

Spain-Madrid: Helpdesk and support services
OJ S 85/2017 03/05/2017
Contract award notice
Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Ministerio de Justicia
National registration number: S28136101
Postal address: San Bernardo, 45
Town: Madrid
NUTS code: ES300 Madrid
Postal code: 28015
Country: Spain
E-mail: mesacontratacion@mjusticia.es
Internet address(es):
Main address: <http://www.mjusticia.gob.es>

I.4. Type of the contracting authority

Ministry or any other national or federal authority, including their regional or local subdivisions

I.5. Main activity

General public services

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Asistencia técnica para implantación de nuevas funcionalidades y soporte avanzado en servicios corporativos y escritorio de usuarios en Abogacía General del Estado-Direc. Servicio Jurídico del Estado.
Reference number: ASE/2016/105

II.1.2. Main CPV code

72253000 Helpdesk and support services

II.1.3. Type of contract

Services

II.1.4. Short description

Evolución de los entornos tecnológicos de la Abogacía General del Estado-Dirección del Servicio Jurídico del Estado.

II.1.6. Information about lots

This contract is divided into lots: no

II.1.7. Total value of the procurement

Value excluding VAT: 212 262,00 EUR

II.2. Description

II.2.3. Place of performance

NUTS code: ES300 Madrid

II.2.4. Description of the procurement

Resolución de incidencias, asistencia técnica a usuarios en productos y entornos corporativos y atender a las tareas de configuración y adaptación de los puestos de trabajo para adecuarlos a los requerimientos funcionales.

II.2.5. Award criteria

Price

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2016/S 229-418401](#)

IV.2.8. Information about termination of dynamic purchasing system

IV.2.9. Information about termination of call for competition in the form of a prior information notice

Section V: Award of contract

Contract No: ASE/2016/105

Title:

Asistencia técnica para implantación de nuevas funcionalidades y soporte avanzado en servicios corporativos y escritorio de usuarios en Abogacía General del Estado-Dirección Servicio Jurídico Estado

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

15/03/2017

V.2.2. Information about tenders

Number of tenders received: 5

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Airon Sistemas de Información, S.L.

Town: Madrid

NUTS code: ES300 Madrid

Country: Spain

The contractor is an SME: no

V.2.4. Information on value of the contract/lot

Initial estimated total value of the contract/lot: 212 262,00 EUR

Total value of the contract/lot: 166 490,53 EUR

V.2.5. Information about subcontracting

Section VI: Complementary information

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: Junta de Contratación del Ministerio de Justicia

Town: Madrid

Country: Spain

E-mail: mesacontratacion@mjusticia.es

VI.5. Date of dispatch of this notice

28/04/2017