

United Kingdom-Belfast: Software package and information systems

OJ S 92/2016 13/05/2016

Contract notice

Services

Directive 2004/18/EC

Section I: Contracting authority

I.1. Name and addresses

Official name: Department of Finance — Land and Property Services

Postal address: Lanyon Plaza, 7 Lanyon Place

Town: Belfast

Postal code: BT1 3LP

Country: United Kingdom

Contact person: ict.cpd@dfpni.gov.uk**Internet address(es):**Address of the buyer profile: <https://etendersni.gov.uk/epps>Electronic access to information: <https://etendersni.gov.uk/epps>Electronic submission of tenders and requests to participate: <https://etendersni.gov.uk/epps>**Additional information can be obtained from:**

the abovementioned address

Specifications and additional documents (including documents for competitive dialogue and a dynamic purchasing system) can be obtained from:

the abovementioned address

Tenders or requests to participate must be submitted: the abovementioned address**I.2. Type of the contracting authority**

Body governed by public law

I.3. Main activity

General public services

I.4. Contract award on behalf of other contracting authorities

The contracting authority is purchasing on behalf of other contracting authorities: no

Section II: Object of the contract

II.1. Description**II.1.1. Title attributed to the contract by the contracting authority**

DFP — LPS — Database Support and Maintenance.

II.1.2. Type of contract and place of performance or delivery

Services

Service category No 7: Computer and related services

NUTS code UKN Northern Ireland

II.1.3. Information about a framework agreement or a dynamic purchasing system

The notice involves a public contract

II.1.4. Information about framework agreement

II.1.5. Short description of the contract or purchase(s)

The scope of this procurement is for a Contractor to undertake the support and maintenance of the Oracle Infrastructure utilised by LPS. This includes both Oracle database technology and application technology. This contract is for the requirement as detailed in this Specification Document. Additional support and maintenance of the Oracle Infrastructure may be required to accommodate an increase to the LPS demand. Charges in respect of additional services will be in line with the Terms and Conditions of contract and agreed Pricing Schedule and will only be increased using the price indexation after the initial contract period.

II.1.6. CPV code(s)

48000000 Software package and information systems, 48100000 Industry specific software package, 48200000 Networking, Internet and intranet software package, 48600000 Database and operating software package, 48610000 Database systems, 48620000 Operating systems, 72000000 IT services: consulting, software development, Internet and support, 72300000 Data services, 72500000 Computer-related services

II.1.7. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

II.1.8. Lots

This contract is divided into lots: no

II.1.9. Information about variants

Variants will be accepted: no

II.2. Scope of the procurement

II.2.1. Total quantity or scope

The contract will be for an initial period for 1 year from the date of award, with the option to extend for 2 further periods of 12 months.

The Contractor must be proactive in their approach to routine maintenance of the Oracle databases and applications detailed in 2.6 and 2.7 and reported on either daily, weekly or monthly as a minimum depending on activity as detailed in the Mandatory Requirements. LPS will also look to the Contractor to advise on suitable reporting and monitoring activity, to be agreed at the start of the contract.

As a minimum the following activities must be completed as part of the DBA role:

- a) Performance — database performance must be monitored. Performance issues, accompanied by recommended solutions, must be reported to LPS for agreement prior to corrective action being taken.
- b) Growth patterns — monitoring database growth is important to LPS to allow time to provision additional storage. Database growth must be monitored and reported on with trends and patterns identified and recommendations made to ensure optimal use of available disk space.
- c) Database storage must be managed to ensure adequate space is available. This must include monitoring the space taken by data and log files.
- d) Index Fragmentation — indexes must be monitored and incidents of fragmentation must be rectified to ensure performance.
- e) Alert Logs must be monitored and corrective action taken as required.
- f) Back Up status — backups must be scheduled and successful completion must be monitored. In the event of failed backups remedial action to prevent future failure must be taken. Backups to removable media are out of scope and are managed by IT Assist using Convault.

g) Security — LPS applications are subject to yearly IT Security testing. The Contractor will be required to apply patches and take corrective action within the time frames identified by the report.

h) Licence compliance to ensure LPS remains within the limits of its agreed licence schedule. LPS expect that the majority of routine work would be carried out remotely using WebEx, with only certain tasks requiring a presence on LPS Premises. To be granted access, the Contractor must meet requirements as set out in the accompanying document 'Registration Requirements for Systems Connecting to NICS' to be considered for remote access to LPS systems, and the Cyber-Essentials scheme from UK Government.

Estimated value excluding VAT: 150 000 GBP

II.2.2. Information about options

Options: yes

Description of options: The contract will be for an initial period for 1 year from the date of award, with the option to extend for 2 further periods of 12 months.

II.2.3. Information about renewals

This contract is subject to renewal: no

II.3. Duration of the contract or time limit for completion

Duration in months: 12 (from the award of the contract)

Section III: Legal, economic, financial and technical information

III.1. Conditions related to the contract

III.1.1. Deposits and guarantees required

III.1.2. Main financing conditions and payment arrangements and/or reference to the relevant provisions governing them

III.1.3. Legal form to be taken by the group of economic operators to whom the contract is to be awarded

III.1.4. Contract performance conditions

The performance of the contract is subject to particular conditions: no

III.2. Conditions for participation

III.2.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

III.2.2. Economic and financial ability

III.2.3. Technical and professional ability

List and brief description of conditions:

As stated in the Tender documentation.

III.2.4. Information about reserved contracts

III.3. Conditions specific to services contracts

III.3.1. Information about a particular profession

Execution of the service is reserved to a particular profession: no

III.3.2. Information about staff responsible for the performance of the contract

Obligation to indicate the names and professional qualifications of the staff assigned to performing the contract: no

Section IV: Procedure

IV.1. Type of procedure

IV.1.1. Type of procedure

Open

IV.1.2. Information about the limits on the number of candidates to be invited

IV.1.3. Information about reduction of the number of solutions or tenders during negotiation or dialogue

IV.2. Award criteria

IV.2.1. Award criteria

Lowest price

IV.2.2. Information about electronic auction

An electronic auction will be used: no

IV.3. Administrative information

IV.3.1. File reference number attributed by the contracting authority

95279

IV.3.2. Previous publication concerning this procedure

no

IV.3.3. Conditions for obtaining specifications and additional documents or descriptive document

Time limit for receipt of requests for documents or for accessing documents: 16.6.2016 - 15:00

Payable documents: no

IV.3.4. Time limit for receipt of tenders or requests to participate

16.6.2016 - 15:00

IV.3.5. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.3.6. Languages in which tenders or requests to participate may be submitted

English.

IV.3.7. Minimum time frame during which the tenderer must maintain the tender

Duration in days: 90 (from the date stated for receipt of tender)

IV.3.8. Conditions for opening of tenders

Date: 16.6.2016

Persons authorised to be present at the opening of tenders: yes

Information about authorised persons and opening procedure: CPD Representatives.

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.2. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

VI.3. Additional information

This contract will not be divided into Lots as the Authority requires a single contractor (or consortia) to manage the entire Service.

VI.4. Procedures for review

VI.4.1. Review body

VI.4.2. Review procedure

Precise information on deadline(s) for review procedures: CPD will comply with the Public Contracts Regulations 2015 and, where appropriate, will incorporate a standstill period (i.e. a minimum of 10 calendar days) at the point information on the award of the contract is communicated to tenderers. That notification will provide full information on the award decision. This provides time for unsuccessful tenderers to challenge the award decision before the contract is entered into.

VI.4.3. Service from which information about the review procedure may be obtained

VI.5. Date of dispatch of this notice

12.5.2016