

United Kingdom-London: Translation services
OJ S 85/2017 03/05/2017
Contract award notice
Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: The London Borough of Hammersmith and Fulham

Postal address: Hammersmith Town Hall, King Street

Town: London

NUTS code: UK111 Inner London - West

Postal code: W6 9JU

Country: United Kingdom

Contact person: Senior Procurement Officer

E-mail: louella.harteam@rbkc.gov.uk

Internet address(es):

Main address: www.lbhf.gov.uk

Address of the buyer profile: www.capitalesourcing.com

I.4. Type of the contracting authority

Regional or local authority

I.5. Main activity

General public services

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Mini Competition (Ref 1092, Lot 1) — Translation and Interpretation Service, The London Borough of Hammersmith and Fulham.

Reference number: itt_RBKC_4920

II.1.2. Main CPV code

79530000 Translation services

II.1.3. Type of contract

Services

II.1.4. Short description

The Translation and Interpretation (T&I) Service provides translation from a range of foreign languages to non English-speaking service users both on a face-to-face and remote basis — e. g., as written translation or via telephone or video conferencing. The service also provides sign-language interpretation to the deaf community and includes a wide range of European and global languages provided by local native speakers and sign-language specialists.

The provision of the T&I service is flexible and confidential; it is available in meeting settings, at court hearings or on other bespoke occasions as required by service users.

II.1.6. Information about lots

This contract is divided into lots: no

II.1.7. Total value of the procurement

Value excluding VAT: 605 500,00 GBP

II.2. Description

II.2.2. Additional CPV code(s)

79540000 Interpretation services

II.2.3. Place of performance

NUTS code: UKI11 Inner London - West

Main site or place of performance: Across different sites within the Borough; the delivery of the service is flexible and is dependent upon service and users' requirements.

II.2.4. Description of the procurement

The London Borough of Hammersmith and Fulham conducted a Mini Competition called off from a Crown Commercial Service Language Services framework which provides access to a wide range of translation and interpretation services in more than 250 languages and dialects divided into 2 lots.

The Authority invited submissions from pre-qualified economic operators in Lot 1 (Managed Service provision) of which there were 6. Economic operators were asked to price the following services in a variety of delivery options:

1. Spoken (telephone, face-to-face and video translation);
2. Written Translation;
3. Non-Spoken (including British Sign Language); and
4. Managed Language Service Provision.

A total of 4 tenders were submitted at the end of an 18-day bid period. All Tenderers were given detailed feedback following the evaluation stage and moderation of the results. The Authority observed a voluntary 10-day standstill period following which the award was confirmed on 31.3.2017.

II.2.5. Award criteria

Quality criterion - Name: Quality, technical knowledge and experience / Weighting: 40 %

Quality criterion - Name: Pricing / Weighting: 60 %

Price - Weighting: 60 %

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14. Additional information

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.8. Information about termination of dynamic purchasing system

IV.2.9. Information about termination of call for competition in the form of a prior information notice

Section V: Award of contract

Contract No: Con_CHS_10083 (RM1092)

Lot No: 1

Title:

Mini Competition (Ref 1092, Lot 1) — Translation and Interpretation Service, The London Borough of Hammersmith and Fulham

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

10/04/2017

V.2.2. Information about tenders

Number of tenders received: 4

Number of tenders received from SMEs: 1

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Language Empire Limited

National registration number: 5535464

Postal address: Deeplish House, 174 Milkstone Road

Town: Rochdale

NUTS code: UKD43 Lancashire CC

Postal code: OL11 1NA

Country: United Kingdom

E-mail: tenders@language-empire.com

The contractor is an SME: yes

V.2.4. Information on value of the contract/lot

Initial estimated total value of the contract/lot: 605 500,00 GBP

Total value of the contract/lot: 605 500,00 GBP

V.2.5. Information about subcontracting

Section VI: Complementary information

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: The Royal Courts of Justice

Postal address: The Strand

Town: London

Postal code: WC2A 2LL

Country: United Kingdom

Telephone: +44 2079476000

Internet address: www.justice.gov.uk

VI.5. Date of dispatch of this notice

30/04/2017