

**United Kingdom-London: Health training services**  
**OJ S 70/2019 09/04/2019**  
**Contract award notice**  
**Services**

**Legal Basis:**

Directive 2014/24/EU

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**Section I: Contracting authority**

**I.1. Name and addresses**

Official name: One Housing Group

National registration number: NA

Postal address: 100 Chalk Farm Road

Town: London

NUTS code: UKJ South East (England)

Postal code: NW1 8EH

Country: United Kingdom

Contact person: Felicity Steen

E-mail: [fsteen@onehousing.co.uk](mailto:fsteen@onehousing.co.uk)

Telephone: +44 2074282178

**Internet address(es):**

Main address: <http://www.onehousing.co.uk>

Address of the buyer profile: <https://uk.eu-supply.com/ctm/Company/CompanyInformation/Index/67142>

**I.4. Type of the contracting authority**

Body governed by public law

**I.5. Main activity**

Housing and community amenities

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**Section II: Object**

**II.1. Scope of the procurement**

**II.1.1. Title**

Housing Care and Support Staff Training

Reference number: 1061

**II.1.2. Main CPV code**

80561000 Health training services

**II.1.3. Type of contract**

Services

**II.1.4. Short description**

Housing, Care and Support (HCS) is a business unit of one housing. We manage a housing, care and support portfolio with a forecast turnover of 53 000 000 GBP in 2018/19. We are driven by the values of choice, innovation and quality that make a real difference to people's lives.

All HCS staff must be trained to the highest possible standard in order to deliver the quality of care and support our residents and customers need. As our portfolio expands it is vital that we have the right training offer in place, both for all those new to One Housing Group and for existing staff. We are therefore seeking to appoint providers to a Framework Agreement who will work with us to deliver all aspects of our annual training programme across an expanding geographical area. The requirements are divided up into 3 lots and it is anticipated that a single supplier will be appointed to each lot.

#### **II.1.6. Information about lots**

This contract is divided into lots: yes

#### **II.1.7. Total value of the procurement**

Value excluding VAT: 640 000,00 GBP

### **II.2. Description**

#### **II.2.1. Title**

Housing Care and Support Staff Training: Central/East: London, Kent and Essex  
Lot No: 1

#### **II.2.2. Additional CPV code(s)**

80560000 Health and first-aid training services

#### **II.2.3. Place of performance**

NUTS code: UKJ4 Kent

NUTS code: UKI London

NUTS code: UKH3 Essex

Main site or place of performance: London, Kent, Essex.

#### **II.2.4. Description of the procurement**

The provision of mandatory training requirements for housing care and support staff as part of the annual training programme in the areas of London, Kent and Essex, including but not limited to the following subjects:

- safeguarding,
- infection control,
- H&S,
- food hygiene,
- fire safety,
- first aid,
- medication,
- MCA and DoLS,
- role of the support officer,
- welfare benefits,
- managing violence and aggression,
- breakaway techniques,
- customer service,
- alcohol dependency.

Whilst it is anticipated that the majority of the requirements will be planned in advance via the annual training programme, additional requirements may also arise during the year. The indicative numbers of staff requiring training are set out in the procurement documents.

#### **II.2.5. Award criteria**

Quality criterion - Name: Capacity to deliver / Weighting: 10 %

Quality criterion - Name: Trainer knowledge and experience / Weighting: 10 %  
Quality criterion - Name: Course administration and contingency planning / Weighting: 8 %  
Quality criterion - Name: Delivery of training / Weighting: 15 %  
Quality criterion - Name: Quality assurance and contract management / Weighting: 10 %  
Quality criterion - Name: Sample training session / Weighting: 7 %  
Price - Weighting: 40 %

#### **II.2.11. Information about options**

Options: no

#### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

#### **II.2.14. Additional information**

##### **II.2. Description**

##### **II.2.1. Title**

Housing Care and Support Staff Training: North/West: Bedfordshire, Oxfordshire, Hertfordshire  
Lot No: 2

##### **II.2.2. Additional CPV code(s)**

80560000 Health and first-aid training services

##### **II.2.3. Place of performance**

NUTS code: UKJ1 Berkshire, Buckinghamshire and Oxfordshire

NUTS code: UKH2 Bedfordshire and Hertfordshire

Main site or place of performance: Oxfordshire, Hertfordshire and Bedfordshire.

##### **II.2.4. Description of the procurement**

The provision of mandatory training requirements for housing care and support staff as part of the annual training programme in the areas of London, Kent and Essex, including but not limited to the following subjects:

- safeguarding,
- infection control,
- H&S,
- food hygiene,
- fire safety,
- first aid,
- medication,
- MCA and DoLS,
- role of the support officer,
- welfare benefits,
- managing violence and aggression,
- breakaway techniques,
- customer service,
- alcohol dependency.

Whilst it is anticipated that the majority of the requirements will be planned in advance via the annual training programme, additional requirements may also arise during the year. The indicative numbers of staff requiring training are set out in the procurement documents.

##### **II.2.5. Award criteria**

Quality criterion - Name: Capacity to deliver / Weighting: 10 %

Quality criterion - Name: Trainer knowledge and experience / Weighting: 10 %

Quality criterion - Name: Course administration and contingency planning / Weighting: 8 %

Quality criterion - Name: Delivery of training / Weighting: 15 %

Quality criterion - Name: Quality assurance and contract management / Weighting: 10 %

Quality criterion - Name: Sample training session / Weighting: 7 %

Price - Weighting: 40 %

#### **II.2.11. Information about options**

Options: no

#### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:

no

#### **II.2.14. Additional information**

##### **II.2. Description**

###### **II.2.1. Title**

Clinical Training and Refresher Training for Clinical Courses

Lot No: 3

###### **II.2.2. Additional CPV code(s)**

80560000 Health and first-aid training services

###### **II.2.3. Place of performance**

NUTS code: UKJ4 Kent

NUTS code: UKJ1 Berkshire, Buckinghamshire and Oxfordshire

NUTS code: UKI London

NUTS code: UKH3 Essex

NUTS code: UKH2 Bedfordshire and Hertfordshire

###### **II.2.4. Description of the procurement**

The provision of the clinical training requirements under the annual training programme in all areas i.e. London, Kent, Essex, Oxfordshire, Hertfordshire and Bedfordshire, including but not limited to the following subjects:

- stoma,
- peg,
- catheter care,
- syringe driver,
- huntingtons,
- diabetes and insulin,
- brain injury awareness and rehabilitation.

