

**United Kingdom-London: Cleaning services**

OJ S 85/2017 03/05/2017

Contract notice

Services

**Legal Basis:**

Directive 2014/24/EU

**Section I: Contracting authority**

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**I.1. Name and addresses**

Official name: Notting Hill Housing Trust

Postal address: Bruce Kenrick House, 2 Killick Street

Town: London

NUTS code: UKI London

Postal code: N1 9FL

Country: United Kingdom

Contact person: Procurement Department

E-mail: [tender@nhhg.org.uk](mailto:tender@nhhg.org.uk)

Telephone: +44 2038150000

**Internet address(es):**Main address: <https://www.nhhg.org.uk/>**I.3. Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at: <https://www.delta-esourcing.com/tenders/UK-UK-London:-Cleaning-services./ZW2FZ9H4U2>

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted to the abovementioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at: <https://www.delta-esourcing.com/>

**I.4. Type of the contracting authority**

Body governed by public law

**I.5. Main activity**

Housing and community amenities

**Section II: Object**

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**II.1. Scope of the procurement****II.1.1. Title**

Estate Services — Cleaning and Grounds Maintenance.

Reference number: PROC0050

**II.1.2. Main CPV code**

90910000 Cleaning services

**II.1.3.**

## **Type of contract**

Services

### **II.1.4. Short description**

Multiple lots based on geographical areas covering internal and external cleaning, and grounds maintenance. Tenure types covered include social housing, leasehold, market rent, supported housing, extra care and student lets.

### **II.1.5. Estimated total value**

Value excluding VAT: 14 132 280,00 GBP

### **II.1.6. Information about lots**

This contract is divided into lots: yes

Tenders may be submitted for all lots

Maximum number of lots that may be awarded to one tenderer: 5  
The contracting authority reserves the right to award contracts combining the following lots or groups of lots:

As set out in the procurement documentation.

## **II.2. Description**

### **II.2.1. Title**

Cleaning & Caretaking — West London

Lot No: 1

### **II.2.2. Additional CPV code(s)**

98341140 Caretaker services, 90910000 Cleaning services, 90911000 Accommodation, building and window cleaning services, 90911100 Accommodation cleaning services, 90911200 Building-cleaning services, 90911300 Window-cleaning services, 90914000 Car park cleaning services, 90918000 Bin-cleaning services, 90919200 Office cleaning services, 90690000 Graffiti removal services, 90620000 Snow-clearing services, 90511000 Refuse collection services, 90511300 Litter collection services, 90513400 Ash disposal services, 90514000 Refuse recycling services, 43325000 Park and playground equipment, 31531000 Light bulbs, 31532100 Tube lamps, 31520000 Lamps and light fittings, 31524000 Ceiling or wall light fittings, 31524100 Ceiling light fittings, 31527200 Exterior lights, 90500000 Refuse and waste related services

### **II.2.3. Place of performance**

NUTS code: UKI London

NUTS code: UKI11 Inner London - West

NUTS code: UKI23 Outer London - West and North West

Main site or place of performance: LONDON, Inner London — West, Outer London — West and North West.

### **II.2.4. Description of the procurement**

Internal and external cleaning of residential property with various styles (e.g street, high rise) and tenure types. Properties located in the following boroughs:

Hammersmith and Fulham

Kensington and Chelsea

Westminster

Ealing

Hounslow

Hillingdon

Brent

Harrow  
Spelthorne.

**II.2.5. Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

**II.2.6. Estimated value**

Value excluding VAT: 5 392 350,00 GBP

**II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 60

This contract is subject to renewal: no

**II.2.9. Information about the limits on the number of candidates to be invited**

Envisaged minimum number: 5 Objective criteria for choosing the limited number of candidates  
:

As set out in the procurement documentation.

**II.2.10. Information about variants**

Variants will be accepted: no

**II.2.11. Information about options**

Options: no

**II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

**II.2.14. Additional information**

**II.2. Description**

**II.2.1. Title**

Cleaning — North London

Lot No: 2

**II.2.2. Additional CPV code(s)**

90910000 Cleaning services, 98341140 Caretaker services, 90911000 Accommodation, building and window cleaning services, 90911100 Accommodation cleaning services, 90911200 Building-cleaning services, 90911300 Window-cleaning services, 90914000 Car park cleaning services, 90918000 Bin-cleaning services, 90919200 Office cleaning services, 90690000 Graffiti removal services, 90620000 Snow-clearing services, 90511000 Refuse collection services, 90511300 Litter collection services, 90513400 Ash disposal services, 90514000 Refuse recycling services, 90500000 Refuse and waste related services, 43325000 Park and playground equipment, 31531000 Light bulbs, 31532100 Tube lamps, 31520000 Lamps and light fittings, 31524000 Ceiling or wall light fittings, 31524100 Ceiling light fittings, 31527200 Exterior lights

**II.2.3. Place of performance**

NUTS code: UKI London

NUTS code: UKI21 Outer London - East and North East

NUTS code: UKI23 Outer London - West and North West

NUTS code: UKI1 Inner London

Main site or place of performance: LONDON,Outer London — East and North East,Outer London — West and North West,Inner London.

