

**United Kingdom-London: Repair and maintenance services of audio-visual and optical equipment
OJ S 70/2019 09/04/2019****Contract notice
Services****Legal Basis:**

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Financial Ombudsman Service

Postal address: Exchange Tower, Harbour Exchange Square

Town: London

NUTS code: UKI London

Postal code: E14 9SR

Country: United Kingdom

Contact person: Ashley O'Garro

E-mail: Ashley.OGarro@financial-ombudsman.org.uk

Telephone: +44 2034872796

Internet address(es):Main address: <https://www.financial-ombudsman.org.uk/>**I.3. Communication**The procurement documents are available for unrestricted and full direct access, free of charge, at: <https://procurement.financial-ombudsman.org.uk/web/login.html>

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: <https://procurement.financial-ombudsman.org.uk/web/login.html>

Tenders or requests to participate must be submitted to the abovementioned address

I.4. Type of the contracting authority

Body governed by public law

I.5. Main activity

Economic and financial affairs

Section II: Object

II.1. Scope of the procurement**II.1.1. Title**

Audio Visual Systems Maintenance Contract

II.1.2. Main CPV code

50340000 Repair and maintenance services of audio-visual and optical equipment

II.1.3. Type of contract

Services

II.1.4. Short description

The Financial Ombudsman Service requires a supplier to provide reactive and planned maintenance services for the audio visual systems in our meeting rooms, gym and open plan areas. The successful supplier will also be responsible for sourcing and installing spares, replacements, upgrades and new installations to our current AV equipment estate.

II.1.5. Estimated total value

Value excluding VAT: 350 000,00 GBP

II.1.6. Information about lots

This contract is divided into lots: no

II.2. Description

II.2.2. Additional CPV code(s)

30231200 Consoles, 30231300 Display screens, 32320000 Television and audio-visual equipment, 32321200 Audio-visual equipment, 32321300 Audio-visual materials, 32341000 Microphones, 32342000 Loudspeakers, 32343000 Amplifiers

II.2.3. Place of performance

NUTS code: UKI London

Main site or place of performance: Exchange Tower, London E14 9GE.

II.2.4. Description of the procurement

The Financial Ombudsman Service requires a supplier to provide reactive and planned maintenance services for the audio visual systems in our meeting rooms, gym and open plan areas. The successful supplier will also be responsible for sourcing and installing spares, replacements, upgrades and new installations to our current AV equipment estate.

II.2.5. Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value

Value excluding VAT: 350 000,00 GBP

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 36

This contract is subject to renewal: yes

Description of renewals:

The Authority proposes to enter into the contract for an initial 36 months with the option to extend by up to an additional twenty four (24) months extension at the absolute discretion of the Authority.

II.2.9. Information about the limits on the number of candidates to be invited

Envisaged number of candidates: 5

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section III: Legal, economic, financial and technical information

III.1. Conditions for participation

III.1.2. Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3. Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Restricted procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

IV.2. Administrative information

IV.2.2. Time limit for receipt of tenders or requests to participate

Date: 06/05/2019 Local time: 11:00

IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.2.4. Languages in which tenders or requests to participate may be submitted

English

IV.2.6. Minimum time frame during which the tenderer must maintain the tender

Duration in months: 3 (from the date stated for receipt of tender)

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: yes

VI.2. Information about electronic workflows

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: Financial Ombudsman Service

Postal address: Exchange Tower
Town: London
Postal code: E14 9GE
Country: United Kingdom
E-mail: procurement.enquiries@financial-ombudsman.org.uk
Internet address: <https://www.financial-ombudsman.org.uk/>

VI.4.2. Body responsible for mediation procedures

Official name: Financial Ombudsman Service
Postal address: Exchange Tower
Town: London
Postal code: E14 9GE
Country: United Kingdom
E-mail: procurement.enquiries@financial-ombudsman.org.uk
Internet address: <https://www.financial-ombudsman.org.uk/>

VI.4.4. Service from which information about the review procedure may be obtained

Official name: Financial Ombudsman Service
Postal address: Exchange Tower
Town: London
Postal code: E14 9GE
Country: United Kingdom
E-mail: procurement.enquiries@financial-ombudsman.org.uk
Internet address: <https://www.financial-ombudsman.org.uk/>

VI.5. Date of dispatch of this notice

04/04/2019