Whilst it is anticipated that the majority of the requirements will be planned in advance via the annual training programme, additional requirements may also arise that during the year.

Indicative numbers of staff requiring training are set out in the procurement documents.

###### **II.2.5. Award criteria**

Quality criterion - Name: Capacity to deliver / Weighting: 10 %

Quality criterion - Name: Trainer knowledge and experience / Weighting: 10 %

Quality criterion - Name: Delivery of training / Weighting: 15 %

Quality criterion - Name: Course administration and contingency planning / Weighting: 8 %

Quality criterion - Name: Quality assurance and contract management / Weighting: 10 %

Quality criterion - Name: Sample training session / Weighting: 7 %

Price - Weighting: 40 %

#### **II.2.11. Information about options**

Options: no

#### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:

no

#### **II.2.14. Additional information**

### **Section IV: Procedure**

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#### **IV.1. Description**

##### **IV.1.1. Type of procedure**

Open procedure

##### **IV.1.3. Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

##### **IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: no

#### **IV.2. Administrative information**

##### **IV.2.1. Previous publication concerning this procedure**

Notice number in the OJ S: [2018/S 212-485842](#)

##### **IV.2.8. Information about termination of dynamic purchasing system**

##### **IV.2.9. Information about termination of call for competition in the form of a prior information notice**

### **Section V: Award of contract**

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**Contract No:** 1

**Title:**

Housing Care and Support Staff Training: Mandatory Training Lot 1

A contract/lot is awarded: yes

#### **V.2. Award of contract**

##### **V.2.1. Date of conclusion of the contract**

25/02/2019

##### **V.2.2. Information about tenders**

Number of tenders received: 8

Number of tenders received by electronic means: 8

The contract has been awarded to a group of economic operators: no

##### **V.2.3.**

**Name and address of the contractor**

Official name: Franklins Training Services

National registration number: Franklins Training Services

Postal address: Unit 6 Lanswood Park, Broomfield Road, Elmstead Market

Town: Colchester

NUTS code: UKH3 Essex

Postal code: CO7 7FD

Country: United Kingdom

E-mail: [michelle@franklintrainingservices.co.uk](mailto:michelle@franklintrainingservices.co.uk)

The contractor is an SME: yes

**V.2.4. Information on value of the contract/lot**

Total value of the contract/lot: 320 000,00 GBP

**V.2.5. Information about subcontracting****Section V: Award of contract**

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**Contract No:** 2

**Title:**

Housing Care and Support Staff Training: Mandatory Training Lot 2

A contract/lot is awarded: yes

**V.2. Award of contract****V.2.1. Date of conclusion of the contract**

25/02/2019

**V.2.2. Information about tenders**

Number of tenders received: 8

Number of tenders received by electronic means: 8

The contract has been awarded to a group of economic operators: no

**V.2.3. Name and address of the contractor**

Official name: Franklins Training Services

National registration number: Franklins Training Services

Postal address: Unit 6 Lanswood Park, Broomfield Road, Elmstead Market

Town: Colchester

NUTS code: UKH3 Essex

Postal code: CO7 7FD

Country: United Kingdom

E-mail: [michelle@franklintrainingservices.co.uk](mailto:michelle@franklintrainingservices.co.uk)

The contractor is an SME: yes

**V.2.4. Information on value of the contract/lot**

Total value of the contract/lot: 120 000,00 GBP

**V.2.5. Information about subcontracting****Section V: Award of contract**

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**Contract No:** 3

**Title:**

Clinical Training and Refresher Training for Clinical Courses

A contract/lot is awarded: yes

**V.2. Award of contract**

**V.2.1. Date of conclusion of the contract**

25/02/2019

**V.2.2. Information about tenders**

Number of tenders received: 8

Number of tenders received by electronic means: 8

The contract has been awarded to a group of economic operators: no

**V.2.3. Name and address of the contractor**

Official name: Incare Services Ltd

National registration number: Incare Services LTD

Postal address: 12 Maltings Mews, Duke Street, Hadleigh

Town: Ipswich

NUTS code: UKH14 Suffolk

Postal code: IP7 5DW

Country: United Kingdom

E-mail: [steve@incareservices.com](mailto:steve@incareservices.com)

The contractor is an SME: yes

**V.2.4. Information on value of the contract/lot**

Total value of the contract/lot: 200 000,00 GBP

**V.2.5. Information about subcontracting**

**Section VI: Complementary information**

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**VI.3. Additional information**

The services that are the subject matter of this procurement are classified as services as listed within Schedule 3 of the Public Contract Regulations 2015. The procurement will therefore be managed in accordance with the rules for "social and other specific services" set out in Regulations 74-76 of those regulations.

**VI.4. Procedures for review**

**VI.4.1. Review body**

Official name: The High Court

Postal address: The Strand

Town: London

Postal code: WCA2LL

Country: United Kingdom

Internet address: <https://www.gov.uk/government/organisations/hm-courts-and-tribunals-service>

**VI.5. Date of dispatch of this notice**

04/04/2019