#### **II.2.4. Description of the procurement**

Internal and external cleaning of residential property with various styles (e.g street, high rise) and tenure types. Properties located in the following boroughs:

Barnet  
Islington  
Hackney  
Enfield  
Redbridge  
Haringey  
Newham  
Camden  
Barking and Dagenham  
Havering  
Waltham Forest  
Tower Hamlets.

#### **II.2.5. Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.6. Estimated value**

Value excluding VAT: 1 923 656,00 GBP

#### **II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 60  
This contract is subject to renewal: no

#### **II.2.9. Information about the limits on the number of candidates to be invited**

Envisaged minimum number: 5  
Objective criteria for choosing the limited number of candidates  
:  
As set out in the procurement documentation.

#### **II.2.10. Information about variants**

Variants will be accepted: no

#### **II.2.11. Information about options**

Options: no

#### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

#### **II.2.14. Additional information**

##### **II.2. Description**

##### **II.2.1. Title**

Cleaning — South London  
Lot No: 3

##### **II.2.2.**

**Additional CPV code(s)**

90910000 Cleaning services, 98341140 Caretaker services, 90911000 Accommodation, building and window cleaning services, 90911100 Accommodation cleaning services, 90911200 Building-cleaning services, 90911300 Window-cleaning services, 90914000 Car park cleaning services, 90918000 Bin-cleaning services, 90690000 Graffiti removal services, 90620000 Snow-clearing services, 90511000 Refuse collection services, 90511300 Litter collection services, 90513400 Ash disposal services, 90514000 Refuse recycling services, 90500000 Refuse and waste related services, 43325000 Park and playground equipment, 31531000 Light bulbs, 31532100 Tube lamps, 31520000 Lamps and light fittings, 31524000 Ceiling or wall light fittings, 31524100 Ceiling light fittings, 31527200 Exterior lights, 90919200 Office cleaning services

**II.2.3. Place of performance**

NUTS code: UKI London

NUTS code: UKI22 Outer London - South

NUTS code: UKI1 Inner London

Main site or place of performance: LONDON,Outer London — South,Inner London.

**II.2.4. Description of the procurement**

Internal and external cleaning of residential property with various styles (e.g street, high rise) and tenure types. Properties located in the following boroughs:

Lambeth

Croydon

Sutton

Southwark

Lewisham

Merton

Wandsworth

Richmond Upon Thames

Kingston Upon Thames

Bexley

Bromley

Greenwich.

**II.2.5. Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

**II.2.6. Estimated value**

Value excluding VAT: 2 427 338,00 GBP

**II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 60

This contract is subject to renewal: no

**II.2.9. Information about the limits on the number of candidates to be invited**

Envisaged minimum number: 5  
Objective criteria for choosing the limited number of candidates  
:

As set out in the procurement documentation.

**II.2.10. Information about variants**

Variants will be accepted: no

## **II.2.11. Information about options**

Options: no

## **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

## **II.2.14. Additional information**

### **II.2. Description**

#### **II.2.1. Title**

Grounds Maintenance — West London  
Lot No: 4

#### **II.2.2. Additional CPV code(s)**

77314000 Grounds maintenance services, 03451100 Bedding plants, 71421000 Landscape gardening services, 77211400 Tree-cutting services, 77211500 Tree-maintenance services, 77310000 Planting and maintenance services of green areas, 77312000 Weed-clearance services, 77312100 Weed-killing services, 77314100 Grassing services, 77315000 Seeding services, 77340000 Tree pruning and hedge trimming, 77341000 Tree pruning, 77342000 Hedge trimming, 90500000 Refuse and waste related services, 90511300 Litter collection services, 90513400 Ash disposal services, 90620000 Snow-clearing services, 90914000 Car park cleaning services, 98341140 Caretaker services, 77211300 Tree-clearing services

#### **II.2.3. Place of performance**

NUTS code: UKI London

NUTS code: UKI11 Inner London - West

NUTS code: UKI23 Outer London - West and North West

Main site or place of performance: LONDON, Inner London — West, Outer London — West and North West.

