

1661-2026 - Result

Ireland – Database software development services – Request for Tenders for the Provision of a Cloud-based organisational wide Case Management System (CMS)

OJ S 1/2026 02/01/2026

Contract or concession award notice – standard regime

Services

1. Buyer

1.1. Buyer

Official name: Competition and Consumer Protection Commission (CCPC)

Email: procurement@ccpc.ie

Legal type of the buyer: Body governed by public law

Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: Request for Tenders for the Provision of a Cloud-based organisational wide Case Management System (CMS)

Description: The Competition and Consumer Protection Commission (CCPC) seeks to establish a single-party framework agreement with a suitably qualified tenderer for the setup, design, configuration, development, testing, implementation and maintenance of a cloud-based organisational-wide Case Management System (“CMS”). Once implemented successfully, the CCPC requires an end-to-end managed service to support the CMS. The system will track and manage all relevant workflows from start to end and must integrate easily to the existing Document Management and CRM systems. The CCPC expects the successful tenderer will leverage out-of-the-box functionalities as much as possible to meet the requirements (section 9) listed below and minimise customisation or third-party integrations.

Procedure identifier: a24a5529-63bb-4f86-9fbd-9f6e5b6a6643

Previous notice: 2816f5c0-d837-42fb-8220-61397f0589f8-01

Type of procedure: Open

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72212610 Database software development services

Additional classification (cpv): 72320000 Database services, 72000000 IT services: consulting, software development, Internet and support, 48331000 Project management software package, 48000000 Software package and information systems, 48780000 System, storage and content management software package, 48781000 System management software package, 48517000 IT software package, 48983000 Development software package, 72243000 Programming services, 72200000 Software programming and consultancy services, 72210000 Programming services of packaged software products, 72211000 Programming services of systems and user software, 72212000 Programming services of application software

2.1.2. Place of performance

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

2.1.3. Value

Estimated value excluding VAT: 3 750 000,00 EUR

2.1.4. General information

Legal basis:

Directive 2014/24/EU

5. Lot

5.1. Lot: LOT-0001

Title: Request for Tenders for the Provision of a Cloud-based organisational wide Case Management System (CMS)

Description: The Competition and Consumer Protection Commission (CCPC) seeks to establish a single-party framework agreement with a suitably qualified tenderer for the setup, design, configuration, development, testing, implementation and maintenance of a cloud-based organisational-wide Case Management System ("CMS"). Once implemented successfully, the CCPC requires an end-to-end managed service to support the CMS. The system will track and manage all relevant workflows from start to end and must integrate easily to the existing Document Management and CRM systems. The CCPC expects the successful tenderer will leverage out-of-the-box functionalities as much as possible to meet the requirements (section 9) listed below and minimise customisation or third-party integrations.

Internal identifier: 0

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72212610 Database software development services

Additional classification (cpv): 72320000 Database services, 72000000 IT services: consulting, software development, Internet and support, 48331000 Project management software package , 48000000 Software package and information systems, 48780000 System, storage and content management software package, 48781000 System management software package, 48517000 IT software package, 48983000 Development software package, 72243000 Programming services, 72200000 Software programming and consultancy services, 72210000 Programming services of packaged software products, 72211000 Programming services of systems and user software, 72212000 Programming services of application software

5.1.2. Place of performance

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

5.1.3. Estimated duration

Start date: 18/12/2025

Duration: 6 Years

5.1.5. Value

Estimated value excluding VAT: 3 750 000,00 EUR

5.1.6. General information

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.7. Strategic procurement

Aim of strategic procurement: No strategic procurement

5.1.10. Award criteria

Criterion:

Type: Quality

Description: Functional Requirements, Non Functional Requirements, Technical Requirements, Implementation and Project Management, Data Migration, Maintenance and Support, Hosting and Licensing, Change Management and Continuous Improvement and Environmental Considerations

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 70

Criterion:

Type: Cost

Description: Costing Table and Combined Daily Rate

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 30

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: The High Court of Ireland

Organisation providing offline access to the procurement documents: Competition and Consumer Protection Commission (CCPC)

Organisation providing more information on the review procedures: The High Court of Ireland

Organisation signing the contract: Competition and Consumer Protection Commission (CCPC)

6. Results

Value of all contracts awarded in this notice: 3 750 000,00 EUR

6.1. Result lot identifier: LOT-0001

Winner selection status: At least one winner was chosen.

6.1.2. Information about winners

Winner:

Official name: Codec-dss Limited - T/A Codec

Tender:

Tender identifier: 000132901

Identifier of lot or group of lots: LOT-0001

Value of the tender: 3 750 000,00 EUR

Subcontracting: No

Contract information:

Identifier of the contract: 432715

Date on which the winner was chosen: 24/10/2025

Date of the conclusion of the contract: 18/12/2025

Organisation signing the contract: Competition and Consumer Protection Commission (CCPC)

6.1.4. Statistical information

Received tenders or requests to participate:

Type of received submissions: Tenders from micro, small or medium tenderers
Number of tenders or requests to participate received: 24

8. Organisations

8.1. ORG-0001

Official name: Competition and Consumer Protection Commission (CCPC)

Registration number: 0000

Postal address: Bloom House, Railway Street

Town: Dublin

Postcode: D01 C576

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Email: procurement@ccpc.ie

Telephone: 014025513

Internet address: <https://www.ccpc.ie>

Buyer profile: <https://www.ccpc.ie>

Roles of this organisation:

Buyer

Organisation providing offline access to the procurement documents

Organisation signing the contract

8.1. ORG-0002

Official name: Codec-dss Limited - T/A Codec

Size of the economic operator: Large

Registration number: 107629

Postal address: Hyde House, Adelaide Road, Dublin 2

Town: Dublin

Postcode: D02N446

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Email: jjanette@codec.ie

Telephone: +35316034300

Roles of this organisation:

Tenderer

Winner of these lots: LOT-0001

8.1. ORG-0003

Official name: The High Court of Ireland

Registration number: The High Court of Ireland

Department: The High Court of Ireland

Postal address: Four Courts, Inns Quay, Dublin 7

Town: Dublin

Postcode: D07 WDX8

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Email: HighCourtCentralOffice@courts.ie

Telephone: +353 1 8886000

Roles of this organisation:

Review organisation

Organisation providing more information on the review procedures

8.1. ORG-0004

Official name: European Dynamics S.A.

Registration number: 002024901000

Department: European Dynamics S.A.

Town: Athens

Postcode: 15125

Country subdivision (NUTS): Βόρειος Τομέας Αθηνών (EL301)

Country: Greece

Email: eproc-esender@eurodyn.com

Telephone: +30 2108094500

Roles of this organisation:

TED eSender

Notice information

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Form type: Result

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