

Norway-Oslo: Switchboard panels
OJ S 92/2016 13/05/2016
Contract notice
Services

Directive 2004/18/EC

Section I: Contracting authority

I.1. Name and addresses

Official name: AS Vinmonopolet (The Norwegian Wine and Spirits Monopoly)

Postal address: Akersgaten 51

Town: Oslo

Postal code: 0130

Country: Norway

For the attention of: Bård Einar Heggelund

E-mail: bard-einar.heggelund@vinmonopolet.no

Telephone: +47 04560

Internet address(es):

Electronic access to information: <http://permalink.mercell.com/58720377.aspx>

Electronic submission of tenders and requests to participate: <http://permalink.mercell.com/58720377.aspx>

Additional information can be obtained from:

Official name: Mercell Norge AS

Postal address: Karihaugveien 89

Town: Oslo

Postal code: 1086

Country: Norway

E-mail: support@mercell.com

Internet address: <http://permalink.mercell.com/58720377.aspx>

Specifications and additional documents (including documents for competitive dialogue and a dynamic purchasing system) can be obtained from:

Official name: Mercell Norge AS

Postal address: Karihaugveien 89

Town: Oslo

Postal code: 1086

Country: Norway

E-mail: support@mercell.com

Internet address: <http://permalink.mercell.com/58720377.aspx>

Tenders or requests to participate must be submitted: Official name: Mercell Norge AS

Postal address: Karihaugveien 89

Town: Oslo

Postal code: 1086

Country: Norway

E-mail: support@mercell.com

Internet address: <http://permalink.mercell.com/58720377.aspx>

I.2. Type of the contracting authority

Other: limited company

I.3. Main activity

Other: specialised trade

I.4. Contract award on behalf of other contracting authorities

The contracting authority is purchasing on behalf of other contracting authorities: no

Section II: Object of the contract

II.1. Description

II.1.1. Title attributed to the contract by the contracting authority

16-015 — New telephony system for AS Vinmonopolet.

II.1.2. Type of contract and place of performance or delivery

Services

Service category No 5: Telecommunications services

Main site or place of performance: Norway.

NUTS code NO Norge

II.1.3. Information about a framework agreement or a dynamic purchasing system

The notice involves a public contract

II.1.4. Information about framework agreement

II.1.5. Short description of the contract or purchase(s)

Vinmonopolet shall collect tenders for the delivery of a complete modern and flexible telephony system. Wireless IP apparatuses are currently used in all our locations. A transition to mobile telephones as landlines will be considered as 1 of several alternatives. The delivery can include several of these elements:

Multi-channel exchange with flexible contact centre.

Integration between the exchange and the ERP system for our customer centre.

Operator services for land-line telephony.

Wireless telephone apparatuses.

Operator services for mobile telephony.

Subscription services for mobile telephony.

Mobile telephones.

The delivery's extent is telephony services for Vinmonopolet's shops as well as the Chain Office and remote trade stocks.

Tenderers shall not describe system proposals, but only respond to the formal requirements as stated in the qualification requirements.

The Contracting Authority uses Merccell Sourcing Service. To express your interest and gain access to any documents, please click on the link below or copy and paste the link into your browser. (<http://permalink.merccell.com/58720377.aspx>). Then follow the instructions on the website.

II.1.6. CPV code(s)

32542000 Switchboard panels, 32552310 Digital telephone exchanges, 32552320 Multiplexers , 64212100 Short Message Service (SMS) services, 64212000 Mobile-telephone services, 32252110 Hands-free mobile telephones (wireless), 64214400 Communication land-line rental , 64215000 IP telephone services

II.1.7. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

II.1.8. Lots

This contract is divided into lots: no

II.1.9. Information about variants

Variants will be accepted: no

II.2. Scope of the procurement

II.2.1. Total quantity or scope

The delivery's extent is telephony services to Vinmonopolet's shops (approx. 324 shops at the end of 2016) as well as the Chain Office and remote trade stocks.

