well as integrations. The tenderer will be responsible for the operation and maintenance of the system and underlying infrastructure.

See the tender documentation for a further description.

II.2.5. Award criteria

Criteria below

Quality criterion - Name: System quality / Weighting: 60 %

Quality criterion - Name: Supply quality / Weighting: 15 %

Cost criterion - Name: Costs / Weighting: 25 %

II.2.6. Estimated value

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 36

This contract is subject to renewal: yes

Description of renewals:

The contract duration is three (3) years calculated from the delivery day. The contract will renew automatically for 1 (one) year at a time, unless notice is given by the Contracting Authority or by the Tenderer 12 (twelve) months before the renewal date.

II.2.9. Information about the limits on the number of candidates to be invited

Envisaged number of candidates: 3
Objective criteria for choosing the limited number of candidates:

If there are more than 3 tenderers that fulfil the minimum qualification requirements, the contracting authority will rank the tenderers according to the following selection criteria:
Criterion 4.3: 100 %. The degree to which the described comparable assignments are relevant to this procurement and how satisfied the client was with the delivery will be assessed under this criterion.

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: yes

Description of options:

It is preferable to assess an option for a contract administration tool and other options that naturally fall under case/archiving systems. Requirements regarding the option for a contract administration tool can be found in Annex 1a, and the prices for all options are in Annex 6a.

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section III: Legal, economic, financial and technical information

III.1. Conditions for participation

III.1.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions:

Requirement:

Tenderers must be registered in a company register, professional register or a trade register in the country where the tenderer is established.

Documentation requirement:

Norwegian companies: Company registration certificate

Foreign tenderers: Verification that the tenderer is registered in a company register, professional register or a trade register in the country where the tenderer is established.

III.1.2. Economic and financial standing

List and brief description of selection criteria:

Economic and financial capacity

Minimum level(s) of standards possibly required:

Requirement:

The tenderer must have good economic and financial capacity to be able to fulfil the contract.

Documentation requirement:

Credit assessment based on the most recent accounting figures. The rating must be carried out by a credit rating agency with a licence to provide such service.

The contracting authority can obtain further credit ratings or other financial information such as, but not limited to, the annual accounts including notes, the board's annual reports and the auditor's reports.

III.1.3. Technical and professional ability

List and brief description of selection criteria:

Experience

System for information security

Quality assurance system:

Minimum level(s) of standards possibly required:

Requirement:

Tenderers must have experience from comparable assignments.

Documentation requirement:

Certificates of up to 3 of the tenderer's most relevant assignments over the last 3 years. In this context, relevant assignments means corresponding deliveries of complete Noark-approved case and archiving systems to public clients in government and municipality. The description must include a statement of the assignment's value, date and recipient (name, telephone number and e-mail address).

It is the tenderer's responsibility to confirm relevance through the description. Tenderers can document experience by referring to the competence of personnel at disposal for this assignment, including experience that has been acquired while personnel performed services for another supplier.

Use Annex 2 Certification

Requirement:

The tenderer must have an environmental management system.

Documentation requirement:

Documentation showing an established management system for information security, ISO 27001 or equivalent.

Requirement:

The tenderer must have a system for quality assurance.

Documentation requirement:

Documentation of an established system for quality assurance, ISO 9001 or equivalent.

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Competitive procedure with negotiation

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.4. Information about reduction of the number of solutions or tenders during negotiation or dialogue

Recourse to staged procedure to gradually reduce the number of solutions to be discussed or tenders to be negotiated

IV.1.5. Information about negotiation

IV.1.8.

Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

IV.2. Administrative information

IV.2.2. Time limit for receipt of tenders or requests to participate

Date: 12/04/2023 Local time: 12:00

IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates

Date: 17/04/2023

IV.2.4. Languages in which tenders or requests to participate may be submitted

Norwegian

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.2. Information about electronic workflows

Electronic invoicing will be accepted

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: Hordaland tingrett

Town: Bergen

Country: Norway

VI.5. Date of dispatch of this notice

13/03/2023