

165383-2026 - Competition

Sweden – Software package and information systems – Diarie- och ärendehanteringssystem
OJ S 48/2026 10/03/2026
Contract or concession notice – standard regime
Supplies

1. Buyer

1.1. Buyer

Official name: Inspektionen för vård och omsorg
Email: inkop@ivo.se
Legal type of the buyer: Central government authority
Activity of the contracting authority: Health

2. Procedure

2.1. Procedure

Title: Diarie- och ärendehanteringssystem
Description: Avtalsperioden för Inspektionen för vård och omsorgs (IVO:s) nuvarande system för diarieföring och ärendehantering går mot sitt slut varför IVO nu tar initiativ till upphandling av ett nytt system. I samband med upphandling av ett nytt system söker IVO en partner för långsiktigt samarbete, ett system som är säkert och som på ett effektivt sätt kan stötta alla IVO:s processer.
Procedure identifier: f88672d8-e37c-4413-8456-66ededece659
Type of procedure: Negotiated with prior publication of a call for competition / competitive with negotiation
The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Supplies
Main classification (cpv): 48000000 Software package and information systems

2.1.2. Place of performance

Town: Stockholm
Country subdivision (NUTS): Stockholms län (SE110)
Country: Sweden

2.1.3. Value

Estimated value excluding VAT: 150 000 000,00 SEK

2.1.4. General information

Legal basis:
Directive 2014/24/EU

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: Procurement Document

5. Lot

5.1. Lot: LOT-0001

Title: Diarie- och ärendehanteringssystem

Description: Avtalsperioden för Inspektionen för vård och omsorgs (IVO:s) nuvarande system för diarieföring och ärendehantering går mot sitt slut varför IVO nu tar initiativ till upphandling av ett nytt system. I samband med upphandling av ett nytt system söker IVO en partner för långsiktigt samarbete, ett system som är säkert och som på ett effektivt sätt kan stötta alla IVO:s processer.

Internal identifier: 019caf02-7301-70e1-b2e4-6bcb12adac2b

5.1.1. Purpose

Main nature of the contract: Supplies

Main classification (cpv): 48000000 Software package and information systems

5.1.2. Place of performance

Postal address: Solnavägen 4

Town: Stockholm

Postcode: 113 65

Country subdivision (NUTS): Stockholms län (SE110)

Country: Sweden

5.1.3. Estimated duration

Other duration: Unknown

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

5.1.7. Strategic procurement

Aim of strategic procurement: Innovative purchase

Description: IT tjänst

Innovation procurement: The procured works, supplies, or services entail process innovation

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

Information about the second stage of a two-stage procedure:

Minimum number of candidates to be invited for the second stage of the procedure: 3

Maximum number of candidates to be invited for the second stage of the procedure: 4

The procedure will take place in successive stages. At each stage, some participants may be eliminated

5.1.11. Procurement documents

Address of the procurement documents: <https://annonser.clira.io/upphandling/f88672d8-e37c-4413-8456-66ededece659>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://annonser.clira.io/upphandling/f88672d8-e37c-4413-8456-66ededece659>

Languages in which tenders or requests to participate may be submitted: Swedish

Electronic catalogue: Allowed

Deadline for receipt of requests to participate: 06/04/2026 23:59:59 (UTC+02:00) Eastern European Time, Central European Summer Time

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Required

Electronic ordering will be used: yes

Electronic payment will be used: yes

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Förvaltningsrätten i Stockholm

Organisation providing more information on the review procedures: Förvaltningsrätten i Stockholm

8. Organisations

8.1. ORG-0001

Official name: Inspektionen för vård och omsorg

Registration number: 2021006537

Town: Stockholm

Postcode: 104 30

Country subdivision (NUTS): Stockholms län (SE110)

Country: Sweden

Email: inkop@ivo.se

Telephone: 010-788 50 00

Internet address: <https://www.ivo.se/>

Roles of this organisation:

Buyer

8.1. ORG-0002

Official name: Förvaltningsrätten i Stockholm

Registration number: 202100-2742

Town: Stockholm

Postcode: 113 65

Country subdivision (NUTS): Stockholms län (SE110)

Country: Sweden

Email: forvaltningsrattenistockholm@dom.se

Telephone: 08-561 680 00

Internet address: <https://www.domstol.se/forvaltningsratten-i-stockholm/>

Roles of this organisation:

Review organisation

Organisation providing more information on the review procedures

Notice information

Notice identifier/version: a13bf8b6-ac21-4991-ab44-f404fb12bb4c - 01

Form type: Competition

Notice type: Contract or concession notice – standard regime

Notice subtype: 16

Notice dispatch date: 07/03/2026 08:18:45 (UTC+00:00) Western European Time, GMT

Languages in which this notice is officially available: Swedish

Notice publication number: 165383-2026

OJ S issue number: 48/2026

Publication date: 10/03/2026