II.2.2. Information about options

Options: yes

Description of options: Extension of the agreement for 1 year + 1 year + 1 year.

II.2.3. Information about renewals

This contract is subject to renewal: no

II.3. Duration of the contract or time limit for completion

Duration in months: 36 (from the award of the contract)

Section III: Legal, economic, financial and technical information

III.1. Conditions related to the contract

III.1.1. Deposits and guarantees required

III.1.2. Main financing conditions and payment arrangements and/or reference to the relevant provisions governing them

III.1.3. Legal form to be taken by the group of economic operators to whom the contract is to be awarded

III.1.4. Contract performance conditions

The performance of the contract is subject to particular conditions: no

III.2. Conditions for participation

III.2.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions: Company Registration Certificate Requirement: Tenderers must be a legally established company. Documentation: Company Registration Certificate or equivalent from the tenderer's home country.

The tenderer's tax certificate: Tenderers are required to have their tax and VAT payments in order. The following documentation is required to prove that the requirement is fulfilled: —Tax and VAT certificate (not older than 6 months).

III.2.2. Economic and financial ability

List and brief description of conditions: Financial Requirement: Sufficient economic solidity is required. Documented by: Credit evaluation/rating, not older than 3 months, and which is based on the last known accounting figures. The credit assessment shall be a so-called rating (containing a credit rating, part judgement and historical rating) and it shall be carried out by a publicly certified credit institution (e.g.: Dun and Bradstreet, Creditinform, Soliditet or

equivalent institutions). If the tenderer has any valid reasons for not being able to provide the documentation requested by the Contracting Authority, the tenderer may prove his financial position with any other document that is acceptable to the Contracting Authority. If the tenderer has such valid reasons, he may contact the Contracting Authority in writing in order to clarify which other documentation is acceptable.

III.2.3. Technical and professional ability

List and brief description of conditions:

Selection criteria 1: Experience from equivalent deliveries is required. The following documentation is required: — The tenderer's most important, comparable deliveries over the last 3 years, including their values, dates and recipients.

Selection criteria 2: Excellent implementation ability is required. The following documentation is required: — A description of the organisation to deal with these types of deliveries in the contract period.

III.2.4. Information about reserved contracts

III.3. Conditions specific to services contracts

III.3.1. Information about a particular profession

Execution of the service is reserved to a particular profession: no

III.3.2. Information about staff responsible for the performance of the contract

Obligation to indicate the names and professional qualifications of the staff assigned to performing the contract: no

Section IV: Procedure

IV.1. Type of procedure

IV.1.1. Type of procedure

Negotiated

Some candidates have already been selected (if appropriate under certain types of negotiated procedures) no

IV.1.2. Information about the limits on the number of candidates to be invited

Envisaged minimum number 3

IV.1.3. Information about reduction of the number of solutions or tenders during negotiation or dialogue

IV.2. Award criteria

IV.2.1. Award criteria

The most economically advantageous tender in terms of Price is not the only award criterion and all criteria are stated only in the procurement documents

IV.2.2. Information about electronic auction

An electronic auction will be used: no

IV.3. Administrative information

IV.3.1. File reference number attributed by the contracting authority

IV.3.2. Previous publication concerning this procedure

no

IV.3.3. Conditions for obtaining specifications and additional documents or descriptive document

Payable documents: no

IV.3.4. Time limit for receipt of tenders or requests to participate

13.6.2016 - 12:00

IV.3.5. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.3.6. Languages in which tenders or requests to participate may be submitted

Other: Norwegian.

IV.3.7. Minimum time frame during which the tenderer must maintain the tender

IV.3.8. Conditions for opening of tenders

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.2. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

VI.4.2. Review procedure

VI.4.3. Service from which information about the review procedure may be obtained

VI.5. Date of dispatch of this notice

11.5.2016