

Ireland-Dublin: IT software development services
OJ S 74/2018 17/04/2018
Contract notice
Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Health Products Regulatory Authority

National registration number: N/A

Postal address: Kevin O'Malley House

Town: Dublin 2

NUTS code: IE05 Southern

Postal code: Earlsfort Terrace

Country: Ireland

Contact person: Keith Pyper

E-mail: keith.pyper@hpra.ie

Telephone: +353 16343828

Internet address(es):

Main address: www.hpra.ie

Address of the buyer profile: <https://irl.eu-supply.com/ctm/Company/CompanyInformation/Index/1168>

I.3. Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at: http://irl.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=127646&B=ETENDERS_SIMPLE

[PID=127646&B=ETENDERS_SIMPLE](http://irl.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=127646&B=ETENDERS_SIMPLE)

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: http://irl.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=127646&B=ETENDERS_SIMPLE

Tenders or requests to participate must be submitted to the abovementioned address

I.4. Type of the contracting authority

Body governed by public law

I.5. Main activity

Health

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

HPRA RFT Software Developer and Support Services — 2018

Reference number: HPRA Developer & Support Support

II.1.2.

Main CPV code

72212517 IT software development services

II.1.3. Type of contract

Services

II.1.4. Short description

The HPRA has developed services to facilitate the electronic submission, online tracking of applications and relevant supporting correspondence to national, European and international stakeholders. The services are responsible for the delivery of electronic applications in line with European and national legislative timelines, because of this the services must provide a 24 x 7 x 365 operating model. Significant development of these services is planned during 2018 in line with stakeholder and legislative demands.

The ICT and Business Services Department is seeking vendors to submit proposals for the roles identified below who will operate under the instruction of the HPRA ICT management to administer, support and undertake the ongoing development of the electronic submission services. Relevant personnel may also be asked to undertake other activities in line with the ICT and Business Services department's duties.

II.1.5. Estimated total value

Value excluding VAT: 650 000,00 EUR

II.1.6. Information about lots

This contract is divided into lots: no

II.2. Description**II.2.2. Additional CPV code(s)**

71356300 Technical support services

II.2.3. Place of performance

NUTS code: IE061 Dublin

Main site or place of performance: Kevin O'Malley House, Earlsfort Centre, Earlsfort Terrace, Dublin 2.

II.2.4. Description of the procurement

The HPRA has developed services to facilitate the electronic submission, online tracking of applications and relevant supporting correspondence to national, European and international stakeholders. The services are responsible for the delivery of electronic applications in line with European and national legislative timelines, because of this the services must provide a 24 x 7 x 365 operating model. Significant development of these services is planned during 2018 in line with stakeholder and legislative demands.

The ICT and Business Services Department is seeking vendors to submit proposals for the roles identified below who will operate under the instruction of the HPRA ICT management to administer, support and undertake the ongoing development of the electronic submission services. Relevant personnel may also be asked to undertake other activities in line with the ICT and Business Services department's duties.

All ICT services are to be delivered on-site at the HPRA, Earlsfort Terrace, Dublin 2 and also at the HPRA's hosting facility which is also located Dublin City Centre, D8. Relevant personnel will be expected to work on a full time basis operating between the hours of 9:00 am – 5:30 pm Monday to Friday, excluding Irish public holidays. Occasional out of business hours work will be required to facilitate system upgrades and maintenance.

Provisions are also needed to facilitate emergency out of business hours support as per the requirements defined below.

This RFT is to replace an existing service agreement that is due to expire in July 2018. Vendors will be asked to illustrate their approach to the transition of ICT services where appropriate.

The HPRA will interview all suitable individuals of the qualified and preferred vendors, the placements of personnel with HPRA will require prior interview and acceptance by the HPRA.

II.2.5. Award criteria

Criteria below

Quality criterion - Name: Quality of the Proposal / Weighting: 10

Quality criterion - Name: Proposed approach to service delivery including transition of services from existing provider. / Weighting: 10

Quality criterion - Name: Vendors capabilities to execute and deliver / Weighting: 30

Quality criterion - Name: Out of business hour and backup cover. / Weighting: 10

Price - Weighting: 40

II.2.6. Estimated value

Value excluding VAT: 650 000,00 EUR

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 12

This contract is subject to renewal: no

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: no

II.2.12. Information about electronic catalogues

Tenders must be presented in the form of electronic catalogues or include an electronic catalogue

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14. Additional information

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

IV.2. Administrative information

IV.2.2.

Time limit for receipt of tenders or requests to participate

Date: 14/05/2018 Local time: 15:00

IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.2.4. Languages in which tenders or requests to participate may be submitted

English

IV.2.6. Minimum time frame during which the tenderer must maintain the tender

Tender must be valid until: 18/05/2018

IV.2.7. Conditions for opening of tenders

Date: 14/05/2018 Local time: 15:00

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: Health Products Regulatory Authority

Postal address: Kevin O'Malley House, Earlsfort Centre, Earlsfort Terrace, Dublin 2

Town: Dublin

Country: Ireland

Internet address: www.hpra.ie

VI.5. Date of dispatch of this notice

13/04/2018