

**Norway-Engerdal: Software package and information systems**

OJ S 55/2023 17/03/2023

Contract notice

Supplies

**Legal Basis:**

Directive 2014/24/EU

**Section I: Contracting authority**

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**I.1. Name and addresses**

Official name: Røros og Os kommuner

Postal address: v/ Abakus as, Postboks 128

Town: ENGERDAL

NUTS code: NO Norge

Postal code: 2440

Country: Norway

E-mail: [post@abakus.as](mailto:post@abakus.as)

Telephone: +47 47476000

**Internet address(es):**Main address: <https://permalink.mercell.com/199001592.aspx>Address of the buyer profile: <http://www.abakus.as/>**I.1. Name and addresses**

Official name: Røros kommune

Town: Røros

NUTS code: NO060 Trøndelag

Country: Norway

E-mail: [postmottak@roros.kommune.no](mailto:postmottak@roros.kommune.no)**Internet address(es):**Main address: <https://roros.kommune.no/>**I.1. Name and addresses**

Official name: Os kommune

Town: Os i Østerdalen

NUTS code: NO020 Innlandet

Country: Norway

E-mail: [postmottak@os.kommune.no](mailto:postmottak@os.kommune.no)**Internet address(es):**Main address: <https://os.kommune.no/>**I.2. Information about joint procurement**

The contract involves joint procurement

**I.3. Communication**The procurement documents are available for unrestricted and full direct access, free of charge, at: <https://permalink.mercell.com/199001592.aspx>

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: <https://permalink.mercell.com/199001592.aspx>

#### **I.4. Type of the contracting authority**

Regional or local authority

#### **I.5. Main activity**

General public services

### **Section II: Object**

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#### **II.1. Scope of the procurement**

##### **II.1.1. Title**

RO-23-04 - case management system - qualification phase

##### **II.1.2. Main CPV code**

48000000 Software package and information systems

##### **II.1.3. Type of contract**

Supplies

##### **II.1.4. Short description**

The contracting authority intends to enter into a contract with a tenderer for the delivery of a standard case management system for electronic and the most efficient, intuitive and automatic registration, record keeping, case management, political discussions and building case management.

Click <https://permalink.mercell.com/199001592.aspx>

##### **II.1.5. Estimated total value**

##### **II.1.6. Information about lots**

This contract is divided into lots: no

#### **II.2. Description**

##### **II.2.2. Additional CPV code(s)**

48300000 Document creation, drawing, imaging, scheduling and productivity software package  
, 48400000 Business transaction and personal business software package

##### **II.2.3. Place of performance**

NUTS code: NO020 Innlandet

NUTS code: NO060 Trøndelag

##### **II.2.4. Description of the procurement**

The contracting authority currently has a case and archive system (ESA) that will be phased out, and the purpose is to procure a more modern, flexible, user-friendly and cloud-based system that significantly moves the customer in the direction of the overall goals within the scope of the procurement.

The contracting authority currently uses Documaster as a stand-alone archive core, and would therefore like to acquire a cloud-based case system that seamlessly adopts Documaster as an archive core.

Various functions that must to be included in the delivery and that should work seamlessly together, where relevant:

- Standard case management
- Planning and building case management
- Political discussions

- A module for holding political meetings
  - Dashboard, public systems for the contracting authority
  - Seamless interaction with the contracting authority's archive core
  - As much digital interaction with public systems as possible (forms, mailing list, etc.). These can be built-in to the system or external from other stakeholders
  - Seamless use of relevant national joint systems
- See the attached needs description.

#### **II.2.5. Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.6. Estimated value**

#### **II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 36

This contract is subject to renewal: yes

Description of renewals:

Can be extended for 1 year at a time for up to 7 times. The maximum total contract period is 10 years.

#### **II.2.10. Information about variants**

Variants will be accepted: no

#### **II.2.11. Information about options**

Options: no

#### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: no

#### **II.2.14. Additional information**

### **Section IV: Procedure**

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#### **IV.1. Description**

##### **IV.1.1. Type of procedure**

Competitive procedure with negotiation

##### **IV.1.3. Information about a framework agreement or a dynamic purchasing system**

##### **IV.1.4. Information about reduction of the number of solutions or tenders during negotiation or dialogue**

Recourse to staged procedure to gradually reduce the number of solutions to be discussed or tenders to be negotiated

##### **IV.1.5. Information about negotiation**

##### **IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: no

#### **IV.2. Administrative information**

##### **IV.2.2.**

**Time limit for receipt of tenders or requests to participate**

Date: 14/04/2023 Local time: 12:00

**IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates**

Date: 14/04/2023

**IV.2.4. Languages in which tenders or requests to participate may be submitted**

Norwegian

**IV.2.6. Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 3 (from the date stated for receipt of tender)

**Section VI: Complementary information**

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**VI.1. Information about recurrence**

This is a recurrent procurement: no

**VI.3. Additional information**

**VI.4. Procedures for review**

**VI.4.1. Review body**

Official name: Trøndelag tingrett

Town: Trondheim

Country: Norway

**VI.5. Date of dispatch of this notice**

14/03/2023