#### **II.2.4. Description of the procurement**

Grounds maintenance of residential property with various styles (e.g street, high rise) and tenure types. Properties located in the following boroughs:

Hammersmith and Fulham

Kensington and Chelsea

Westminster

Ealing

Hounslow

Hillingdon

Brent

Harrow

Spelthorne.

#### **II.2.5. Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.6. Estimated value**

Value excluding VAT: 1 408 292,00 GBP

#### **II.2.7.**

## **Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 60

This contract is subject to renewal: no

### **II.2.9. Information about the limits on the number of candidates to be invited**

Envisaged minimum number: 5  
Objective criteria for choosing the limited number of candidates  
:

As set out in the procurement documentation.

### **II.2.10. Information about variants**

Variants will be accepted: no

### **II.2.11. Information about options**

Options: no

### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

### **II.2.14. Additional information**

#### **II.2. Description**

##### **II.2.1. Title**

Grounds Maintenance — North London  
Lot No: 5

##### **II.2.2. Additional CPV code(s)**

77314000 Grounds maintenance services, 03451100 Bedding plants, 71421000 Landscape gardening services, 77211300 Tree-clearing services, 77211400 Tree-cutting services, 77211500 Tree-maintenance services, 77310000 Planting and maintenance services of green areas, 77312000 Weed-clearance services, 77312100 Weed-killing services, 77314100 Grassing services, 77315000 Seeding services, 77340000 Tree pruning and hedge trimming, 77341000 Tree pruning, 77342000 Hedge trimming, 90500000 Refuse and waste related services, 90511300 Litter collection services, 90513400 Ash disposal services, 90620000 Snow-clearing services, 90914000 Car park cleaning services, 98341140 Caretaker services

##### **II.2.3. Place of performance**

NUTS code: UKI London

NUTS code: UKI21 Outer London - East and North East

NUTS code: UKI23 Outer London - West and North West

NUTS code: UKI1 Inner London

Main site or place of performance: LONDON, Outer London — East and North East, Outer London — West and North West, Inner London.

##### **II.2.4. Description of the procurement**

Grounds maintenance of residential property with various styles (e.g street, high rise) and tenure types. Properties located in the following boroughs:

Barnet

Islington

Hackney

Enfield

Redbridge

Haringey  
Newham  
Camden  
Barking and Dagenham  
Havering  
Waltham Forest  
Tower Hamlets.

**II.2.5. Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

**II.2.6. Estimated value**

Value excluding VAT: 938 208,00 GBP

**II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 60

This contract is subject to renewal: no

**II.2.9. Information about the limits on the number of candidates to be invited**

Envisaged minimum number: 5 Objective criteria for choosing the limited number of candidates

:

As set out in the procurement documentation.

**II.2.10. Information about variants**

Variants will be accepted: no

**II.2.11. Information about options**

Options: no

**II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

**II.2.14. Additional information**

**II.2. Description**

**II.2.1. Title**

Grounds Maintenance — South London  
Lot No: 6

**II.2.2. Additional CPV code(s)**

77314000 Grounds maintenance services, 03451100 Bedding plants, 71421000 Landscape gardening services, 77211300 Tree-clearing services, 77211400 Tree-cutting services, 77211500 Tree-maintenance services, 77310000 Planting and maintenance services of green areas, 77312000 Weed-clearance services, 77312100 Weed-killing services, 77314100 Grassing services, 77340000 Tree pruning and hedge trimming, 77341000 Tree pruning, 77342000 Hedge trimming, 90500000 Refuse and waste related services, 90511300 Litter collection services, 90513400 Ash disposal services, 90620000 Snow-clearing services, 90914000 Car park cleaning services, 98341140 Caretaker services, 77315000 Seeding services

**II.2.3. Place of performance**

NUTS code: UKI London

NUTS code: UKI22 Outer London - South

NUTS code: UKI1 Inner London

Main site or place of performance: LONDON,Outer London — South,Inner London.

#### **II.2.4. Description of the procurement**

Grounds maintenance of residential property with various styles (e.g street, high rise) and tenure types. Properties located in the following boroughs:

Lambeth

Croydon

Sutton

Southwark

Lewisham

Merton

Wandsworth

Richmond Upon Thames

Kingston Upon Thames

Bexley

Bromley

Greenwich.

#### **II.2.5. Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.6. Estimated value**

Value excluding VAT: 917 436,00 GBP

#### **II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 60

This contract is subject to renewal: no

#### **II.2.9. Information about the limits on the number of candidates to be invited**

Envisaged minimum number: 5Objective criteria for choosing the limited number of candidates

:

As set out in the procurement documentation.

#### **II.2.10. Information about variants**

Variants will be accepted: no

#### **II.2.11. Information about options**

Options: no

#### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

#### **II.2.14. Additional information**

##### **II.2. Description**

##### **II.2.1. Title**

Student Lets Cleaning

Lot No: 7

## **II.2.2. Additional CPV code(s)**

90910000 Cleaning services, 98341140 Caretaker services, 90911000 Accommodation, building and window cleaning services, 90911100 Accommodation cleaning services, 90911200 Building-cleaning services, 90914000 Car park cleaning services, 90918000 Bin-cleaning services, 90690000 Graffiti removal services, 90620000 Snow-clearing services, 90511000 Refuse collection services, 90511300 Litter collection services, 90513400 Ash disposal services, 90514000 Refuse recycling services, 90500000 Refuse and waste related services, 31531000 Light bulbs, 31532100 Tube lamps, 31520000 Lamps and light fittings, 31524000 Ceiling or wall light fittings, 31524100 Ceiling light fittings, 31527200 Exterior lights, 90919200 Office cleaning services, 90911300 Window-cleaning services

## **II.2.3. Place of performance**

NUTS code: UKI London

NUTS code: UKI11 Inner London - West

Main site or place of performance: LONDON, Inner London — West.

## **II.2.4. Description of the procurement**

Internal and external cleaning of multi-block Student Lets scheme in Ealing. 'Hotel style' cleaning required over summer.

## **II.2.5. Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

## **II.2.6. Estimated value**

Value excluding VAT: 1 125 000,00 GBP

## **II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 60

This contract is subject to renewal: no

## **II.2.9. Information about the limits on the number of candidates to be invited**

Envisaged minimum number: 5 Objective criteria for choosing the limited number of candidates

:

As set out in the procurement documentation.

## **II.2.10. Information about variants**

Variants will be accepted: no

## **II.2.11. Information about options**

Options: no

## **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: no

## **II.2.14. Additional information**

## **Section III: Legal, economic, financial and technical information**

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### **III.1. Conditions for participation**

#### **III.1.2. Economic and financial standing**

Selection criteria as stated in the procurement documents

### **III.1.3. Technical and professional ability**

Selection criteria as stated in the procurement documents

## **III.2. Conditions related to the contract**

### **III.2.2. Contract performance conditions**

As set out in the procurement documentation.

### **III.2.3. Information about staff responsible for the performance of the contract**

Obligation to indicate the names and professional qualifications of the staff assigned to performing the contract

## **Section IV: Procedure**

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### **IV.1. Description**

#### **IV.1.1. Type of procedure**

Restricted procedure

#### **IV.1.3. Information about a framework agreement or a dynamic purchasing system**

#### **IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: no

### **IV.2. Administrative information**

#### **IV.2.1. Previous publication concerning this procedure**

Notice number in the OJ S: [2017/S 036-065074](#)

#### **IV.2.2. Time limit for receipt of tenders or requests to participate**

Date: 31/05/2017 Local time: 17:00

#### **IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates**

#### **IV.2.4. Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.6. Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 6 (from the date stated for receipt of tender)

## **Section VI: Complementary information**

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### **VI.1. Information about recurrence**

This is a recurrent procurement: no

### **VI.3. Additional information**

The contracting authority considers that this contract may be suitable for economic operators that are small or medium enterprises (SMEs). However, any selection of tenderers will be based solely on the criteria set out for the procurement.

This procurement is being run by Notting Hill Housing Trust but the contracting entity, and/or the beneficiary of the works may be a subsidiary as amended from time to time.

To view this notice, please click here:

<https://www.delta-esourcing.com/delta/viewNotice.html?noticeId=252043738>

**VI.4. Procedures for review**

**VI.4.1. Review body**

Official name: Cabinet Office

Postal address: 70 Whitehall

Town: London

Postal code: SW1A 2AS

Country: United Kingdom

Telephone: +44 2072761234

Internet address: [www.cabinetoffice.gov.uk](http://www.cabinetoffice.gov.uk)

**VI.4.2. Body responsible for mediation procedures**

Official name: Centre for Effective Dispute Resolution (CEDR)

Postal address: 70 Fleet Street

Town: London

Postal code: EC4Y 1EU

Country: United Kingdom

E-mail: [info@cedr.com](mailto:info@cedr.com)

Telephone: +44 2075366000

Internet address: [www.cedr.com](http://www.cedr.com)

**VI.5. Date of dispatch of this notice**

28/04/2017